







# THE WHOLE LAWYER AND THE CHARACTER QUOTIENT

## What Makes a New Lawyer Successful?

In a first-of-its kind study, we asked, "What makes a new lawyer successful?" More than 24,000 lawyers from all 50 states answered.

## CHARACTER QUOTIENT

New lawyers need more than IQ and EQ to be successful. They also need CQ: Character Quotient. In fact, 76% of characteristics (things like integrity, work ethic, common sense, and resilience) were identified by a majority of respondents as necessary right out of law school.

## THE WHOLE LAWYER

Beyond character, new lawyers are successful when they come to the job with a broad blend of legal skills, professional competencies, *and* characteristics that comprise the *whole lawyer*.

## THE FOUNDATIONS FOR PRACTICE

This list of *Foundations for Practice* includes all legal skills, professional competencies, and characteristics that respondents identified as necessary for new lawyers as they leave law school and begin their careers.

Communications	Professional Competencies:  Listen attentively and respectfully  Promptly respond to inquiries and requests  Speak in a manner that meets legal and professional standards	Write in a manner that meets legal and professional standards Proactively provide status updates to those involved on a matter
Emotional and Interpersonal Inteligence	Characteristics: Demonstrate tolerance, sensitivity, and compassion  Professional Competencies:  Treat others with courtesy and respect  Regulate emotions and demonstrate self-control	Exhibit tact and diplomacy Understand and conform to appropriate appearance and behavior in a range of situations
Involvement and Community Service	Characteristics:  Have a personality that fits the firm or organization	
Legal Thinking and Application	Legal Skills:  Effectively research the law  Identify relevant facts, legal issues, and informational gaps or discrepancies  Gather facts through interviews, searches, document/file review, and other methods	Effectively use techniques of legal reasoning and argument (case analysis and statutory interpretation)  Critically evaluate arguments  Maintain core knowledge of the substantive and procedural law in the relevant focus area(s)
Litigation Practice	Legal Skills:  Draft pleadings, motions, and briefs Request and produce written discovery	Interview clients and witnesses
Passion and Ambition	Characteristics:  Have a strong work ethic and put forth best effort  Show initiative  Take ownership  Professional Competencies:  Set goals and make a plan to meet them	Have a commitment to justice and the rule of law Enjoy overcoming challenges Have a passion for the work

#### Characteristics:

Have an internalized commitment to developing toward excellence

Possess self-awareness (strengths, weaknesses, boundaries, preferences, sphere

## of control)

## Professional Competencies:

Take individual responsibility for actions and results

Understand when to engage supervisor or seek advice in problem solving

Seek and be responsive to feedback Adapt work habits to meet demands and expectations

Work autonomously

### Characteristics:

Honor commitments

Show loyalty and dedication to the firm or organization and its clients or stakeholders

# Professional Competencies:

Keep information confidential

Arrive on time for meetings, appointments, and hearings

Adhere to proper timekeeping and/or

Handle dissatisfaction appropriately

billing practices

## Legal Skills:

Understand and apply legal privilege concepts

Document and organize a case or matter

Set clear professional boundaries

Recognize and resolve ethical dilemmas in a

practical setting

Conclude relationships appropriately

### Characteristics:

Integrity and trustworthiness

Diligence

Attention to detail

Energy
Positivity
Humility

Intellectual curiosity

Strong moral compass

Perceptiveness
Prudence
Maturity

Grit

Resourcefulness

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Intelligence

Conscientiousness

Common sense

Patience













Stress and Crisis Management	Characteristics:  Exhibit flexibility and adaptability regarding unforeseen, ambiguous, or changing circumstances  Professional Competencies:  React calmly and steadily in challenging or critical situations  Cope with stress in a healthy manner	Exhibit resilience after a setback  Make decisions and deliver results under pressure
Technology and Innovation	Professional Competencies:  Learn and use relevant technologies effectively	
Transaction Practice	Legal Skills:  Prepare client responses	Draft contracts and agreements
Working with Others	Professional Competencies:  Work cooperatively and collaboratively as part of a team  Express disagreement thoughtfully and respectfully  Maintain positive professional relationships	Recognize client or stakeholder needs, objectives, priorities, constraints, and expectations
Workload Aanagement	Professional Competencies:  Prioritize and manage multiple tasks  Maintain a high quality work product	See a case or project through from start to timely finish











