



COURT COMPASS PROJECT

Inventory of Court Technology Solutions Supporting Self-Represented Litigants

Court Compass: Existing Programs

Program Name	Alabama - State Court - Website	7
Court Type	State	
Court Level	State Court	
States Served	Alabama	
Localities Served	Statewide	
Program Notes	Court website with a library of forms	
Accessed From	http://judicial.alabama.gov/	
SRL Contact Info	http://judicial.alabama.gov/	
Services Provided	Forms	
Go Live Date		
Important Timelines		
Project Partners	Alabama Unified Judicial System	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom Website	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Alaska - State Court - Guided Interviews	9
Court Type	State	
Court Level	State Court	
States Served	Alaska	
Localities Served	Statewide	
Program Notes	Guided Interviews available through Alaska State Court, powered by ImageSoft's TrueFiling system, covering Protection Orders. The interview produces forms, which are to be filed in person.	
Accessed From	https://akcipowizard.truefiling.com/	
SRL Contact Info	https://akcipowizard.truefiling.com/	
Services Provided	Guided Interviews; Document Assembly;	
Go Live Date		
Important Timelines		
Project Partners	Alaska Court System and TrueFiling, Inc.	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	Protection Orders	
Individual Modules Provided	Guided Interview for Protection Orders	
Income Demographic Requirements	N/A	
Platform Features	TrueFiling is an ImageSoft solution to support electronic filing. TrueFiling can also support some custom intake pages, which allows self-represented litigants to answer questions in a guided interview and assembles court forms.	
Integration Capabilities	TrueFiling is ECF conformant, and the guided interviews can be integrated to court's case management system.	
Governing Standards Compliance	ECF Conformant	

Court Compass: Existing Programs

Program Name	Alaska - State Court - Online Courses	172
Court Type	State	
Court Level	State Court	
States Served	Alaska	
Localities Served	Statewide	
Program Notes	Alaska State Court's Family Law Self Help Center's website provides links to online.divorce-education.com , makingtwohomeswork.com , and listen2kids.net .	
Accessed From	http://www.courts.alaska.gov/shc/family/shcparent-ed.htm	
SRL Contact Info	https://online.divorce-education.com/ http://listen2kids.net/alaska.html http://www.makingtwohomeswork.com/	
Services Provided	Online Learning;	
Go Live Date		
Important Timelines		
Project Partners	Alaska Court System, The Center for Divorce Education, and IRIS Educational Media	
Program Manager		
Pricing Overview	online.divorce-education.com - \$45.95 (fee waiver available) listen2kids.net - \$10 online, free at courthouse makingtwohomeswork.com - \$39.95	
Case Categories Covered	Family Matters: "Children in Between" offered by the Center for Divorce Education and "Two Families Now: Effective Parenting Through Separation and Divorce" offered by IRIS Educational Media.	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>Two Families Now program offered by IRIS Educational Media</p> <p>Features Include: Modern engaging video content. Content based on actual experiences of real parents and the most current research. 4 video-based modules covering parenting transition, stress reduction, communication and family routines. Complete the course at on-demand, 24/7, using a computer or smartphone. Only 4-6 hours to complete. Instant download of certificate on course completion.</p> <p>The following topics are covered:</p> <ul style="list-style-type: none"> Protecting Children from Conflict Interrupting the Stress Cycle Building your support network Effective Listening Solving family problems Establishing new family routines Communicating with your co-parent Transitioning children between household Child's response to divorce <p>Children in Between course offered by The Center for Divorce Education</p> <p>Features Include: A Co-Parenting Program for Divorcing and Separating Parents. Instant Printable</p>	

Court Compass: Existing Programs

Certificate upon completion. Complete the course 100% online, accessible 24/7. Only 3-5 hours to complete.

The following topics are covered:

Money Problems

Long Distance Parenting

Children Carrying Messages

Quizzing Children About the Other Parent

Putting Down the Other Parent

Never Married Parents

Listen2Kids.net

Listen 2 Kids Online is a divorce parenting class designed specifically to meet the needs of court-ordered divorce education. It takes court-ordered live classes a unique step further. Expert instructors' presentations are augmented by interviews with at-risk kids themselves, animated co-parenting skills segments, interviews with credentialed experts in family therapy, dispute resolution and life experiences.

How can this class benefit your court system?

Seamless administration with consistent quality

Email reporting to court upon class completion

Can be customized to the needs of your jurisdiction

Reduction of conflict between litigants

Evidence-based content, presented in an engaging, interactive and informative online experience

Checkpoints and surveys assure attentive participants

Eliminates logistical and scheduling issues, especially for rural districts

Integration Capabilities N/A

Governing Standards Compliance N/A

Court Compass: Existing Programs

Program Name	Alaska - State Court - Website	8
Court Type	State	
Court Level	State Court	
States Served	Alaska	
Localities Served	Statewide	
Program Notes	An extensive library of guides and forms. Links to Youtube videos and guided interviews through TrueFiling.	
Accessed From	http://courts.alaska.gov/shc/representing-yourself.htm	
SRL Contact Info	Website: http://courts.alaska.gov/shc/representing-yourself.htm	
Services Provided	Forms; Guides; Videos	
Go Live Date		
Important Timelines		
Project Partners	Alaska Court System	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom Website	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Alaska - State Court - Youtube Videos	173
Court Type	State	
Court Level	State Court	
States Served	Alaska	
Localities Served	Statewide	
Program Notes	The state court website provides links to Youtube videos covering a range of self-represented litigant topics and issues.	
Accessed From	http://www.courts.alaska.gov/shc/representing-yourself.htm	
SRL Contact Info	Youtube: https://www.youtube.com/user/AlaskaCourtSystem Court Website: http://www.courts.alaska.gov/shc/representing-yourself.htm	
Services Provided	Videos;	
Go Live Date		
Important Timelines		
Project Partners	Alaska Court System	
Program Manager		
Pricing Overview	Free	
Case Categories Covered		
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Youtube videos provided as links on court website and available directly on Youtube.com.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Arizona - Maricopa County - Guided Interviews	13
Court Type	State	
Court Level	Local Court	
States Served	Arizona	
Localities Served	Maricopa County	
Program Notes	Guided interviews available for Maricopa through ezCourtForms.com, covering the following filing types: Conciliation Counseling Dissolution Legal Separation Response to Petition Application for Default Consent/Default Decree Establish a First Court Order Modify or Enforce a Court Order Child Support Worksheet Parenting Plan Schedule a Decree on Demand Hearing Fee Deferral Application Name Change Service Forms Probate Forms	
Accessed From	https://www.superiorcourt.maricopa.gov/ezcourtforms/	
SRL Contact Info	https://www.superiorcourt.maricopa.gov/ezcourtforms/	
Services Provided	Guided Interviews; Document Assembly;	
Go Live Date		
Important Timelines	Program was launched in 2012	
Project Partners	Maricopa County Law Library and Self Help Center	
Program Manager		
Pricing Overview	This service is available at no cost.	
Case Categories Covered	Conciliation Counseling Dissolution Legal Separation Response to Petition Application for Default Consent/Default Decree Establish a First Court Order Modify or Enforce a Court Order Child Support Worksheet Parenting Plan Schedule a Decree on Demand Hearing Fee Deferral Application Name Change Service Forms Probate Forms	



Court Compass: Existing Programs

Individual Modules Provided

Income Demographic Requirements N/A

Platform Features ezCourtForms is a platform with guided interviews, developed by Maricopa County.

Integration Capabilities ezCourtForms currently assembles court forms, but is not integrated into the court EFM or case management system.

Governing Standards Compliance N/A

Court Compass: Existing Programs

Program Name	Arizona - Maricopa County - Youtube Videos	14
Court Type	State	
Court Level	Local Court	
States Served	Arizona	
Localities Served	Maricopa County	
Program Notes	Library of videos on Youtube along with forms, guides, and guided interviews powered by ezCourtForms.com.	
Accessed From	https://www.superiorcourt.maricopa.gov/SuperiorCourt/LawLibraryResourceCenter/	
SRL Contact Info	Youtube: https://www.youtube.com/user/SuperiorCourtAZ Court Website: https://www.superiorcourt.maricopa.gov/SuperiorCourt/LawLibraryResourceCenter/	
Services Provided	Videos	
Go Live Date		
Important Timelines	Youtube channel was launched in June 2011.	
Project Partners	Superior Court of Maricopa County	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Youtube videos provided primarily as embedded videos on the court website.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Arizona - Pima County - Triage	15
Court Type	State	
Court Level	Local Court	
States Served	Arizona	
Localities Served	Pima County	
Program Notes	The Pima County Superior Court website provides a triage application called Divorce Screening List, which helps self-represented litigants find the right combination of forms to complete.	
Accessed From	http://www.sc.pima.gov/Home/LawLibrary/Forms/FamilyLawForms/DivorceFormsScreeningTool/tabid/230/Default.aspx	
SRL Contact Info	http://www.sc.pima.gov/Home/LawLibrary/Forms/FamilyLawForms/DivorceFormsScreeningTool/tabid/230/Default.aspx ; http://www.sc.pima.gov/?tabid=230	
Services Provided	Guided Interview; Triage;	
Go Live Date		
Important Timelines		
Project Partners	Superior Court of Pima County	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	Divorce	
Individual Modules Provided	Divorce Forms Screening	
Income Demographic Requirements	N/A	
Platform Features	This is a proprietary tool developed by the Superior Court of Pima County, which provides downloadable links to relevant PDF files.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Arizona - State Court - Guided Interviews	12
Court Type	State	
Court Level	State Court	
States Served	Arizona	
Localities Served	Statewide	
Program Notes	<p>Guided Interviews, powered by TurboCourt, are available on the state court website and cover the following filing types:</p> <ul style="list-style-type: none"> Evictions Small Claims (\$3,500 or less) Civil Lawsuits (\$10,000 or less) General Civil - Superior Court Tax Filings - Superior Court Family Law (divorce, separation, and parenting plans) Process Server Filings - Superior Court Appellate Court Filings <p>Some guided interviews are efile enabled, allowing self-represented litigants to electronically submit the documents assembled.</p>	
Accessed From	http://www.azturbocourt.gov/	
SRL Contact Info	http://www.azturbocourt.gov/	
Services Provided	<p>Guided Interviews; Document Assembly; E-Filing;</p>	
Go Live Date		
Important Timelines	Program was launched in 2009 and is available until June 2019, at which point the term can be extended.	
Project Partners	Arizona Judicial Branch and Intresys	
Program Manager		
Pricing Overview	Fees range from \$6 to \$15 depending on filing type.	
Case Categories Covered	<p>Evictions</p> <p>Small Claims (\$3,500 or less)</p> <p>Civil Lawsuits (\$10,000 or less)</p> <p>General Civil - Superior Court</p> <p>Tax Filings - Superior Court</p> <p>Family Law (divorce, separation, and parenting plans)</p> <p>Process Server Filings - Superior Court</p> <p>Appellate Court Filings</p>	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>TurboCourt Interactive Intelligent E-filing™ provides, out-of-the box, all necessary major components for e-Courts and eFiling, including:</p> <ol style="list-style-type: none"> 1. An interactive electronic filing portal for attorneys, justice partners, businesses and pro se litigants 2. Support for bulk filings, free-form filing, award-winning interactive forms generation and filing, and 	

Court Compass: Existing Programs

electronic service

3. EFM (Electronic Filing Manager)

4. e-Payments

5. Fully integrated e-customer care module

6. A full-featured eFiling portal for records managers, administrators and judicial officers of the

Judicial Branch

7. Support for routing, document management, workflow and messaging

8. Powerful statistical, demographics, performance measurement and financial reporting and

9. Network, Integration and Software Engineering Services to create the enterprise-grade hardware and software infrastructure that statewide eCourts need

Integration Capabilities

TurboCourt is ECF compliant and can integrate with other Electronic Filing Managers to allow guided interviews to assemble court forms, which can be electronically filed into the court's case management system.

Governing Standards Compliance

ECF Compliant

Court Compass: Existing Programs

Program Name	Arizona - State Court - Website	11
Court Type	State	
Court Level	State Court	
States Served	Arizona	
Localities Served	Statewide	
Program Notes	State Court website with a rich library of forms, guides, and guided interviews. Guided interviews powered by TurboCourt (azturbocourt.org). Additional help content on AZLawHelp.org, linked on the state court website.	
Accessed From	http://www.azcourts.gov/Self-Help	
SRL Contact Info	http://www.azcourts.gov/Self-Help	
Services Provided	Forms; Guides; Guided Interviews;	
Go Live Date		
Important Timelines		
Project Partners	Arizona Judicial Branch	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories. Many local courts provide separate websites with additional content.	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom Website with links to guided interviews on TurboCourt.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Arkansas - State Court - Mobile Application	18
Court Type	State	
Court Level	State Court	
States Served	Arkansas	
Localities Served	Statewide	
Program Notes	Arkansas Administrative Office of the Courts' Domestic Violence Program provides access to Arkansas Coalition Against Domestic Violence's iHope App. iHope is an easy-to-use smartphone app for both Apple and Android designed to promote domestic peace and prevent violence before it happens. It provides users with safety tools to plan their activities and notify their trusted friends, family members, and other contacts before, or when, they need their help.	
Accessed From	http://www.arcourtsdvp.org/ihope-app.html	
SRL Contact Info	http://www.arcourtsdvp.org/ihope-app.html	
Services Provided	Guides;	
Go Live Date		
Important Timelines		
Project Partners	Arkansas Coalition Against Domestic Violence; Arkansas Administrative Office of the Courts	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	Domestic Violence	
Individual Modules Provided	<p>Whether it is used as a safety precaution, a safety status update or for when a user needs help from their designated contacts, iHope provides the following useful safety features and support resources.</p> <ul style="list-style-type: none"> • My Safety - Uses a timer function. When the timer expires and you do not disarm it, the app will send email and text alert messages along with your GPS location to your designated contacts. • My Support – Allows users to setup and manage contact information for up to five designated trusted family members, friends or other contacts. • I'm Safe - Alerts your designated contacts as to the status of your safety. • I Need Help – Alerts your designated contacts that you need their help. • ACADV Site - Links users to the Arkansas Coalition Against Domestic Violence website to learn more about the coalition and its services and resources. • About Orders of Protection - Provides users with useful information about orders of protection. • Important Phone Numbers - Provides users with useful phone numbers, hotlines, addresses and website links to domestic violence-related resources (i.e., shelters, safe houses, centers, organizations, agencies, committees) located throughout Arkansas. 	



Court Compass: Existing Programs

Income Demographic Requirements	N/A
Platform Features	iOS and Android Apps
Integration Capabilities	N/A
Governing Standards Compliance	N/A

Court Compass: Existing Programs

Program Name	Arkansas - State Court - Website	16
Court Type	State	
Court Level	State Court	
States Served	Arkansas	
Localities Served	Statewide	
Program Notes	The state court website has court forms and links to ARLegalServices.org, which provides guided interviews powered by LawHelpInteractive.	
Accessed From	https://courts.arkansas.gov/	
SRL Contact Info	https://courts.arkansas.gov/	
Services Provided	Forms;	
Go Live Date		
Important Timelines		
Project Partners	Arkansas Judiciary	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom Website	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Arkansas - State Referral- Guided Interviews	17
Court Type	State	
Court Level	State Court	
States Served	Arkansas	
Localities Served	Statewide	
Program Notes	Guided interviews, powered by LawHelpInteractive, are available on ARLegalServices.org. The state court website links to ARLegalServices.org.	
Accessed From	http://www.arlegalservices.org/interactiveforms	
SRL Contact Info	http://www.arlegalservices.org/interactiveforms	
Services Provided	Guided Interviews; Document Assembly;	
Go Live Date		
Important Timelines		
Project Partners	Provided by Arkansas Legal Services Online	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	Guided interviews are available for more than 25 filing types, including small claims, divorce, domestic violence, child visitation and support, name changes, expungements, guardianship, and more.	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>LawHelp Interactive (or LHI and formerly known as NPADO) is a web site that helps self-represented litigants create legal documents. To create a document filers are provided a guided interview, and at the end of the interview filers will be provided assembled forms. Filers can download or print it from your computer. Filers, in most cases, can create an account, which allows them to return to their documents. Most interviews also print out instructions on what to do next. LawHelp Interactive is managed by Pro Bono Net. It runs on HotDocs Server software, and interviews are created using HotDocs, A2J Author, and/or Neota Logic formats. Regular users do not need any special software to create legal papers hosted on LawHelp Interactive.</p> <p>More information and product tour available here: https://lawhelpinteractive.org/</p>	
Integration Capabilities	Integration not available in Arkansas. In some states, domestic violence victims or their advocates can e- file their documents with the court directly.	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	California - Imperial County - Customer Resource Manager	169
Court Type	State	
Court Level	Local Court	
States Served	California	
Localities Served	Imperial County	
Program Notes	Imperial County Superior Court has built an online tool called Family Law Online Workshop Reservation System which allows self-represented litigants schedule in-person workshops and find additional resources.	
Accessed From	http://www.imperial.courts.ca.gov/ContactUs/MWorkshop.aspx	
SRL Contact Info	http://www.imperial.courts.ca.gov/ContactUs/MWorkshop.aspx	
Services Provided	Infrastructure; Scheduling;	
Go Live Date		
Important Timelines		
Project Partners	Imperial County Superior Court	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	Dissolution Guardianship/Conservatorship Judgment Appointments Request for Order	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Imperial County Superior Court offers a proprietary tool that allows litigants to schedule workshops online. Once an appointment is made, litigants are provided questionnaires to complete prior to attending the workshop.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	California - Los Angeles County - Guided Interview	166
Court Type	State	
Court Level	Local Court	
States Served	California	
Localities Served	Los Angeles County	
Program Notes	Los Angeles County Superior Court has developed a proprietary tool which helps self-represented litigants assemble and eFile Small Claims court forms. The online account which is used to create and submit filing can also be used to return and pay filing fees.	
Accessed From	http://ww2.lacourt.org/efiling/eFilingNotice.aspx	
SRL Contact Info	http://ww2.lacourt.org/efiling/eFilingNotice.aspx	
Services Provided	Guided Interviews; Document Assembly; E-Filing;	
Go Live Date		
Important Timelines		
Project Partners	Los Angeles County Superior Court	
Program Manager		
Pricing Overview	There is a \$10/user eFiling Service Provider fee associated with this service.	
Case Categories Covered	Small Claims	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	http://ww2.lacourt.org/efiling/faq.aspx To use the eFiling website, you need the following: An internet-capable platform like Windows PC/Mac/Android A modern web browser like Microsoft IE/Chrome/Safari (with pop-up windows and Javascript enabled) Adobe Acrobat Reader (Available free of charge. Click here to download.) A printer A valid e-mail address A valid credit card (Visa, Master Card, Discover). Detailed information about your claim (defendant names and addresses, incident dates, amount owed, etc.) Can I save an incomplete claim and return to it later? Yes. You have up to five (5) calendar days to complete and submit your claim on this website. If you are unable to complete the process once you begin, you can stop and return to access it again during these five calendar days with your information saved. Any claims that are not completed within that period of time will be deleted. To save an incomplete claim, click on the 'Save & Exit' button found near the bottom of the screen you're working on. To resume, you must log in. From the 'My eFiling' screen, select 'Resume Incomplete Claims' then click on the 'Submit' button.	
Integration Capabilities	eFiling Small Claims is an Electronic Filing Service Provider, and allows electronic filing into the	



Court Compass: Existing Programs

Los Angeles Superior Court's Electronic Filing Manager.

Governing Standards Compliance	N/A
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Court Compass: Existing Programs

Program Name	California - Los Angeles County Department of Consumer and Business Affairs - Online Dispute Resolution	167
Court Type	State	
Court Level	Local Court	
States Served	California	
Localities Served	Los Angeles	
Program Notes	The Los Angeles County Department of Consumer and Business Affairs has built a proprietary platform which allows consumers to file a complaint or request mediation. The online tool provides a guided interview to help consumer prepare their complaint or mediation requests.	
Accessed From	https://iddweb.isd.lacounty.gov/dca_ecomplaint/	
SRL Contact Info	https://iddweb.isd.lacounty.gov/dca_ecomplaint/	
Services Provided	Guided Interview; Document Assembly; E-Filing;	
Go Live Date	<input type="text"/>	
Important Timelines		
Project Partners	Los Angeles County Department of Consumer and Business Affairs	
Program Manager	<input type="text"/>	
Pricing Overview	Free	
Case Categories Covered	Consumer Complaints Foreclosure Prevention Requesting Mediation	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>Los Angeles County Department of Consumer and Business Affairs has developed a proprietary tool that helps consumers assemble a consumer complaint or a request for mediation using a guided interview process.</p> <p>Mediation Overview: Participation is voluntary. For mediation to begin, both parties must agree to participate. Mediation is informal. A specially trained mediator will talk with both parties to help them better understand each other's views. Discussions with the mediator can occur at a face-to-face meeting with all parties present, or during separate meetings or telephone conversations. Online Dispute Resolution - Mediation can be conducted through live online conferencing with both parties and the mediator. Real time messaging is also available, with the mediator and both parties communicating online with instant messaging. Back-and-forth style mediation is also available. One party leaves a comment or offer on our online system, and the other party responds at their convenience. Mediators are neutral third parties. They do not decide the outcome of a dispute. Both parties will decide how to resolve the dispute. The mediator does not represent either party and does not make decisions, judgments or take sides. Their job is to help both parties reach an agreement they feel is fair. Legal Advice - The mediator does not give legal advice or opinions and does not make a legal ruling. Parties can have a lawyer present at the face-to-face mediation.</p>	



Court Compass: Existing Programs

There is no cost to use this mediation service.

Integration Capabilities	N/A
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Governing Standards Compliance	N/A
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Court Compass: Existing Programs

Program Name	California - Orange County - Customer Resource Manager and Online Portal	165
Court Type	State	
Court Level	Local Court	
States Served	California	
Localities Served	Orange County	
Program Notes	Orange County has recently built a robust customer resource manager and an online Portal called My Court Card Portal. This portal allows self represented litigants to create an account, schedule in-person workshops, watch informative videos, access guided interviews, start a case pathway, track case status, and communicate with court resources.	
Accessed From	https://selfhelp.occourts.org/	
SRL Contact Info	https://selfhelp.occourts.org/	
Services Provided	Infrastructure; Scheduling; Videos; Guided Interviews; Case Alerts;	
Go Live Date		
Important Timelines		
Project Partners	Orange County Superior Court	
Program Manager		
Pricing Overview	Free	
Case Categories Covered		
Individual Modules Provided		
Income Demographic Requirements		
Platform Features	Customer Resource Manager is developed on Microsoft Dynamics CRM. This portal allows self represented litigants to create an account, schedule in-person workshops, watch informative videos, access guided interviews, start a case pathway, track case status, and communicate with court resources.	
Integration Capabilities	Integration is planned to provide case tracking information directly from the court's case management systems.	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	California - Sacramento County - Communications Tool	171
Court Type	State	
Court Level	Local Court	
States Served	California	
Localities Served	Sacramento	
Program Notes	Sacramento County Superior Court has been an online communications tool called Family Law Facilitator's Office e-Correspondence System, to provide a channel for self-represented litigants to communicate with court resources. This system also allows self-represented litigants to schedule in-person workshops.	
Accessed From	https://services.saccourt.ca.gov/flfoecorrespondence/	
SRL Contact Info	https://services.saccourt.ca.gov/flfoecorrespondence/	
Services Provided	Infrastructure; Q&A;	
Go Live Date		
Important Timelines		
Project Partners	Sacramento County Superior Court Family Law Facilitator's Office	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	Family Law	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	A proprietary tool allowing litigants to schedule workshops and appointments online.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	California - San Diego County - Customer Resource Manager	168
Court Type	State	
Court Level	Local Court	
States Served	California	
Localities Served	San Diego County	
Program Notes	The San Diego County Superior Court has built a portal called FLOW (Family Law Facilitator's Office Online Workshop Reservation System) which allows self-represented litigants to schedule in-person workshops and find additional resources.	
Accessed From	https://iflow.sdcourt.ca.gov/(S(t3a3yx5raisdmq2zexhx4fuw))/default.aspx	
SRL Contact Info	https://iflow.sdcourt.ca.gov/(S(t3a3yx5raisdmq2zexhx4fuw))/default.aspx	
Services Provided	Infrastructure; Scheduling;	
Go Live Date		
Important Timelines		
Project Partners	San Diego County Superior Court	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	Family Cases	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>Online reservations are available for the following workshops:</p> <ul style="list-style-type: none"> - Child Custody/Visitation - Child Support - Divorce - Finish My Case: Default Judgment - Finish My Case: Settlement Agreement - Finish My Case: Service of Process <p>Advantages of Online Registration for Workshops:</p> <ul style="list-style-type: none"> - Save a trip to the courthouse. - Avoid spending time waiting in line for assistance. - Prevent not being prepared and having to return another day. - Save money by downloading required forms free of charge. - Schedule, cancel or reschedule reservation from this website. 	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	



Court Compass: Existing Programs

Court Compass: Existing Programs

Program Name	California - San Mateo County - Online Dispute Resolution (Design)	170
Court Type	State	
Court Level	Local Court	
States Served	California	
Localities Served	San Mateo	
Program Notes	San Mateo county is designing an Online Dispute Resolution module in partnership with Modria to cover small claims and domestic relations cases.	
Accessed From	TBD	
SRL Contact Info	TBD (Concept: https://projects.invisionapp.com/share/J6KROPH7#/screens)	
Services Provided		
Go Live Date		
Important Timelines		
Project Partners	San Mateo County Superior Court and Modria.com, Inc.	
Program Manager		
Pricing Overview	TBD (\$100 for mediator's fees)	
Case Categories Covered	Family Law	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>Concept design available here: https://projects.invisionapp.com/share/J6KROPH7#/screens</p> <p>This online dispute resolution module will allow a filer to provide details using guided interviews to initiate mediation. The other spouse will be invited to participate. If the other spouse agrees, he or she will have to complete a guided interview as well. Court's ADR staff will communicate with the spouses to confirm if mediation works for both parties. Parties can then select a mediator and use a combination of online or in person sessions. For online sessions, text and video conferences will be supported. Once an agreement is reached through mediation, the court will certify the agreement and make it official.</p>	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	California - State Court - Guided Interviews	163
Court Type	State	
Court Level	State Court	
States Served	California	
Localities Served	Statewide	
Program Notes	<p>California state court and local courts offer guided interviews through LawHelpInteractive or HotDocs. A comprehensive list of these guided interviews, and where they are accepted, is available here: http://www.courts.ca.gov/partners/116.htm</p> <p>Odyssey Guide & File with E-Filing (Available in select counties): Civil Harassment Restraining Order Request Small Claims</p> <p>TurboCourt Guided Interviews are available in many California counties, with E-Filing enabled in some counties. A list of those interviews is available here: www.turbocourt.com/california/</p>	
Accessed From	Through state and local court websites	
SRL Contact Info	Statewide: http://www.courts.ca.gov/partners/116.htm Guide & File: california.tylerhost.net/SRL TurboCourt: www.turbocourt.com/california/	
Services Provided	Guided Interviews; Document Assembly; E-Filing;	
Go Live Date		
Important Timelines		
Project Partners	LawHelp Interactive: Combination of local courts, Judicial Council of California, the Legal Services Corporation, and ProBonoNet Odyssey Guide & File: Combination of local courts, Judicial Council of California, Tyler Technologies TurboCourt: Combination of local courts and Intresys	
Program Manager		
Pricing Overview	LawHelpInteractive/HotDocs: Free Odyssey Guide & File: Free TurboCourt: \$7.96 to \$49.95; Some interviews free for San Bernardino and select counties	
Case Categories Covered	All case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Odyssey Guide & File: Odyssey Guide & File offers the following solutions: 1. Interview Creation Made Simple: Easily develop interviews that extend the business rules of your court, and provide relevant, informative content that can result in a reduction of erroneous filings and less staff time answering pro se questions. As a cloud-based solution, self-guided interviews can be published and accessed from your website, providing flexibility for self-represented litigants to complete the interview anytime, from anywhere. Interviews can be branded with the custom colors and graphics unique to your court. As an authoring tool, Odyssey Guide & File allows you to draft and manage interview	

Court Compass: Existing Programs

components — informative content, legal PDF forms and interviews. To create a new interview, simply browse through the library of interviews already created to find the one that most closely suits your needs, and use it as a starting point.

2. A Library of Interviews to Share: A library of existing interviews from other jurisdictions means that you don't have to start from scratch. You can pick and choose the best interviews from other courts that fit your needs, and customize them for the rules and business processes of your jurisdiction. Guide & File increases efficiency and improves workflow processes in your court by establishing a community of courts on a single platform that cultivates information sharing and collaboration.

3. Seamless Integration with E-Filing: Odyssey Guide & File integrates seamlessly with Odyssey File & Serve. This translates to a greater number of filings entering the court electronically and results in the elimination of paper. Once in Odyssey File & Serve, the clerk reviews the filing and the case information is populated into the jurisdiction's case management system (CMS), providing secure access to both the court and the filer.

LawHelp Interactive:

LawHelp Interactive (or LHI and formerly known as NPADO) is a web site that helps self-represented litigants create legal documents. To create a document filers are provided a guided interview, and at the end of the interview filers will be provided assembled forms. Filers can download or print it from your computer. Filers, in most cases, can create an account, which allows them to return to their documents. Most interviews also print out instructions on what to do next. LawHelp Interactive is managed by Pro Bono Net. It runs on HotDocs Server software, and interviews are created using HotDocs, A2J Author, and/or Neota Logic formats. Regular users do not need any special software to create legal papers hosted on LawHelp Interactive.

TurboCourt:

TurboCourt Interactive Intelligent E-filing™ provides, out-of-the box, all necessary major components for e-Courts and eFiling, including:

1. An interactive electronic filing portal for attorneys, justice partners, businesses and pro se litigants
2. Support for bulk filings, free-form filing, award-winning interactive forms generation and filing, and electronic service
3. EFM (Electronic Filing Manager)
4. e-Payments
5. Fully integrated e-customer care module
6. A full-featured eFiling portal for records managers, administrators and judicial officers of the Judicial Branch
7. Support for routing, document management, workflow and messaging
8. Powerful statistical, demographics, performance measurement and financial reporting and
9. Network, Integration and Software Engineering Services to create the enterprise-grade hardware and software infrastructure that statewide eCourts need.

Integration Capabilities

Odyssey Guide & File:

Odyssey Guide & File integrates with Odyssey File & Serve, which in turn integrates with any court/clerk case management system. E-Filing is planned for most guided interviews.

LawHelp Interactive:

Integration not currently available in California, but is being planned for 2017-2018. In some states, domestic violence victims or their advocates can e- file their documents with the court directly.

TurboCourt:

TurboCourt is ECF compliant and can integrate with other Electronic Filing Managers to allow guided interviews to assemble court forms, which can be electronically filed into the court's case management system. E-Filing available for some interviews in some courts.

Governing Standards Compliance

Odyssey Guide & File: ECF Compliant



Court Compass: Existing Programs

LawHelp Interactive: N/A

TurboCourt: ECF Compliant

Court Compass: Existing Programs

Program Name	California - State Court - Website	162
Court Type	State	
Court Level	State Court	
States Served	California	
Localities Served	Statewide	
Program Notes	California's state court website offers a library of hundreds of easy-to-use forms, detailed step-by-step guides, guided interviews, and live chat.	
Accessed From	http://www.courts.ca.gov/selfhelp.htm	
SRL Contact Info	http://www.courts.ca.gov/selfhelp.htm	
Services Provided	Forms; Guides; Guided Interviews; Document Assembly;	
Go Live Date		
Important Timelines		
Project Partners	Judicial Council of California	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories. Most local courts manage independent websites with additional content.	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom website with guided interviews.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	California - State Court - Youtube Videos	164
Court Type	State	
Court Level	State Court	
States Served	California	
Localities Served	Statewide	
Program Notes	<p>The state court website offers a library of Youtube videos that addresses a wide range court related topics, including self-represented litigant issues.</p> <p>Local courts also have libraries of Youtube videos, including:</p> <p>Orange</p> <p>Contra Costa</p> <p>Ventura</p>	
Accessed From	State and local court websites	
SRL Contact Info	<p>Youtube</p> <p>Statewide: https://www.youtube.com/user/CaliforniaCourts and https://www.youtube.com/user/CalCourtsSelfHelp</p> <p>Orange County: https://www.youtube.com/channel/UCetrGnHykD0id9xeAQwi05g</p> <p>Contra Costa: https://www.youtube.com/channel/UCKcyl8fRvjwT2n8KCC2l3Cw</p> <p>Ventura: https://www.youtube.com/user/VenturaSuperiorCourt</p>	
Services Provided	Videos;	
Go Live Date		
Important Timelines		
Project Partners	Judicial Council of California and various local Superior Courts	
Program Manager		
Pricing Overview	Free	
Case Categories Covered		
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Youtube videos available as links and embedded videos on Judicial Council of California and local court websites.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Colorado - Denver County - Youtube Videos	20
Court Type	State	
Court Level	Local Court	
States Served	Colorado	
Localities Served	Denver County	
Program Notes	Denver County Court website has a rich library of Youtube videos, along with guides, forms, and filing information.	
Accessed From	https://www.denvercountycourt.org/self-help/	
SRL Contact Info	Youtube: https://www.youtube.com/channel/UCYhqiWrZJizwarWFMEhuttw Court Website: https://www.denvercountycourt.org/small-claims-self-help-videos/ and https://www.denvercountycourt.org/civil-protection-order-self-help-videos/	
Services Provided	Videos; Forms; Guides;	
Go Live Date		
Important Timelines		
Project Partners	Denver County Court	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Youtube videos offered primarily as embedded videos on the court website.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Colorado - State Court - Website	19
Court Type	State	
Court Level	State Court	
States Served	Colorado	
Localities Served	Statewide	
Program Notes	The state court website offers a library of forms, detailed instructions, and guides covering a wide range of issues.	
Accessed From	https://www.courts.state.co.us/Self_Help/Index.cfm	
SRL Contact Info	https://www.courts.state.co.us/Self_Help/Index.cfm	
Services Provided	Forms; Guides;	
Go Live Date		
Important Timelines		
Project Partners	Colorado Judicial Branch	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom Website	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Connecticut - State Court - Website	21
Court Type	State	
Court Level	State Court	
States Served	Connecticut	
Localities Served	Statewide	
Program Notes	The state court website's self help section has a rich library of forms, guides, and videos.	
Accessed From	https://www.jud.ct.gov/selfhelp.htm	
SRL Contact Info	https://www.jud.ct.gov/selfhelp.htm	
Services Provided	Forms; Guides; Videos;	
Go Live Date		
Important Timelines		
Project Partners	State of Connecticut Judicial Branch	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom Website	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Connecticut - State Court - Youtube Videos	22
Court Type	State	
Court Level	State Court	
States Served	Connecticut	
Localities Served	Statewide	
Program Notes	The state court website offers Youtube videos covering many self-represented litigant topics and issues.	
Accessed From	https://www.jud.ct.gov/pub.htm	
SRL Contact Info	Youtube: https://www.youtube.com/user/CTJudicialBranch Court Website: https://www.jud.ct.gov/pub.htm	
Services Provided	Videos	
Go Live Date		
Important Timelines	Youtube channel established in January 2013	
Project Partners	State of Connecticut Judicial Branch	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Youtube videos provided primarily as embedded videos on court website.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Delaware - State Court - Videos	25
Court Type	State	
Court Level	State Court	
States Served	Delaware	
Localities Served	Statewide	
Program Notes	The state court website offers videos covering a wide range of self-represented topics and issues.	
Accessed From	http://courts.delaware.gov/help/civilvideos.aspx	
SRL Contact Info	http://courts.delaware.gov/help/civilvideos.aspx	
Services Provided	Videos;	
Go Live Date		
Important Timelines		
Project Partners	Delaware State Courts	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	HTML5 videos provided as embedded videos on the court website.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Delaware - State Court - Website	24
Court Type	State	
Court Level	State Court	
States Served	Delaware	
Localities Served	Statewide	
Program Notes	The state court website offers a rich library of forms, guides, and videos.	
Accessed From	http://courts.delaware.gov/help/	
SRL Contact Info	http://courts.delaware.gov/help/	
Services Provided	Forms; Guides; Videos;	
Go Live Date		
Important Timelines		
Project Partners	Delaware State Courts	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom Website	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

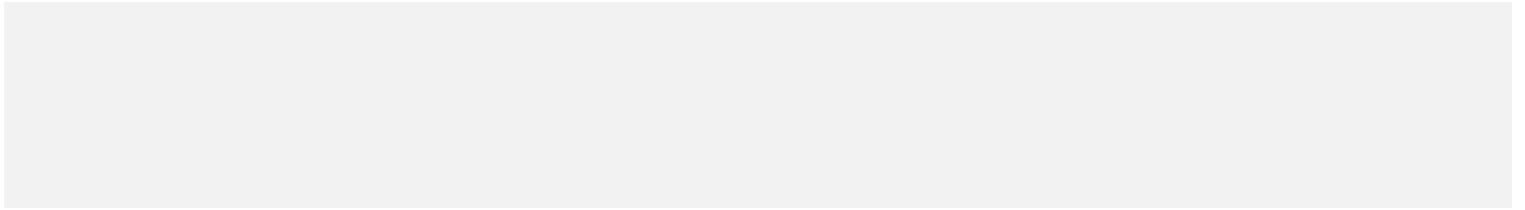
Program Name	District of Columbia Court - Communications Tools	27
Court Type	State	
Court Level	State Court	
States Served	District of Columbia	
Localities Served	District of Columbia	
Program Notes	The District of Columbia Court website offers a live chat functionality for civil and probate cases to answer questions from self-represented litigants.	
Accessed From	http://www.dccourts.gov/internet/public/aud_civil/civilchat.jsf	
SRL Contact Info	http://www.dccourts.gov/internet/public/aud_civil/civilchat.jsf	
Services Provided	Live Chat;	
Go Live Date		
Important Timelines		
Project Partners	District of Columbia Courts and AYU Technology Solutions LLC	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	N/A	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Online chat powered by AYU Technology Solutions LLC's Live Chat Software (websitealive.com). WebsiteAlive provides custom branding, metrics and reporting, and live site monitoring. WebsiteAlive supports Android & iOS Apps, Google Chrome Extensions and Mac & PC Desktop applications.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	District of Columbia Court - Guided Interview	28
Court Type	State	
Court Level	State Court	
States Served	District of Columbia	
Localities Served	District of Columbia	
Program Notes	TurboCourt offers a guided interview for small claims filings, which allows self-represented litigants to print and file assembled forms.	
Accessed From	https://turbocourt.com/go.jsp?act=actShowStateGlobal&tmstp=1484424632663&id=2471225	
SRL Contact Info	TurboCourt's Website: https://turbocourt.com/go.jsp?act=actShowStateGlobal&tmstp=1484424632663&id=2471225	
Services Provided	Guided Interviews; Document Assembly;	
Go Live Date		
Important Timelines		
Project Partners	Intresys	
Program Manager		
Pricing Overview	\$25/Filing for Print option	
Case Categories Covered	Small Claims	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>TurboCourt Interactive Intelligent E-filing™ provides, out-of-the box, all necessary major components for e-Courts and eFiling, including:</p> <ol style="list-style-type: none"> 1. An interactive electronic filing portal for attorneys, justice partners, businesses and pro se litigants 2. Support for bulk filings, free-form filing, award-winning interactive forms generation and filing, and electronic service 3. EFM (Electronic Filing Manager) 4. e-Payments 5. Fully integrated e-customer care module 6. A full-featured eFiling portal for records managers, administrators and judicial officers of the Judicial Branch 7. Support for routing, document management, workflow and messaging 8. Powerful statistical, demographics, performance measurement and financial reporting and 9. Network, Integration and Software Engineering Services to create the enterprise-grade hardware and software infrastructure that statewide eCourts need. 	
Integration Capabilities	Electronic Filing/Integration is not available for DC Courts. TurboCourt is ECF compliant and can integrate with other Electronic Filing Managers to allow guided interviews to assemble court forms, which can be electronically filed into the court's case management system.	
Governing Standards Compliance	ECF Compliant	



Court Compass: Existing Programs



Court Compass: Existing Programs

Program Name	District of Columbia Court - Website	26
Court Type	State	
Court Level	State Court	
States Served	District of Columbia	
Localities Served	District of Columbia	
Program Notes	The District of Columbia Court website offers some forms, guides, and live chat for self-represented litigants. Additional forms and guides on the District of Columbia Bar Association's website are linked on the court website.	
Accessed From	http://www.dccourts.gov/internet/public/main.jsf	
SRL Contact Info	Court Website: http://www.dccourts.gov/internet/public/main.jsf Bar Association Website: http://www.dcbbar.org/for-the-public/legal-resources/index.cfm	
Services Provided	Forms; Guides;	
Go Live Date		
Important Timelines		
Project Partners	District of Columbia Courts and The District of Columbia Bar	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom Websites	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Florida - Broward County - Guided Interviews	33
Court Type	State	
Court Level	Local Court	
States Served	Florida	
Localities Served	Broward County	
Program Notes	Guided interviews are available on Broward County website, powered by a proprietary tool, covering the following filings: Dissolution of Marriage Residential Evictions Small Claims	
Accessed From	http://www.clerk-17th-flcourts.org/clerkwebsite/bccoc2/selfservice.aspx	
SRL Contact Info	http://www.clerk-17th-flcourts.org/clerkwebsite/bccoc2/selfservice.aspx	
Services Provided	Guided Interviews; Document Assembly;	
Go Live Date		
Important Timelines		
Project Partners	Broward County Clerk's Office	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	Dissolution of Marriage Residential Evictions Small Claims	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Proprietary tool provided by Broward County Clerk's Office. Palm Beach County Clerk's office uses the same platform.	
Integration Capabilities	Integration into Florida's E-Portal or court/clerk's case management system is not available.	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Florida - Local Courts - TurboCourt Guided Interviews	35
Court Type	State	
Court Level	Local Court	
States Served	Florida	
Localities Served	Most Counties available, with discounted rates for Lee and Hillsborough	
Program Notes	<p>TurboCourt has guided interviews available for efilng throughout Florida. There's a fee associated with the use of the guided interviews, however, in Hillsborough County and Lee County, there is a discounted rate. Following Filing Types are covered:</p> <p>Divorce with or without Children Small Claims Evictions Domestic Violence Protection Order (Free statewide)</p>	
Accessed From	https://turbocourt.com/FL	
SRL Contact Info	<p>TurboCourt: https://turbocourt.com/FL</p> <p>Hillsborough Clerk: https://www.hillsclerk.com/ 13th Judicial Circuit: http://www.fljud13.org/ Lee Clerk: http://www.leeclerk.org/index.asp?Type=B_BASIC&SEC={5D5FFD1F-0C52-4D2B-9DA0-248374A977B3} Collier Clerk: https://www.collierclerk.com/FORMS St. Johns Clerk: http://www.sjccoc.us/courts/family-law/turbo-court/ Highlands Clerk: http://www.hccclerk.org/Home.aspx</p>	
Services Provided	<p>Guided Interviews; Document Assembly; E-Filing;</p>	
Go Live Date	<input type="text"/>	
Important Timelines		
Project Partners	<p>Primary Source: TurboCourt Endorsed by: Hillsborough County Clerk, 13th Judicial Circuit, Lee County Clerk, Collier County Clerk, St. Johns County Clerk, Highlands County Clerk</p>	
Program Manager	<input type="text"/>	
Pricing Overview	From Free to \$129.95, depending on interview and county of filing.	
Case Categories Covered	<p>Divorce with or without Children Small Claims Evictions Domestic Violence Protection Order</p>	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>TurboCourt Interactive Intelligent E-filing™ provides, out-of-the box, all necessary major components for e-Courts and eFiling, including:</p> <ol style="list-style-type: none"> 1. An interactive electronic filing portal for attorneys, justice partners, businesses and pro se litigants 2. Support for bulk filings, free-form filing, award-winning interactive forms generation and filing, and electronic service 	

Court Compass: Existing Programs

3. EFM (Electronic Filing Manager)
4. e-Payments
5. Fully integrated e-customer care module
6. A full-featured eFiling portal for records managers, administrators and judicial officers of the Judicial Branch
7. Support for routing, document management, workflow and messaging
8. Powerful statistical, demographics, performance measurement and financial reporting and
9. Network, Integration and Software Engineering Services to create the enterprise-grade hardware and software infrastructure that statewide eCourts need.

Integration Capabilities	TurboCourt is ECF compliant and can integrate with other Electronic Filing Managers to allow guided interviews to assemble court forms, which can be electronically filed into the court's case management system. E-Filing integration available.
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Governing Standards Compliance	ECF Compliant
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Court Compass: Existing Programs

Program Name	Florida - Palm Beach County - Guided Interviews	32
Court Type	State	
Court Level	Local Court	
States Served	Florida	
Localities Served	Palm Beach County	
Program Notes	Guided interviews available on Palm Beach County website, built using proprietary technology, covering the following filings: Small Claims Residential Evictions Divorce	
Accessed From	https://applications.mypalmbeachclerk.com/selfservice/instructions.aspx	
SRL Contact Info	https://applications.mypalmbeachclerk.com/selfservice/instructions.aspx	
Services Provided	Guided Interviews; Document Assembly;	
Go Live Date	<input type="text"/>	
Important Timelines		
Project Partners	Palm Beach County Clerk's Office	
Program Manager	<input type="text"/>	
Pricing Overview	Free	
Case Categories Covered	Small Claims Residential Evictions Divorce	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Proprietary tool provided by Palm Beach County Clerk's Office. Broward County Clerk's office uses the same platform.	
Integration Capabilities	Integration into Florida's E-Portal or court/clerk's case management system is not available.	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Florida - State Court - Guided Interviews	31
Court Type	State	
Court Level	State Court	
States Served	Florida	
Localities Served	Statewide	
Program Notes	Guided Interviews for statewide use are available on the state court website, Florida E-Filing Portal, and FloridaLawHelp.org.	
Accessed From	http://www.flcourts.org and http://floridalawhelp.org/forms	
SRL Contact Info	<p>State Court (Web Forms): http://www.flcourts.org/resources-and-services/court-improvement/family-law-self-help-information/</p> <p>Florida E-Filing Portal: https://test.mylcouraccess.com/common/uipages/prosehome.aspx</p> <p>FloridaLawHelp.org: http://floridalawhelp.org/forms</p>	
Services Provided	Guided Interviews; Document Assembly	
Go Live Date		
Important Timelines		
Project Partners	Florida Courts, Florida Courts E-Filing Authority, and Florida Justice Technology Center	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	<p>Guided interviews on the state court website are powered by proprietary web forms and cover a wide range of filing forms.</p> <p>Guided interviews on Florida E-Filing Portal are powered by LawHelpInteractive, and cover the following filing types: Evictions Family - Simplified Dissolution Family - Dissolution with no Minor Children or Property</p> <p>Guided Interviews on FloridaLawHelp.org are also powered by LawHelpInteractive, and cover the following filing types: Evictions Answer Temporary Custody by Extended Family Reasonable Accommodation Letter Notice of Current Address</p>	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	LawHelp Interactive (or LHI and formerly known as NPADO) is a web site that helps self-represented litigants create legal documents. To create a document filers are provided a guided interview, and at the end of the interview filers will be provided assembled forms. Filers can download or print it from your computer. Filers, in most cases, can create an account, which allows them to return to their documents.	



Court Compass: Existing Programs

Most interviews also print out instructions on what to do next. LawHelp Interactive is managed by Pro Bono Net. It runs on HotDocs Server software, and interviews are created using HotDocs, A2J Author, and/or Neota Logic formats. Regular users do not need any special software to create legal papers hosted on LawHelp Interactive.

Integration Capabilities	<p>In some states, domestic violence victims or their advocates can e- file their documents with the court directly.</p> <p>In Florida, assembled documents can be filed in person with the clerk's office or through a manual upload to the state's electronic filing tool, the E-Portal.</p>
Governing Standards Compliance	N/A

Court Compass: Existing Programs

Program Name	Florida - State Court - Triage	34
Court Type	State	
Court Level	State Court	
States Served	Florida	
Localities Served	Statewide	
Program Notes	Florida Justice Technology Center's triage solution, called Florida Legal Access Gateway (FLAG), powered by Neota Logic to help self-represented litigants find resources statewide. Following topics are currently covered: divorce and eviction.	
Accessed From	http://floridajusticetechnologycenter.org/	
SRL Contact Info	FL Justice Technology Center: http://floridajusticetechnologycenter.org/ Triage Application: https://applications.neotalogic.com/a/floridatriage-production	
Services Provided	Guided Interview; Triage;	
Go Live Date		
Important Timelines		
Project Partners	Florida Justice Technology Center, Neota Logic, Florida Commission on Access to Civil Justice, Clerk of the Circuit Court of Clay County, The Florida Bar, The Florida Bar Foundation, and ProBono.Net	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	Divorce and Eviction.	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>Neota Logic's no-code approach is accessible to everyone, allowing non-programmers to develop, test, and implement applications. Our applications are capable of addressing rules-based functions, complex reasoning, document logic, and process workflow.</p> <p>This platform is comprised of:</p> <ul style="list-style-type: none"> - Studio: The rapid application development tool. - Reasoning Engine: The application driver, which contains integrated, hybrid reasoning methods and automatically integrates and prioritizes all reasoning methods. - Workbench: The application manager, which, similar to a portal or document management system, provides control of users and groups, permissions, and versions. - Integration: The application integrator, working with almost any data source or system 	
Integration Capabilities	<p>Neota Logic applications can integrate with almost any data source or system, including:</p> <ol style="list-style-type: none"> 1. Relational databases 2. Non-relational data sources such as Salesforce and SharePoint 3. Document and content management systems such as Alfresco, SharePoint, and Worksite 3. Any application or system having a REST web services API, such as Google Maps 4. Business process management systems such as Activiti, K2, Nintex, and SharePoint 	
Governing Standards Compliance	N/A	



Court Compass: Existing Programs

Court Compass: Existing Programs

Program Name	Florida - State Court - Website	29
Court Type	State	
Court Level	State Court	
States Served	Florida	
Localities Served	Florida	
Program Notes	The state court website offers a rich library of forms, guides, guided interviews, and videos.	
Accessed From	http://www.flcourts.org/	
SRL Contact Info	http://www.flcourts.org/	
Services Provided	Forms; Guides; Videos; Guided Interviews; Document Assembly;	
Go Live Date		
Important Timelines		
Project Partners	Florida Courts	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories. Many county clerks and circuit courts manage independent websites with additional content and technologies.	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	A custom website with web forms and links to Youtube videos.	
Integration Capabilities	Web forms do not integrate with case management systems.	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Florida - State Court - Youtube Videos	30
Court Type	State	
Court Level	State Court	
States Served	Florida	
Localities Served	Statewide	
Program Notes	The state court website offers a library of Youtube videos covering wide range of topics and self-represented litigant issues.	
Accessed From	http://www.flcourts.org/	
SRL Contact Info	Youtube: https://www.youtube.com/channel/UCd2y6bJjeSKcwlS30-pRR9w Court Website: http://www.flcourts.org/	
Services Provided	Videos	
Go Live Date		
Important Timelines		
Project Partners	Florida Courts	
Program Manager		
Pricing Overview	Free	
Case Categories Covered		
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Youtube videos provided primarily as embedded videos on court website. Youtube channel does not consolidate videos on the court's Youtube account/profile.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Georgia - Cobb County Magistrate - Guided Interviews	43
Court Type	State	
Court Level	Local Court	
States Served	Georgia	
Localities Served	Cobb County	
Program Notes	Guided interviews available through eFlex for Cobb County Magistrate courts, covering small claims and evictions filings.	
Accessed From	http://magistrate.cobbcountyga.gov/v6/	
SRL Contact Info	E-File Application: https://efile.cobbcounty.org/login.jsp Court Website: http://magistrate.cobbcountyga.gov/v6/	
Services Provided	Guided Interviews; Document Assembly;	
Go Live Date		
Important Timelines		
Project Partners	Cobb County Magistrate Clerk and Tybera Development Group	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	Small Claims and Evictions	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>eFlex is a stand-alone eFiling solution that can be integrated to any existing homegrown or vendor supported case and document management system (CMS/DMS).</p> <p>It is fully integrated to the court's CMS, DMS, and payment gateway to provide seamless updating of the following case data:</p> <ul style="list-style-type: none"> - CMS – Case number, judge ID, case type and party information - DMS – Date filed, document type, filer information, link to document - Reflects the changes in case file security - Filer and court are always in sync - All fees are deposited directly into court bank accounts - eFlex establishes a logical tree that allows the filer to identify the court, court location, case type and sub-type. <p>All queues function properly because eFlex enters the document type codes it receives from the court.</p> <p>Fully integrated eFiling takes advantage of online web forms by pushing the job of data entry away from the court and back to the filer, saving clerks time and money.</p>	
Integration Capabilities	eFlex consist of two modules; the Filer Interface or Electronic Filing Service Provider (EFSP), and the Review Interface or the E-Filing Manager (EFM). It supports all filing types, court types and jurisdictions, including appellate courts. It also provides powerful workflow queues and various judicial tools like CASEaDia-PDF binder technology.	



Court Compass: Existing Programs

Governing Standards Compliance

ECF Compliant

Court Compass: Existing Programs

Program Name	Georgia - Henry County Magistrate - Guided Interviews	42
Court Type	State	
Court Level	Local Court	
States Served	Georgia	
Localities Served	Henry County	
Program Notes	Guided interviews available for eFiling through MicroPact in Henry County Magistrate courts. Interviews cover small claims and evictions filings.	
Accessed From	http://www.co.henry.ga.us/MagistrateCourt/	
SRL Contact Info	E-Filing Application: magistrate-efiling.co.henry.ga.us/public/menu.aspx Court Website: http://www.co.henry.ga.us/MagistrateCourt/	
Services Provided	Guided Interviews; Document Assembly; E-Filing;	
Go Live Date		
Important Timelines		
Project Partners	Henry County Magistrate Clerk and MicroPact	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	Small Claims and Evictions	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>MicroPact's Web-based Magistrate Court Case Management Solution enables individuals to electronically file and pay filing fees via credit card for dispossessionary warrants, small claims suits, writs of possession, personal property foreclosures, garnishments, and other civil disputes. Magistrate judges can generate and issue a search or arrest warrant on demand from anywhere. Summonses, bonds, notices, and subpoenas can also be generated in minutes from within a case. Proceedings can easily be compiled and transferred to other courts as ordered, and all authorized users can quickly search and access any case in the county.</p> <ul style="list-style-type: none"> - Create, edit, print, and transmit forms within a case - Generate hearings schedules and case-specific calendars with key dates - Boost collection rates with convenient e-pay options - Scan, compile, view and print documents and images for cases proceedings - Index search warrants and set to display publicly upon execution - Email proceedings and notices to internal and external stakeholders - Produce quarterly reports for case counting and revenue reporting 	
Integration Capabilities	MicroPact's solution integrates with its Court Management Suite for Magistrate Courts.	
Governing Standards Compliance	N/A	



Court Compass: Existing Programs

Court Compass: Existing Programs

Program Name	Georgia - Local Courts - I-CAN! Guided Interviews	41
Court Type	State	
Court Level	Local Court	
States Served	Georgia	
Localities Served	Fulton County	
Program Notes	<p>Guided interviews available through I-CAN! for divorce filings in Fulton County Superior Court.</p> <p>The following filing types are covered:</p> <ul style="list-style-type: none"> Annulment Answer & Counterclaim Child Custody and Child Support Divorce/Divorce Response Fee Waiver Income Deduction Order Legitimation Name Change Protection Order 	
Accessed From	http://www.legalican.com/georgia	
SRL Contact Info	http://www.legalican.com/georgia	
Services Provided	Guided Interviews; Document Assembly;	
Go Live Date		
Important Timelines		
Project Partners	Fulton County Superior Court and Legal Aid Society of Orange County	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	Annulment Answer & Counterclaim Child Custody and Child Support Divorce/Divorce Response Fee Waiver Income Deduction Order Legitimation Name Change Protection Order	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	I-CAN! (Interactive Community Assistance Network) was created as a public service by the non-profit Legal Aid Society of Orange County in partnership with the Superior Court of California, County of Orange with funding from the federal Legal Services Corporation (LSC). This proprietary tool provides self-represented litigants a guided interview with produces PDF court forms.	
Integration Capabilities	I-CAN! Legal is an electronic filing service provider for the Superior Court of California, Orange	



Court Compass: Existing Programs

County. E-Filing is not available in Fulton County or other Georgia courts.

Governing Standards Compliance ECF Compliant

Court Compass: Existing Programs

Program Name	Georgia - Local Courts - Odyssey Guide & File Guided Interviews	40
Court Type	State	
Court Level	Local Court	
States Served	Georgia	
Localities Served	Fulton and DeKalb. Forms may be used in other courts.	
Program Notes	<p>Guided Interviews available through Odyssey Guide & File for Tyler Technologies' eFiling customers. Interviews are endorsed by Fulton and DeKalb County Superior Courts.</p> <p>Interviews cover the following filings: Name Change of an Adult Uncontested Divorce without Children Uncontested Petition for Legitimation</p>	
Accessed From	https://georgia.tylerhost.net/srl	
SRL Contact Info	Odyssey Guide & File: https://georgia.tylerhost.net/srl	
Services Provided	Guided Interviews; Document Assembly; E-Filing;	
Go Live Date		
Important Timelines		
Project Partners	Tyler Technologies, Fulton County Superior Court, Dekalb County Superior Court Clerk, and Gwinnett County Superior Court Clerk	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	Name Change of an Adult Uncontested Divorce without Children Uncontested Petition for Legitimation	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>Odyssey Guide & File offers the following solutions:</p> <ol style="list-style-type: none"> 1. Interview Creation Made Simple: Easily develop interviews that extend the business rules of your court, and provide relevant, informative content that can result in a reduction of erroneous filings and less staff time answering pro se questions. As a cloud-based solution, self-guided interviews can be published and accessed from your website, providing flexibility for self-represented litigants to complete the interview anytime, from anywhere. Interviews can be branded with the custom colors and graphics unique to your court. As an authoring tool, Odyssey Guide & File allows you to draft and manage interview components — informative content, legal PDF forms and interviews. To create a new interview, simply browse through the library of interviews already created to find the one that most closely suits your needs, and use it as a starting point. 2. A Library of Interviews to Share: A library of existing interviews from other jurisdictions means that you don't have to start from scratch. You can pick and choose the best interviews from other courts that fit your needs, and customize them for the rules and business processes of your jurisdiction. Guide & File increases efficiency and improves workflow processes in your court by establishing a community of courts on a single platform that cultivates information sharing and collaboration. 	



Court Compass: Existing Programs

3. Seamless Integration with E-Filing: Odyssey Guide & File integrates seamlessly with Odyssey File & Serve. This translates to a greater number of filings entering the court electronically and results in the elimination of paper. Once in Odyssey File & Serve, the clerk reviews the filing and the case information is populated into the jurisdiction's case management system (CMS), providing secure access to both the court and the filer.

Integration Capabilities	Odyssey Guide & File integrates with Odyssey File & Serve, which in turn integrates with any court/clerk case management system. Odyssey Guide & File is currently not integrated due to signature rules.
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Governing Standards Compliance	ECF Compliant
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Court Compass: Existing Programs

Program Name	Georgia - State Court Council of Probate Court Judges - Vimeo Videos	174
Court Type	State	
Court Level	State Court	
States Served	Georgia	
Localities Served	Statewide	
Program Notes	The Council of Probate Court Judges' website offers a range of Vimeo videos covering a range of probate related topics for self-represented litigants.	
Accessed From	http://gaprobate.gov/content/videos	
SRL Contact Info	Court Website: http://gaprobate.gov/content/videos	
Services Provided	Videos;	
Go Live Date		
Important Timelines		
Project Partners	Georgia Council of Probate Court Judges	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	Probate Law	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Vimeo videos provided primarily as embedded videos on the Council of Probate Court Judges' website.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Georgia - State Court Council of Probate Court Judges - Website	38
Court Type	State	
Court Level	State Court	
States Served	Georgia	
Localities Served	Statewide	
Program Notes	The Council of Probate Court Judges' website is a statewide website with a library of forms, instructions, and videos.	
Accessed From	http://gaprobate.gov/	
SRL Contact Info	http://gaprobate.gov/	
Services Provided	Forms; Guides; Videos;	
Go Live Date		
Important Timelines		
Project Partners	Council of Probate Court Judges	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All probate cases	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom website with embedded Vimeo videos.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Georgia - State Court Magistrate Council - Guided Interviews	37
Court Type	State	
Court Level	State Court	
States Served	Georgia	
Localities Served	Statewide	
Program Notes	Magistrate Council provides guided interviews for small claims and evictions case types. Documents can be assembled for statewide use, and is available for eFiling in select counties.	
Accessed From	https://georgiamagistratecouncil.com/	
SRL Contact Info	https://georgiamagistratecouncil.com/	
Services Provided	Guided Interviews; Triage; Document Assembly;	
Go Live Date		
Important Timelines	Program went live in August 2014.	
Project Partners	Georgia Magistrate Council and Tyler Technologies	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	Small Claims and Evictions	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>Odyssey Guide & File offers the following solutions:</p> <ol style="list-style-type: none"> 1. Interview Creation Made Simple: Easily develop interviews that extend the business rules of your court, and provide relevant, informative content that can result in a reduction of erroneous filings and less staff time answering pro se questions. As a cloud-based solution, self-guided interviews can be published and accessed from your website, providing flexibility for self-represented litigants to complete the interview anytime, from anywhere. Interviews can be branded with the custom colors and graphics unique to your court. As an authoring tool, Odyssey Guide & File allows you to draft and manage interview components — informative content, legal PDF forms and interviews. To create a new interview, simply browse through the library of interviews already created to find the one that most closely suits your needs, and use it as a starting point. 2. A Library of Interviews to Share: A library of existing interviews from other jurisdictions means that you don't have to start from scratch. You can pick and choose the best interviews from other courts that fit your needs, and customize them for the rules and business processes of your jurisdiction. Guide & File increases efficiency and improves workflow processes in your court by establishing a community of courts on a single platform that cultivates information sharing and collaboration. 3. Seamless Integration with E-Filing: Odyssey Guide & File integrates seamlessly with Odyssey File & Serve. This translates to a greater number of filings entering the court electronically and results in the elimination of paper. Once in Odyssey File & Serve, the clerk reviews the filing and the case information is populated into the jurisdiction's case management system (CMS), providing secure access to both the court and the filer. 	
Integration Capabilities	Odyssey Guide & File integrates with Odyssey File & Serve, which in turn integrates with any	



Court Compass: Existing Programs

court/clerk case management system. Odyssey Guide & File is planned to be integrated with Fulton County Magistrate Clerk's e-filing system, with other Georgia courts planned for future rollouts.

Governing Standards Compliance	ECF Compliant
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Court Compass: Existing Programs

Program Name	Georgia - State Court Magistrate Council - Vimeo Videos	39
Court Type	State	
Court Level	State Court	
States Served	Georgia	
Localities Served	Statewide	
Program Notes	The Magistrate Council's website has library of videos covering the legal process and filings on Vimeo.	
Accessed From	https://georgiamagistratecouncil.com/	
SRL Contact Info	Vimeo: https://vimeo.com/user35624762 Magistrate Council's Website: https://georgiamagistratecouncil.com/	
Services Provided	Videos;	
Go Live Date		
Important Timelines		
Project Partners	Georgia Magistrate Council	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	Magistrate court jurisdiction	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Vimeo videos provided primarily as embedded videos on the court website.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Georgia - State Court Magistrate Council - Website	36
Court Type	State	
Court Level	State Court	
States Served	Georgia	
Localities Served	Statewide	
Program Notes	Georgia Magistrate Council has a website with a library of forms, guides, videos, and guided interviews powered by Odyssey Guide & File.	
Accessed From	https://georgiamagistratecouncil.com/	
SRL Contact Info	https://georgiamagistratecouncil.com/	
Services Provided	Forms; Guides; Videos; Guided Interviews;	
Go Live Date		
Important Timelines		
Project Partners	Georgia Magistrate Council	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	Small Claims, Evictions, Debts & Levy, Garnishment, Foreclosures, etc.	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom website with embedded videos and links to guided interviews through Odyssey Guide & File.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Hawaii - State Court - ABA FreeLegalAnswers	47
Court Type	State	
Court Level	State Court	
States Served	Hawaii	
Localities Served	Statewide	
Program Notes	FreeLegalAnswers.org allows self-represented litigants to ask questions, which attorneys in the state can help answer.	
Accessed From	http://hawaii.freelegalanswers.org/	
SRL Contact Info	http://hawaii.freelegalanswers.org/	
Services Provided	Q&A;	
Go Live Date		
Important Timelines		
Project Partners	American Bar Association's Standing Committee on Pro Bono and Public Service and Baker, Donelson, Bearman, Caldwell & Berkowitz PC.	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Free Legal Answers is a virtual legal advice clinic. Qualifying users post their civil legal question to their state's website. Users will then be emailed when their question receives a response. Attorney volunteers, who must be authorized to provide pro bono assistance in their state, log in to the website, select questions to answer, and provide legal information and advice. Volunteer attorneys will not answer criminal law questions.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Hawaii - State Court - Guided Interviews	46
Court Type	State	
Court Level	State Court	
States Served	Hawaii	
Localities Served	Statewide	
Program Notes	<p>Guided interviews available through LawHelp.org/HI, provided by Legal Aid Society of Hawaii. LawHelp.org/HI is linked on state court website.</p> <p>Guided interviews cover the following filing types:</p> <ul style="list-style-type: none"> Divorce Post Decree Motions Paternity Suits Guardianship Power of Attorney Fee Waivers Small Claims Evictions Answer And More.. 	
Accessed From	http://www.lawhelp.org/hi/self-help	
SRL Contact Info	http://www.lawhelp.org/hi/self-help	
Services Provided	<p>Guided Interviews;</p> <p>Document Assembly;</p> <p>Triage;</p>	
Go Live Date		
Important Timelines		
Project Partners	Legal Aid Society of Hawaii, the Legal Services Corporation, and ProBono.Net	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	<p>Divorce</p> <p>Post Decree Motions</p> <p>Paternity Suits</p> <p>Guardianship</p> <p>Power of Attorney</p> <p>Fee Waivers</p> <p>Small Claims</p> <p>Evictions Answer</p> <p>And More..</p>	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>LawHelp Interactive (or LHI and formerly known as NPADO) is a web site that helps self-represented litigants create legal documents. To create a document filers are provided a guided interview, and at the end of the interview filers will be provided assembled forms. Filers can download or print it from your computer. Filers, in most cases, can create an account, which allows them to return to their documents.</p>	

Court Compass: Existing Programs

Most interviews also print out instructions on what to do next. LawHelp Interactive is managed by Pro Bono Net. It runs on HotDocs Server software, and interviews are created using HotDocs, A2J Author, and/or Neota Logic formats. Regular users do not need any special software to create legal papers hosted on LawHelp Interactive.

Integration Capabilities Integration not available in Hawaii. In some states, domestic violence victims or their advocates can e- file their documents with the court directly.

Governing Standards Compliance N/A

Court Compass: Existing Programs

Program Name	Hawaii - State Court - Website	44
Court Type	State	
Court Level	State Court	
States Served	Hawaii	
Localities Served	Statewide	
Program Notes	A state court website with a rich library of forms, content, and videos, along with links to LawHelp.org/HI. LawHelp.org/HI has guided interviews powered by LawHelpInteractive. There is also a link to hi.freelegalanswers.org by ABA to provide Q&A with attorneys.	
Accessed From	http://www.courts.state.hi.us/self-help/help	
SRL Contact Info	http://www.courts.state.hi.us/self-help/help	
Services Provided	Forms; Guides;	
Go Live Date		
Important Timelines		
Project Partners	Hawaii State Judiciary	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom website with embedded videos and referral links.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Hawaii - State Court - Youtube Videos	45
Court Type	State	
Court Level	State Court	
States Served	Hawaii	
Localities Served	Statewide	
Program Notes	State court website has links to Hawaii's Youtube channel with videos covering legal process and other self-represented litigant questions.	
Accessed From	http://www.courts.state.hi.us/self-help/help	
SRL Contact Info	Youtube: https://www.youtube.com/user/hawaiicourts Court Website: http://www.courts.state.hi.us/self-help/help	
Services Provided	Videos;	
Go Live Date		
Important Timelines		
Project Partners	Hawaii State Court System	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Youtube videos provided primarily as embedded videos on the court website.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Idaho - State Court - Guided Interviews	49
Court Type	State	
Court Level	State Court	
States Served	Idaho	
Localities Served	Statewide	
Program Notes	<p>Guided interviews available on the state court website for a wide range of filings. Currently all guided interviews are powered by LawHelpInteractive, with interviews executed on idaholegalaid.org.</p> <p>A variety of filing types in the follow case categories are available as guided interviews:</p> <ul style="list-style-type: none"> Family Law Domestic Violence Landlord/Tenant Name Change Small Claims Small Estates Collections Guardianship and Conservatorship Reasonable Accommodation Identity Theft 	
Accessed From	https://courtselfhelp.idaho.gov/	
SRL Contact Info	<p>Court Website: https://courtselfhelp.idaho.gov/</p> <p>Idaho Legal Aid Website: http://www.idaholegalaid.org/node/2207/self-help-idaho-interactive-forms</p>	
Services Provided	<p>Guided Interviews;</p> <p>Document Assembly;</p>	
Go Live Date	<input type="text"/>	
Important Timelines		
Project Partners	State of Idaho Judicial Branch and Idaho Legal Aid Services	
Program Manager	<input type="text"/>	
Pricing Overview	Free	
Case Categories Covered	<p>Family Law</p> <p>Domestic Violence</p> <p>Landlord/Tenant</p> <p>Name Change</p> <p>Small Claims</p> <p>Small Estates</p> <p>Collections</p> <p>Guardianship and Conservatorship</p> <p>Reasonable Accommodation</p> <p>Identity Theft</p>	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>LawHelp Interactive (or LHI and formerly known as NPADO) is a web site that helps self-represented litigants create legal documents. To create a document filers are provided a guided interview, and at the end of the interview filers will be provided assembled forms. Filers can download or print it from your</p>	

Court Compass: Existing Programs

computer. Filers, in most cases, can create an account, which allows them to return to their documents. Most interviews also print out instructions on what to do next. LawHelp Interactive is managed by Pro Bono Net. It runs on HotDocs Server software, and interviews are created using HotDocs, A2J Author, and/or Neota Logic formats. Regular users do not need any special software to create legal papers hosted on LawHelp Interactive.

Integration Capabilities Integration not available in Idaho. In some states, domestic violence victims or their advocates can e-file their documents with the court directly.

Governing Standards Compliance N/A

Court Compass: Existing Programs

Program Name	Idaho - State Court - Website	48
Court Type	State	
Court Level	State Court	
States Served	Idaho	
Localities Served	Statewide	
Program Notes	<p>The state court website offers a rich library of forms, guides, and guided interviews powered by LawHelpInteractive.</p> <p>Odyssey Guide & File's guided interviews are in development.</p>	
Accessed From	https://courtsselfhelp.idaho.gov/	
SRL Contact Info	https://courtsselfhelp.idaho.gov/	
Services Provided	<p>Forms; Guides; Guided Interviews; Document Assembly;</p>	
Go Live Date		
Important Timelines		
Project Partners	State of Idaho Judicial Branch	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom website with referral links.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Illinois - State Court - Guided Interviews	51
Court Type	State	
Court Level	Local Court	
States Served	Illinois	
Localities Served	Statewide	
Program Notes	<p>Guided Interviews available through links on state court website. Guided interviews are powered by LawHelpInteractive and executed on IllinoisLegalAid.org.</p> <p>A large volume of guided interviews covering the following case categories are available:</p> <ul style="list-style-type: none"> Divorce Child Support and Custody Name Change Evictions Small Claims Expungement Fee Waivers A large number of Civil Procedure Forms Immigration 	
Accessed From	http://www.illinoiscourts.gov/Forms/approved/default.asp	
SRL Contact Info	<p>Court Website: http://www.illinoiscourts.gov/Forms/approved/default.asp</p> <p>Illinois Legal Aid Online: https://www.illinoislegalaid.org/form-library</p>	
Services Provided	<p>Guided Interviews;</p> <p>Document Assembly;</p>	
Go Live Date		
Important Timelines		
Project Partners	Illinois Legal Aid Online and Illinois Supreme Court Access to Justice Commission.	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	<p>Divorce</p> <p>Child Support and Custody</p> <p>Name Change</p> <p>Evictions</p> <p>Small Claims</p> <p>Expungement</p> <p>Fee Waivers</p> <p>A large number of Civil Procedure Forms</p> <p>Immigration</p>	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>LawHelp Interactive (or LHI and formerly known as NPADO) is a web site that helps self-represented litigants create legal documents. To create a document filers are provided a guided interview, and at the end of the interview filers will be provided assembled forms. Filers can download or print it from your computer. Filers, in most cases, can create an account, which allows them to return to their documents. Most interviews also print out instructions on what to do next. LawHelp Interactive is managed by Pro</p>	

Court Compass: Existing Programs

Bono Net. It runs on HotDocs Server software, and interviews are created using HotDocs, A2J Author, and/or Neota Logic formats. Regular users do not need any special software to create legal papers hosted on LawHelp Interactive.

Some of the guided interviews on this site are available directly through HotDocs. Using HotDocs, you can transform any PDF document or word processor file into an interactive template by marking changeable text with HotDocs variables. Then, the next time you want to generate a completed form or text document, just assemble the interactive template you've created. As you do this, you will be prompted for the information needed in the document and that information will be merged into the document.

When using HotDocs, you can perfect a template, minimizing the "human error" factor that repetitive typing introduces. Additionally, you can automate your templates so that verb tenses, gender references, dates, numbers, calculations, and more are updated automatically as users enter information. Custom interview questions and help resources guide you or your users through the interview.

Virtually any document in your workflow can be converted to a HotDocs template, including lengthy and complex documents. HotDocs templates then become your gold standard—experienced colleagues can share their knowledge, and new colleagues come up to speed faster. Using HotDocs, you can compile an invaluable repository of special language, unique clauses or terms, correspondence, and more.

Integration Capabilities	Integration not available in this state. In some states, domestic violence victims or their advocates can e- file their documents with the court directly.
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Governing Standards Compliance	N/A
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Court Compass: Existing Programs

Program Name	Illinois - State Court - Website	50
Court Type	State	
Court Level	State Court	
States Served	Illinois	
Localities Served	Statewide	
Program Notes	The state court website offers an extensive library of forms and links to guided interviews on IllinoisLegalAid.org.	
Accessed From	http://www.illinoiscourts.gov/CivilJustice/AccessToJustice.asp	
SRL Contact Info	Access to Justice: http://www.illinoiscourts.gov/CivilJustice/AccessToJustice.asp Forms: http://www.illinoiscourts.gov/Forms/approved/default.asp Resources: http://www.illinoiscourts.gov/CivilJustice/Resources/Self-Represented_Litigants/self-represented.asp	
Services Provided	Forms; Guides; Guided Interviews; Document Assembly;	
Go Live Date		
Important Timelines		
Project Partners	Illinois Supreme Court Access to Justice Commission and the Civil Justice Division of the Administrative Office of Courts	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom Website	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Indiana - State Court - Website	52
Court Type	State	
Court Level	State Court	
States Served	Indiana	
Localities Served	Statewide	
Program Notes	The state court website offers a rich library of forms, guides, and Youtube videos.	
Accessed From	http://www.in.gov/judiciary/selfservice/index.htm	
SRL Contact Info	http://www.in.gov/judiciary/selfservice/index.htm	
Services Provided	Forms; Guides; Videos;	
Go Live Date		
Important Timelines		
Project Partners	Indiana Office of Court Services	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom website with embedded videos.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Indiana - State Court - Youtube Videos	53
Court Type	State	
Court Level	State Court	
States Served	Indiana	
Localities Served	Statewide	
Program Notes	The state court website has embedded Youtube videos covering a wide range of self-represented litigant issues and topics.	
Accessed From	http://www.in.gov/judiciary/selfservice/index.htm	
SRL Contact Info	Youtube: https://www.youtube.com/user/incourts Court Website: http://www.in.gov/judiciary/selfservice/index.htm	
Services Provided	Videos;	
Go Live Date		
Important Timelines	Youtube account established in September, 2008	
Project Partners	Indiana Court System	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Youtube videos provided primarily as embedded videos on the court website.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Iowa - State Court - Online Courses	55
Court Type	State	
Court Level	State Court	
States Served	Iowa	
Localities Served	Statewide	
Program Notes	<p>State court website links to online classes and webinars to help self-represented litigants understand the legal process.</p> <p>Following online courses and webinars covering the legal process, court systems, family matters, drug abuse, juvenile justice system, ethics, etc..</p>	
Accessed From	http://www.iowacourts.gov/For_the_Public/iLearn/	
SRL Contact Info	http://www.iowacourts.gov/For_the_Public/iLearn/ http://ilearn.iowacourts.gov/req/iowajudicial/_public_student/index.cfm	
Services Provided	Online Learning;	
Go Live Date		
Important Timelines		
Project Partners	Iowa Judicial Branch	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	Family Law	
Individual Modules Provided	<p>Strengthening Families, Improving Educational Outcomes for Court-Involved Youth Ensuring the Right to be Heard Giving Parents Voice What's So Special About Parents' Lawyers And Why Are They So Important In Child Welfare Cases? Iowa Standards of Practice for Attorneys Representing Parents in Juvenile Court Client Centered Representation and Cornerstone Advocacy Drug Testing, Addiction, Recovery, and Good Lawyering Transitioning to Adulthood: Attorney Roles and Resources Confidentiality of Juvenile Court Case Information Ethics of Representing Parents in Juvenile Cases Setting The Big Picture: Redirection and Systems Thinking Quality Representation for Children in CINA Cases Human Trafficking Overview for Judges and Attorneys Southwest Iowa Mental Health Court: A Guide for Community Providers Indian Child Welfare Act Introduction To Iowa's Judicial Branch</p>	
Income Demographic Requirements	N/A	
Platform Features	<p>A platform managed by Iowa Judicial Branch that provides the following tools:</p> <p>1 - My Profile: View and change your account information, such as name, address, email address, and password.</p> <p>2 - My Courses: See all the classes or events for which you are already registered and that are not completed. Agendas and other materials can also be found by clicking on the event name.</p>	



Court Compass: Existing Programs

3 - Register for Courses: Locate and register for classes and events. You can search by keyword, or locate events by location, name, date, or program.

4 - My Transcript: See classes and events for which you have registered, which you've completed, and you have dropped. View and print certificates of completion.

Integration Capabilities

N/A

Governing Standards Compliance

N/A

Court Compass: Existing Programs

Program Name	Iowa - State Court - Website	54
Court Type	State	
Court Level	State Court	
States Served	Iowa	
Localities Served	Statewide	
Program Notes	The state court website offers a library of forms, guides, and links to online classes.	
Accessed From	http://www.iowacourts.gov/For_the_Public/Overview/	
SRL Contact Info	http://www.iowacourts.gov/For_the_Public/Overview/	
Services Provided	Forms; Guides; Online Learning;	
Go Live Date		
Important Timelines		
Project Partners	Iowa Judicial Branch	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom Website	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Kansas - State Court - Guided Interviews	57
Court Type	State	
Court Level	State Court	
States Served	Kansas	
Localities Served	Statewide	
Program Notes	<p>Guided interviews, powered by LawHelpInteractive available on Kansas Legal Services website at kansaslegalservices.org. Links to guided interviews available on the judicial council website.</p> <p>The following filing types are covered:</p> <ul style="list-style-type: none"> Divorce Child Support Parenting Plans Name Change Fee Waiver Paternity Action Expungement Protection Order Information and Triage and more... 	
Accessed From	http://www.kansasjudicialcouncil.org/legal_forms.shtml	
SRL Contact Info	<p>Kansas Judicial Council: http://www.kansasjudicialcouncil.org/legal_forms.shtml</p> <p>Kansas Legal Services: http://www.kansaslegalservices.org/node/785/free-legal-forms</p>	
Services Provided	<p>Guided Interviews;</p> <p>Document Assembly;</p>	
Go Live Date		
Important Timelines		
Project Partners	Kansas Legal Services	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	<p>Divorce</p> <p>Child Support</p> <p>Parenting Plans</p> <p>Name Change</p> <p>Fee Waiver</p> <p>Paternity Action</p> <p>Expungement</p> <p>Protection Order Information and Triage</p> <p>and more...</p>	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>LawHelp Interactive (or LHI and formerly known as NPADO) is a web site that helps self-represented litigants create legal documents. To create a document filers are provided a guided interview, and at the end of the interview filers will be provided assembled forms. Filers can download or print it from your computer. Filers, in most cases, can create an account, which allows them to return to their documents. Most interviews also print out instructions on what to do next. LawHelp Interactive is managed by Pro Bono Net. It runs on HotDocs Server software, and interviews are created using HotDocs, A2J Author,</p>	



Court Compass: Existing Programs

and/or Neota Logic formats. Regular users do not need any special software to create legal papers hosted on LawHelp Interactive.

Integration Capabilities Integration not available in this state. In some states, domestic violence victims or their advocates can e- file their documents with the court directly.

Governing Standards Compliance N/A

Court Compass: Existing Programs

Program Name	Kansas - State Court - Website	56
Court Type	State	
Court Level	State Court	
States Served	Kansas	
Localities Served	Statewide	
Program Notes	The state court and judicial council websites offer forms and guides. The judicial council website has links to guided interviews, powered by LawHelpInteractive, on Kansas Legal Services website (http://www.kansaslegalservices.org/).	
Accessed From	http://www.kscourts.org/Programs/Self-Help/default.asp	
SRL Contact Info	Kansas Courts: http://www.kscourts.org/Programs/Self-Help/default.asp Kansas Judicial Council: http://www.kansasjudicialcouncil.org/legal_forms.shtml	
Services Provided	Forms; Guides;	
Go Live Date		
Important Timelines		
Project Partners	Kansas Judicial Branch	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom website	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Kentucky - State Court - Guided Interviews	59
Court Type	State	
Court Level	State Court	
States Served	Kentucky	
Localities Served	Statewide	
Program Notes	<p>Guided interviews, using web forms, available for online expungements and background checks.</p> <p>Guided interviews also available on Legal Aid Network of Kentucky's website (kyjustice.org), powered by LawHelpInteractive.</p> <p>Following filing types are included:</p> <ul style="list-style-type: none"> Divorce Landlord/Tenant Small Claims Name Change Child Support Living Will Declaration Fee Waiver Expungement Domestic Violence Petition and more.. 	
Accessed From	http://courts.ky.gov/representingyourself/Pages/OnlineResources.aspx	
SRL Contact Info	<p>Court Website for Expungement: http://courts.ky.gov/Expungement/Pages/process.aspx</p> <p>Legal Aid Network of Kentucky: http://kyjustice.org/self-help-forms</p>	
Services Provided	<p>Guided Interviews;</p> <p>Triage;</p> <p>Document Assembly;</p>	
Go Live Date	<input type="text"/>	
Important Timelines		
Project Partners	<p>Expungement Tool: Administrative Office of Courts of Kentucky and Kentucky State Police</p> <p>Other Guided Interviews: Legal Aid Network of Kentucky</p>	
Program Manager	<input type="text"/>	
Pricing Overview	Free	
Case Categories Covered	<p>Expungement</p> <p>Divorce</p> <p>Landlord/Tenant</p> <p>Small Claims</p> <p>Name Change</p> <p>Child Support</p> <p>Living Will Declaration</p> <p>Fee Waiver</p> <p>Expungement</p> <p>Domestic Violence Petition</p> <p>and more..</p>	
Individual Modules Provided		

Court Compass: Existing Programs

Income Demographic Requirements	N/A
Platform Features	<p>Expungement Tool: Proprietary tool developed by Kentucky's Administrative Office of Courts and the Kentucky State Police. This tool provides web forms and an account management system, which allows self-represented litigants to go through a guided process to assemble forms.</p> <p>Other Guided Interviews: LawHelp Interactive (or LHI and formerly known as NPADO) is a web site that helps self-represented litigants create legal documents. To create a document filers are provided a guided interview, and at the end of the interview filers will be provided assembled forms. Filers can download or print it from your computer. Filers, in most cases, can create an account, which allows them to return to their documents. Most interviews also print out instructions on what to do next. LawHelp Interactive is managed by Pro Bono Net. It runs on HotDocs Server software, and interviews are created using HotDocs, A2J Author, and/or Neota Logic formats. Regular users do not need any special software to create legal papers hosted on LawHelp Interactive.</p>
Integration Capabilities	<p>Expungement Tool: No integration available</p> <p>Other Guided Interviews: Integration not available in Kentucky. In some states, domestic violence victims or their advocates can e- file their documents with the court directly.</p>
Governing Standards Compliance	N/A

Court Compass: Existing Programs

Program Name	Kentucky - State Court - Website	58
Court Type	State	
Court Level	State Court	
States Served	Kentucky	
Localities Served	Statewide	
Program Notes	The state court website offers forms and guides. Many forms available as Adobe Smart Forms.	
Accessed From	http://courts.ky.gov/representingyourself/Pages/default.aspx	
SRL Contact Info	http://courts.ky.gov/representingyourself/Pages/default.aspx	
Services Provided	Forms; Guides;	
Go Live Date		
Important Timelines		
Project Partners	Kentucky Court of Justice	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom website	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Louisiana - State Law Library - Guided Interviews	63
Court Type	State	
Court Level	State Court	
States Served	Louisiana	
Localities Served	Statewide	
Program Notes	<p>Guided interviews, powered by LawHelpInteractive, are available on Louisiana Law Library's website, in partnership with the Louisiana State Bar.</p> <p>The following guided interviews are available:</p> <ul style="list-style-type: none"> Modification of Child Support Provisional Custody by Mandate Small Claims Expungement 	
Accessed From	http://lasc.libguides.com/leap-resources	
SRL Contact Info	http://lasc.libguides.com/leap-resources	
Services Provided	Guided Interviews; Document Assembly;	
Go Live Date		
Important Timelines		
Project Partners	Law Library of Louisiana, Louisiana State Bar Foundation, AmeriCorps Louisiana, the Legal Services Corporation, United Way of Southeast Louisiana, ProBono.Net, Southeast Louisiana Legal Services, and LouisianaLawHelp.org	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	Modification of Child Support Provisional Custody by Mandate Small Claims Expungement	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	LawHelp Interactive (or LHI and formerly known as NPADO) is a web site that helps self-represented litigants create legal documents. To create a document filers are provided a guided interview, and at the end of the interview filers will be provided assembled forms. Filers can download or print it from your computer. Filers, in most cases, can create an account, which allows them to return to their documents. Most interviews also print out instructions on what to do next. LawHelp Interactive is managed by Pro Bono Net. It runs on HotDocs Server software, and interviews are created using HotDocs, A2J Author, and/or Neota Logic formats. Regular users do not need any special software to create legal papers hosted on LawHelp Interactive.	
Integration Capabilities	Integration not available in this state. In some states, domestic violence victims or their advocates can e- file their documents with the court directly.	
Governing Standards Compliance	N/A	



Court Compass: Existing Programs

Court Compass: Existing Programs

Program Name	Louisiana - State Law Library - Website	60
Court Type	State	
Court Level	State Court	
States Served	Louisiana	
Localities Served	Statewide	
Program Notes	<p>A large part of Louisiana's self help content is on the Louisiana Law Library's website. There are forms, guides, videos, and guided interviews powered by LawHelpInteractive, and hosted on Louisiana Legal Services website. There are also links to self-help websites for several Judicial Districts, powered by Louisiana State Bar and Access to Justice Commission.</p> <p>Following Judicial Districts have self-help websites:</p>	
Accessed From	http://lasc.libguides.com/resources-for-self-represented-litigants	
SRL Contact Info	http://lasc.libguides.com/resources-for-self-represented-litigants	
Services Provided	Forms; Guides; Videos; Guided Interviews; Document Assembly;	
Go Live Date		
Important Timelines		
Project Partners	The Law Library of Louisiana	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom website with embedded videos and guided interviews.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Louisiana - State Law Library - Youtube Videos	62
Court Type	State	
Court Level	State Court	
States Served	Louisiana	
Localities Served	Statewide	
Program Notes	Youtube videos available on individual Judicial Circuit websites, powered by the Louisiana State Bar and Access to Justice Commission.	
Accessed From	http://lasc.libguides.com/c.php?g=129873&p=2583986	
SRL Contact Info	http://lasc.libguides.com/c.php?g=129873&p=2583986	
Services Provided	Videos;	
Go Live Date		
Important Timelines		
Project Partners	Law Library of Louisiana and the following Judicial Districts: Allen - 33rd JDC, Bossier - 26th JDC, Calcasieu - 14th JDC, Cameron - 38th JDC, East Baton Rouge, Grant - 35th JDC, Lafourche - 17th JDC, Livingston - 21st JDC, Morehouse - 4th JDC, Orleans, Ouachita - 4th JDC, Plaquemines - 25th JDC, Rapides - 9th JDC, St. Charles - 29th JDC, St. Helena - 21st JDC, St. Tammany - 22nd JDC, Tangipahoa - 21st JDC, Washington - 22nd JDC, Webster - 26th JDC	
Program Manager		
Pricing Overview	Free	
Case Categories Covered		
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Youtube videos embedded on the Judicial Court websites.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Louisiana - State Referral - Expungement App	67
Court Type	State	
Court Level	State Court	
States Served	Louisiana	
Localities Served	Statewide	
Program Notes	Justice & Accountability Center of Louisiana's Clean Jacket App for Expungement is available on iOS and Android. The Clean Jacket App is based on a decision tree of expungement law. Using statutory law and criminal procedure requirement, JAC devised a process through which individuals can be educated on the general likelihood of an expungement.	
Accessed From	http://www.jaclouisiana.org/lea---the-mobile-app	
SRL Contact Info	http://www.jaclouisiana.org/lea---the-mobile-app	
Services Provided	Guided Interviews; Triage;	
Go Live Date		
Important Timelines		
Project Partners	Justice and Accountability Center of Louisiana	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	Expungement	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>iOS and Android Apps.</p> <p>The Clean Jacket App is based on a decision tree of expungement law. Using statutory law and criminal procedure requirement, JAC devised a process through which individuals can be educated on the general likelihood of an expungement. Without a direct review of an individual's particular arrest or conviction, however, the app cannot advise individuals on the success of filing a Motion of Expungement in any Louisiana court. Instead, the app provides a list of private and/or pro bono attorneys who can provide expungement services according to the user's geo-location or zip code.</p>	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Maine - State Court - Guided Interviews	65
Court Type	State	
Court Level	State Court	
States Served	Maine	
Localities Served	Statewide	
Program Notes	<p>Guided Interviews, powered by LawHelpInteractive and HotDocs, are available via Pine Tree Legal Assistance, which is linked on the state court website.</p> <p>The following filing types are covered by guided interviews:</p> <ul style="list-style-type: none"> Divorce Child Support Motion to Enforce Motion to Modify Protection from Abuse Small Claims 	
Accessed From	http://ptla.org/court-forms	
SRL Contact Info	<p>Pine Tree Legal Aid: http://ptla.org/court-forms</p> <p>Court Website: http://www.courts.maine.gov/citizen_help/legal_links.html</p>	
Services Provided	<p>Guided Interviews;</p> <p>Document Assembly;</p>	
Go Live Date	<input type="text"/>	
Important Timelines		
Project Partners	Pine Tree Legal Aid	
Program Manager	<input type="text"/>	
Pricing Overview	Free	
Case Categories Covered	<p>Divorce</p> <p>Child Support</p> <p>Motion to Enforce</p> <p>Motion to Modify</p> <p>Protection from Abuse</p> <p>Small Claims</p>	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>LawHelp Interactive (or LHI and formerly known as NPADO) is a web site that helps self-represented litigants create legal documents. To create a document filers are provided a guided interview, and at the end of the interview filers will be provided assembled forms. Filers can download or print it from your computer. Filers, in most cases, can create an account, which allows them to return to their documents. Most interviews also print out instructions on what to do next. LawHelp Interactive is managed by Pro Bono Net. It runs on HotDocs Server software, and interviews are created using HotDocs, A2J Author, and/or Neota Logic formats. Regular users do not need any special software to create legal papers hosted on LawHelp Interactive.</p>	
Integration Capabilities	Integration not available in Maine. In some states, domestic violence victims or their advocates can	



Court Compass: Existing Programs

e- file their documents with the court directly.

Governing Standards Compliance N/A

Court Compass: Existing Programs

Program Name	Maine - State Court - Website	64
Court Type	State	
Court Level	State Court	
States Served	Maine	
Localities Served	Statewide	
Program Notes	The state court website offers a library of forms, guides, videos, and links to Pine Tree Legal Assistance with guided interviews powered by LawHelpInteractive.	
Accessed From	http://www.courts.maine.gov/citizen_help/index.shtml	
SRL Contact Info	http://www.courts.maine.gov/citizen_help/index.shtml	
Services Provided	Forms; Guides; Videos;	
Go Live Date		
Important Timelines		
Project Partners	State of Maine Judicial Branch	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom website with embedded videos.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Maine - State Court - Youtube Videos	66
Court Type	State	
Court Level	State Court	
States Served	Maine	
Localities Served	Statewide	
Program Notes	Videos available on the state court website through Vimeo covering various self represented litigant topics and issues.	
Accessed From	http://helpmelaw.org/	
SRL Contact Info	Youtube: https://www.youtube.com/user/ptlaorg HelpMELaw: http://helpmelaw.org/ Court Website: http://www.courts.maine.gov/maine_courts/family/index.shtml	
Services Provided	Videos;	
Go Live Date		
Important Timelines		
Project Partners	HelpMELaw.org, Legal Services Corporation, and Maine Department of Commerce	
Program Manager		
Pricing Overview	Free	
Case Categories Covered		
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Youtube videos provided as embedded videos on websites of various Maine agencies.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Maryland - State Court - FreeLegalAnswers	72
Court Type	State	
Court Level	State Court	
States Served	Maryland	
Localities Served	Statewide	
Program Notes	Maryland state court's website links to maryland.freelegalanswers.org , which allows self-represented litigants to ask questions for attorneys to answer.	
Accessed From	https://maryland.freelegalanswers.org/	
SRL Contact Info	https://maryland.freelegalanswers.org/	
Services Provided	Q&A;	
Go Live Date		
Important Timelines		
Project Partners	American Bar Association's Standing Committee on Pro Bono and Public Service and Baker, Donelson, Bearman, Caldwell & Berkowitz PC.	
Program Manager		
Pricing Overview	Free	
Case Categories Covered		
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Free Legal Answers is a virtual legal advice clinic. Qualifying users post their civil legal question to their state's website. Users will then be emailed when their question receives a response. Attorney volunteers, who must be authorized to provide pro bono assistance in their state, log in to the website, select questions to answer, and provide legal information and advice. Volunteer attorneys will not answer criminal law questions.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Maryland - State Court - Guided Interviews	73
Court Type	State	
Court Level	State Court	
States Served	Maryland	
Localities Served	Statewide	
Program Notes	<p>Guided interviews available through TurboCourt for all counties and small claims filings.</p> <p>Maryland is planning to develop guided interviews using Odyssey Guide & File.</p>	
Accessed From	https://turbocourt.com/go.jsp?act=actShowStateGlobal&tmstp=1484434007027&id=1755080	
SRL Contact Info	<p>TurboCourt:</p> <p>https://turbocourt.com/go.jsp?act=actShowStateGlobal&tmstp=1484434007027&id=1755080</p>	
Services Provided	<p>Guided Interviews;</p> <p>Document Assembly;</p> <p>E-Filing;</p>	
Go Live Date		
Important Timelines		
Project Partners	Intresys	
Program Manager		
Pricing Overview	\$25 for Print Option	
Case Categories Covered	Small Claims	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>TurboCourt Interactive Intelligent E-filing™ provides, out-of-the box, all necessary major components for e-Courts and eFiling, including:</p> <ol style="list-style-type: none"> 1. An interactive electronic filing portal for attorneys, justice partners, businesses and pro se litigants 2. Support for bulk filings, free-form filing, award-winning interactive forms generation and filing, and electronic service 3. EFM (Electronic Filing Manager) 4. e-Payments 5. Fully integrated e-customer care module 6. A full-featured eFiling portal for records managers, administrators and judicial officers of the Judicial Branch 7. Support for routing, document management, workflow and messaging 8. Powerful statistical, demographics, performance measurement and financial reporting and 9. Network, Integration and Software Engineering Services to create the enterprise-grade hardware and software infrastructure that statewide eCourts need. 	
Integration Capabilities	<p>E-Filing is not available in Maryland. TurboCourt is ECF compliant and can integrate with other Electronic Filing Managers to allow guided interviews to assemble court forms, which can be electronically filed into the court's case management system.</p>	
Governing Standards Compliance	ECF Compliant	



Court Compass: Existing Programs

Court Compass: Existing Programs

Program Name	Maryland - State Court - Mobile App	70
Court Type	State	
Court Level	State Court	
States Served	Maryland	
Localities Served	Statewide	
Program Notes	<p>A mobile friendly web app with information about the court process and forms for self represented litigants.</p> <p>The app includes links to:</p> <ul style="list-style-type: none"> Self-help videos Court form finders Direct access to legal help by phone or chat Public law libraries Mediation resources Much more 	
Accessed From	marylandlawhelp.mobapp.at	
SRL Contact Info	marylandlawhelp.mobapp.at	
Services Provided	Mobile Application;	
Go Live Date		
Important Timelines		
Project Partners	Maryland Judiciary	
Program Manager		
Pricing Overview	Free	
Case Categories Covered		
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>iOS and Android App</p> <p>In this app you can find:</p> <p>Find a Court, Find a Lawyer, Find a Form, Find a Law Library, Court Help, People's Law Library, Self-Help Center, Videos, Tip Sheets, Mediation, Maryland Laws, Law Help Chat, Law Help Call, Interpreter, Special Needs, About Us</p>	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Maryland - State Court - Online Chat	74
Court Type	State	
Court Level	State Court	
States Served	Maryland	
Localities Served	Statewide	
Program Notes	State court website has live chat during business hours and available directly on the court website.	
Accessed From	http://mdcourts.gov/legalhelp/index.html	
SRL Contact Info	http://mdcourts.gov/legalhelp/index.html	
Services Provided	Online Chat;	
Go Live Date		
Important Timelines		
Project Partners	Maryland Judiciary	
Program Manager		
Pricing Overview	Free	
Case Categories Covered		
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Live Chat is available through a proprietary tool on the court website.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Maryland - State Court - Website	68
Court Type	State	
Court Level	State Court	
States Served	Maryland	
Localities Served	Statewide	
Program Notes	The state court website offers a library of forms, guides, videos, web app, a triage tool to find forms, and a link to FreeLegalAnswers.org.	
Accessed From	http://www.courts.state.md.us/legalhelp/	
SRL Contact Info	http://www.courts.state.md.us/legalhelp/	
Services Provided	Forms; Guides; Videos; Mobile Application; Triage; Q&A;	
Go Live Date		
Important Timelines		
Project Partners	Maryland Judiciary	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom website with live chat, embedded videos, and triage capabilities.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Maryland - State Court - Youtube Videos	69
Court Type	State	
Court Level	State Court	
States Served	Maryland	
Localities Served	Statewide	
Program Notes	Library of videos available on the state court website, through Youtube, covering self represented litigant topics and issues.	
Accessed From	http://mdcourts.gov/video/selfhelp/shouldIrepresentmyself.html	
SRL Contact Info	Youtube: https://www.youtube.com/channel/UC0W3o0c4J-UgHS_RG8nqMCQ Court Website: http://mdcourts.gov/video/selfhelp/shouldIrepresentmyself.html	
Services Provided	Videos;	
Go Live Date		
Important Timelines		
Project Partners	Maryland Judiciary	
Program Manager		
Pricing Overview	Free	
Case Categories Covered		
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Youtube videos provided primarily as embedded videos on the court website.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Maryland - State Referral - Expungement App	71
Court Type	State	
Court Level	State Court	
States Served	Maryland	
Localities Served	Statewide	
Program Notes	<p>The Maryland People's Law Library links to an expungement application at MDExpungement.com to provide help expunging criminal records.</p> <p>There is also an ExpungeMaryland.org application, however, not provided through courts or law library links.</p>	
Accessed From	MDExpungement.com	
SRL Contact Info	<p>MDExpungement.com (third party provider)</p> <p>ExpungeMaryland.org (third party provider)</p>	
Services Provided	<p>Guided Interviews;</p> <p>Document Assembly;</p>	
Go Live Date	<input type="text"/>	
Important Timelines		
Project Partners	<p>MDExpungement.com: MDLegalApps, LLC</p> <p>ExpungeMaryland.org: The Warmock Foundation and Advocates for Children (Partners: Maryland Volunteer Lawyers Service, Mid-Shore Pro Bono, Inc., Women's Law Center of Maryland)</p>	
Program Manager	<input type="text"/>	
Pricing Overview	Free and paid options	
Case Categories Covered	Expungement	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>Both ExpungeMaryland.org offers a proprietary triage tool that provides advice on whether an individual is likely to be eligible for expungement.</p> <p>MDExpungement.com offers a tool which scrapes data from Maryland Judiciary's Case Search screen and automatically populates case and defendant information into the expungement forms.</p>	
Integration Capabilities	<p>MDExpungement.com:</p> <p>Our new tool allows you to expunge cases and determine eligibility directly in Maryland's Judiciary Case Search. This is done through the use of a Chrome Extension. The tool is free and can be downloaded on Google's Chrome Extension Store. It is designed for attorneys and intake staff who need to frequently lookup or expunge criminal records. If you are someone looking to expunge your own record, please use this website and not this new tool.</p> <p>After installing the Chrome Extension, simply navigate on Maryland's Judiciary Case Search to the case you want to expunge. Click the new blue Mdexpungement button on the top right of your Chrome Browser. That will bring up a little window, explaining whether the case is likely eligible or not. Click "Add Case" and click print to print all the forms you need. You can add as many cases as you would like. The new tool will also add the tracking number of the case to the results page as well as changing the color of the case numbers you've already looked at to the color of their eligibility. This allows you to easily find other related cases (through the tracking number) as well as being able to identify the cases you've already looked at.</p>	



Court Compass: Existing Programs

Governing Standards Compliance	N/A
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Court Compass: Existing Programs

Program Name	Massachusetts - State Court - Communications Tools	78
Court Type	State	
Court Level	State Court	
States Served	Massachusetts	
Localities Served	Statewide	
Program Notes	State Court website has online chat, text messaging, and instant messaging services to help self-represented litigants.	
Accessed From	http://www.mass.gov/courts/case-legal-res/law-lib/libraries/services/ask.html	
SRL Contact Info	http://www.mass.gov/courts/case-legal-res/law-lib/libraries/services/ask.html	
Services Provided	Online Chat; Messaging;	
Go Live Date		
Important Timelines		
Project Partners	Massachusetts Judicial Branch	
Program Manager		
Pricing Overview	Free	
Case Categories Covered		
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>Court website offers the following services:</p> <ul style="list-style-type: none"> - a phone number capable of receiving text messages. - a web form to submit an email request - a live chat box to communicate with a librarian - instant messaging username <p>The live chat functionality is a proprietary tool built on the court website.</p>	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Massachusetts - State Court - FreeLegalAnswers	77
Court Type	State	
Court Level	State Court	
States Served	Massachusetts	
Localities Served	Statewide	
Program Notes	Massachusetts state court provides a link to mass.freelegalanswers.org , which allows self-represented litigants to post questions for attorneys to answer.	
Accessed From	http://mass.freelegalanswers.org/	
SRL Contact Info	http://mass.freelegalanswers.org/	
Services Provided	Q&A;	
Go Live Date		
Important Timelines		
Project Partners	American Bar Association's Standing Committee on Pro Bono and Public Service and Baker, Donelson, Bearman, Caldwell & Berkowitz PC.	
Program Manager		
Pricing Overview	Free	
Case Categories Covered		
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Free Legal Answers is a virtual legal advice clinic. Qualifying users post their civil legal question to their state's website. Users will then be emailed when their question receives a response. Attorney volunteers, who must be authorized to provide pro bono assistance in their state, log in to the website, select questions to answer, and provide legal information and advice. Volunteer attorneys will not answer criminal law questions.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Massachusetts - State Court - Guided Interviews	76
Court Type	State	
Court Level	State Court	
States Served	Massachusetts	
Localities Served	Statewide	
Program Notes	<p>Guided interviews, powered by LawHelpInteractive and MassLegalHelp, are available through a link on Massachusetts Access to Justice website. The following guided interviews are available on :</p> <p>Child Support</p> <p>Guided interviews, powered by Odyssey Guide & File are in pilot or development mode. Following interviews are available in pilot:</p> <p>Small Claims Complaint</p> <p>Guided interviews are also available through TurboCourt in 5 counties (Essex, Middlesex, Norfolk, Suffolk, Worcester) for small claims filings. These guided interviews are not enabled for eFiling.</p>	
Accessed From	http://www.massa2j.org/a2j/?page_id=568	
SRL Contact Info	<p>Odyssey Guide & File (PILOT ONLY): https://massachusetts.tylerhost.net/SRL/SRL</p> <p>MassLawHelp: http://www.masslegalhelp.org/legal-forms</p> <p>TurboCourt: https://turbocourt.com/go.jsp?act=actShowStateGlobal&tmstp=1485044308532&id=2471233</p>	
Services Provided	<p>Guided Interviews;</p> <p>Document Assembly;</p> <p>E-Filing;</p>	
Go Live Date		
Important Timelines		
Project Partners	<p>Odyssey Guide & File: Massachusetts Judicial Branch and Tyler Technologies</p> <p>LawHelpInteractive: Massachusetts Legal Services (MassLegalHelp.org)</p> <p>TurboCourt: Intresys</p>	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	<p>Child Support</p> <p>Small Claims</p>	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>Odyssey Guide & File:</p> <p>Odyssey Guide & File offers the following solutions:</p> <ol style="list-style-type: none"> 1. Interview Creation Made Simple: Easily develop interviews that extend the business rules of your court, and provide relevant, informative content that can result in a reduction of erroneous filings and less staff time answering pro se questions. As a cloud-based solution, self-guided interviews can be published and accessed from your website, providing flexibility for self-represented litigants to complete the interview anytime, from anywhere. Interviews can be branded with the custom colors and graphics unique to your court. As an authoring tool, Odyssey Guide & File allows you to draft and manage interview components — informative content, legal PDF forms and interviews. To create a new interview, simply browse through the library of interviews already created to find the one that most closely suits your needs, 	

Court Compass: Existing Programs

and use it as a starting point.

2. A Library of Interviews to Share: A library of existing interviews from other jurisdictions means that you don't have to start from scratch. You can pick and choose the best interviews from other courts that fit your needs, and customize them for the rules and business processes of your jurisdiction. Guide & File increases efficiency and improves workflow processes in your court by establishing a community of courts on a single platform that cultivates information sharing and collaboration.

3. Seamless Integration with E-Filing: Odyssey Guide & File integrates seamlessly with Odyssey File & Serve. This translates to a greater number of filings entering the court electronically and results in the elimination of paper. Once in Odyssey File & Serve, the clerk reviews the filing and the case information is populated into the jurisdiction's case management system (CMS), providing secure access to both the court and the filer.

LawHelp Interactive:

LawHelp Interactive (or LHI and formerly known as NPADO) is a web site that helps self-represented litigants create legal documents. To create a document filers are provided a guided interview, and at the end of the interview filers will be provided assembled forms. Filers can download or print it from your computer. Filers, in most cases, can create an account, which allows them to return to their documents. Most interviews also print out instructions on what to do next. LawHelp Interactive is managed by Pro Bono Net. It runs on HotDocs Server software, and interviews are created using HotDocs, A2J Author, and/or Neota Logic formats. Regular users do not need any special software to create legal papers hosted on LawHelp Interactive.

TurboCourt:

TurboCourt Interactive Intelligent E-filing™ provides, out-of-the box, all necessary major components for e-Courts and eFiling, including:

1. An interactive electronic filing portal for attorneys, justice partners, businesses and pro se litigants
2. Support for bulk filings, free-form filing, award-winning interactive forms generation and filing, and electronic service
3. EFM (Electronic Filing Manager)
4. e-Payments
5. Fully integrated e-customer care module
6. A full-featured eFiling portal for records managers, administrators and judicial officers of the Judicial Branch
7. Support for routing, document management, workflow and messaging
8. Powerful statistical, demographics, performance measurement and financial reporting and
9. Network, Integration and Software Engineering Services to create the enterprise-grade hardware and software infrastructure that statewide eCourts need.

Integration Capabilities

Odyssey Guide & File:

Odyssey Guide & File integrates with Odyssey File & Serve, which in turn integrates with any court/clerk case management system. Odyssey Guide & File is planned to be integrated with Massachusetts Judiciary's e-Filing platform.

LawHelp Interactive:

Integration not available in this state. In some states, domestic violence victims or their advocates can e- file their documents with the court directly.

TurboCourt:

TurboCourt is ECF compliant and can integrate with other Electronic Filing Managers to allow guided interviews to assemble court forms, which can be electronically filed into the court's case management system.

Governing Standards Compliance

Odyssey Guide & File: ECF Compliant



Court Compass: Existing Programs

LawHelp Interactive: N/A

TurboCourt: ECF Compliant

Court Compass: Existing Programs

Program Name	Massachusetts - State Court - Online Portal	177
Court Type	State	
Court Level	State Court	
States Served	Massachusetts	
Localities Served	Statewide	
Program Notes	<p>The Massachusetts Trial Court and the Massachusetts Appleseed Cener for Law & Justice are planning an online portal offering innovative features, such as a narrative and action-oriented interface, community-based guides, and peer-to-peer social support. The proposed Online Help Center will be designed to support litigants as whole persons, and to build connections between the court and the community.</p> <p>Currently the project is in the research phase to identify successful strategies to develop such an online portal.</p>	
Accessed From		
SRL Contact Info	TBD	
Services Provided	Triage; Guided Interviews; Videos; Guides;	
Go Live Date		
Important Timelines		
Project Partners	Project Directors Deborah M. Silva, Esq., Executive Director, MA Appleseed Honorable Dina E. Fein, Special Advisor to the Trial Court for Access to Justice Initiatives Sheriece M. Perry, Esq., Senior Manager of Support Services, MA Trial Cour	
Program Manager		
Pricing Overview	Free	
Case Categories Covered		
Individual Modules Provided		
Income Demographic Requirements		
Platform Features	<p>The Online Help Center will seek to provide the following benefits:</p> <p>Improved Access to Justice for Self-Represented Litigants: The foremost benefit of our research will be the construction of an online portal that enables self-represented litigants in Massachusetts to navigate the justice system with more ease and less frustration than is currently possible. Beyond the numbers—for instance working toward a goal of 100% A2J—we want to be thoughtful about how we measure access to justice, and this project strives for access that is meaningful to the very people in question.</p> <p>Organic Triage: By extending self-help (and low-demand staff help) services available to self-represented litigants, the OHC strives to help channel litigants to the minimal level of assistance they require. The OHC should increase the number of individuals who are able to navigate their cases independently (or with minimal intervention); thus reducing demand on physical Court Service Centers, and allowing staff and volunteer attorneys to better serve those litigants who do require more consistent and individualized guidance. Furthermore, the hope is that this system flow will leave more legal assistance available to the litigants for whom an attorney is truly essential.</p>	

Court Compass: Existing Programs

MA as A2J Leader: This project offers the state an opportunity to become a leader in the field of online court services. Building off of existing knowledge and lessons learned, and including a critical focus on the litigant as a whole person, our research positions the MA Online Help Center to become an important part of the national conversation on serving self-represented litigants.

Cost-effective Solutions: In the face of tightening budgets, it will be necessary to provide cost-effective solutions to ensure that A2J initiatives continue to thrive. All of our recommendations will draw on the creative problem solving of CSC staff and of technology experts to offer solutions that entail relatively low upfront investment and produce savings for the Court in the long run.

Language Access: Some of the technological solutions we anticipate recommending are direct responses to CSC staff's concerns about language access in the Centers. Website features like Translate buttons and 'How To' videos in multiple languages would help make justice more accessible to the diverse population of Massachusetts while also minimizing the additional demands placed on the Court's staff and budget

Integration Capabilities

Governing Standards Compliance

Court Compass: Existing Programs

Program Name	Massachusetts - State Court - Website	75
Court Type	State	
Court Level	State Court	
States Served	Massachusetts	
Localities Served	Statewide	
Program Notes	The state court website offers a rich library of forms, including Adobe Smart Forms, guides, videos, online chat, and text and instant messaging.	
Accessed From	http://www.mass.gov/courts/	
SRL Contact Info	http://www.mass.gov/courts/	
Services Provided	Forms; Smart Forms; Guides; Videos; Online Chat; Messaging;	
Go Live Date		
Important Timelines		
Project Partners	Massachusetts Judicial Branch	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom website with smart forms, embedded videos, and communications tools.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Massachusetts - State Court - Youtube Videos	79
Court Type	State	
Court Level	State Court	
States Served	Massachusetts	
Localities Served	Statewide	
Program Notes	A library of videos available through the state court website, covering self-represented litigant issues and topics.	
Accessed From	http://www.mass.gov/courts/selfhelp/	
SRL Contact Info	Court Website: http://www.mass.gov/courts/selfhelp/ Youtube: https://www.youtube.com/channel/UCafhFfTfwxIwSSAIQ80mhtA	
Services Provided	Videos;	
Go Live Date		
Important Timelines		
Project Partners	Massachusetts Judicial Branch	
Program Manager		
Pricing Overview	Free	
Case Categories Covered		
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Youtube videos provided primarily as embedded videos on the court website.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Michigan - Local Courts - Online Dispute Resolution	82
Court Type	State	
Court Level	State Court	
States Served	Michigan	
Localities Served	Bay Clinton East Lansing Grand Haven Grand Rapids Hamtramck Harper Woods Highland Park Ingham Inkster Lansing Livingston Livonia Monroe Southfield Washtenaw Wayne Ypsilanti	
Program Notes	CourtInnovations.com provides online dispute resolution system called Matterhorn, to resolve traffic tickets in the counties listed above. The platform allows defendants, courts, and law enforcement agencies to interact to propose and accept resolutions. The data flows into the court's case management system and includes an integrated payment solution.	
Accessed From	https://www.courtinnovations.com/cii/	
SRL Contact Info	Court Innovations Website: https://www.courtinnovations.com/cii/	
Services Provided	Online Dispute Resolution;	
Go Live Date		
Important Timelines		
Project Partners	Court Innovations, Inc. and the following county courts: Bay, Clinton, East Lansing, Grand Haven, Grand Rapids, Hamtramck, Harper Woods, Highland Park, Ingham, Inkster, Lansing, Livingston, Livonia, Monroe, Southfield, Washtenaw, Wayne, and Ypsilanti	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	Traffic Cases	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Matterhorn is an online case resolution platform that developed at the University of Michigan Law School with the intention of making the resolution process more efficient for everyone involved. With courts, law enforcement officers, and prosecuting offices being busier than ever, online case resolution makes their jobs easier, faster, and more successful, while granting citizens access the court system from the comfort of their own home. Mediating traffic tickets and warrants online is a more effective solution for	



Court Compass: Existing Programs

courts and citizens alike. It takes significantly less time, fewer resources, and no stressful scheduling conflicts. It also allows citizens to stay at home or at work, law enforcement to stay on the streets, and judges to take on cases that must be held in court.

Integration Capabilities

N/A

Governing Standards Compliance

N/A

Court Compass: Existing Programs

Program Name	Michigan - State Court - Website	80
Court Type	State	
Court Level	State Court	
States Served	Michigan	
Localities Served	Statewide	
Program Notes	State court website with some court approved forms and several links to MichiganLawHelp.org. MichiganLawHelp.org has rich library of forms, videos, guided interviews, and online chat.	
Accessed From	http://courts.mi.gov/self-help/center/pages/default.aspx	
SRL Contact Info	http://courts.mi.gov/self-help/center/pages/default.aspx	
Services Provided	Forms; Guides; Referrals;	
Go Live Date		
Important Timelines		
Project Partners	Michigan Judiciary	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom website	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Michigan - State Referral - Guided Interviews	81
Court Type	State	
Court Level	State Court	
States Served	Michigan	
Localities Served	Statewide and Local	
Program Notes	<p>Guided interviews available through MichiganLawHelp.org for use throughout the state. These interviews are powered by HotDocs and LawHelpInteractive.</p> <p>A large library of guided interviews includes the following case categories:</p> <ul style="list-style-type: none"> Divorce Paternity Child Custody Child Support Protection Order Adoption <p>The Third Circuit of Michigan has a guided interview for License Restoration, powered by Odyssey Guide & File.</p>	
Accessed From	http://michiganlegalhelp.org/self-help-tools	
SRL Contact Info	http://michiganlegalhelp.org/self-help-tools	
Services Provided	Guided Interviews; Document Assembly;	
Go Live Date		
Important Timelines		
Project Partners	Michigan Legal Help, The Michigan State Bar Foundation, the Legal Services Corporation, and the Michigan Supreme Court	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	A large library of guided interviews includes the following case categories: Divorce Paternity Child Custody Child Support Protection Order Adoption	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	LawHelp Interactive (or LHI and formerly known as NPADO) is a web site that helps self-represented litigants create legal documents. To create a document filers are provided a guided interview, and at the end of the interview filers will be provided assembled forms. Filers can download or print it from your computer. Filers, in most cases, can create an account, which allows them to return to their documents. Most interviews also print out instructions on what to do next. LawHelp Interactive is managed by Pro Bono Net. It runs on HotDocs Server software, and interviews are created using HotDocs, A2J Author,	

Court Compass: Existing Programs

and/or Neota Logic formats. Regular users do not need any special software to create legal papers hosted on LawHelp Interactive.

Some of the guided interviews on this site are available directly through HotDocs. Using HotDocs, you can transform any PDF document or word processor file into an interactive template by marking changeable text with HotDocs variables. Then, the next time you want to generate a completed form or text document, just assemble the interactive template you've created. As you do this, you will be prompted for the information needed in the document and that information will be merged into the document.

When using HotDocs, you can perfect a template, minimizing the "human error" factor that repetitive typing introduces. Additionally, you can automate your templates so that verb tenses, gender references, dates, numbers, calculations, and more are updated automatically as users enter information. Custom interview questions and help resources guide you or your users through the interview.

Virtually any document in your workflow can be converted to a HotDocs template, including lengthy and complex documents. HotDocs templates then become your gold standard—experienced colleagues can share their knowledge, and new colleagues come up to speed faster. Using HotDocs, you can compile an invaluable repository of special language, unique clauses or terms, correspondence, and more.

Integration Capabilities	Integration not available in this state. In some states, domestic violence victims or their advocates can e- file their documents with the court directly.
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Governing Standards Compliance	N/A
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Court Compass: Existing Programs

Program Name	Minnesota - State Court - Guided Interviews	84
Court Type	State	
Court Level	State Court	
States Served	Minnesota	
Localities Served	Statewide	
Program Notes	<p>State court website links to LawHelpMN, with guided interviews powered by LawHelpInteractive. The following filings are covered:</p> <ul style="list-style-type: none"> Name Change Delegation of Parental Authority Modify Child Support or Spousal Maintenance Order for Protection Against Domestic Violence Harrassment Restraining Order Evictions Answer Evictions Expungement Tribal Court Forms and more.. <p>The Protection Order interview is available through a partnership with the courts and allows eFiling.</p> <p>Minnesota is developing Divorce related interviews on Odyssey Guide & File.</p>	
Accessed From	http://www.lawhelpmn.org/resource/form-helper	
SRL Contact Info	<p>LawHelpMN: http://www.lawhelpmn.org/resource/form-helper</p> <p>Court Website: http://www.mncourts.gov/Help-Topics/Self-Help-Centers.aspx</p>	
Services Provided	<p>Guided Interviews;</p> <p>Document Assembly;</p> <p>E-Filing;</p>	
Go Live Date	<input type="text"/>	
Important Timelines		
Project Partners	<p>LawHelp Interactive: Minnesota Judicial Branch, Minnesota Legal Services Coalition, ProBonoNet, Minnesota State Bar Association, and the Legal Services Corporation</p> <p>Odyssey Guide & File: Minnesota Judicial Branch and Tyler Technologies</p>	
Program Manager	<input type="text"/>	
Pricing Overview	Free	
Case Categories Covered	<p>The following filings are covered:</p> <ul style="list-style-type: none"> Name Change Delegation of Parental Authority Modify Child Support or Spousal Maintenance Order for Protection Against Domestic Violence Harrassment Restraining Order Evictions Answer Evictions Expungement Tribal Court Forms and more.. <p>Minnesota is developing Divorce related interviews on Odyssey Guide & File.</p>	
Individual Modules Provided		

Court Compass: Existing Programs

Income Demographic Requirements	N/A
Platform Features	<p>LawHelp Interactive: LawHelp Interactive (or LHI and formerly known as NPADO) is a web site that helps self-represented litigants create legal documents. To create a document filers are provided a guided interview, and at the end of the interview filers will be provided assembled forms. Filers can download or print it from your computer. Filers, in most cases, can create an account, which allows them to return to their documents. Most interviews also print out instructions on what to do next. LawHelp Interactive is managed by Pro Bono Net. It runs on HotDocs Server software, and interviews are created using HotDocs, A2J Author, and/or Neota Logic formats. Regular users do not need any special software to create legal papers hosted on LawHelp Interactive.</p> <p>Odyssey Guide & File: Odyssey Guide & File offers the following solutions:</p> <ol style="list-style-type: none"> 1. Interview Creation Made Simple: Easily develop interviews that extend the business rules of your court, and provide relevant, informative content that can result in a reduction of erroneous filings and less staff time answering pro se questions. As a cloud-based solution, self-guided interviews can be published and accessed from your website, providing flexibility for self-represented litigants to complete the interview anytime, from anywhere. Interviews can be branded with the custom colors and graphics unique to your court. As an authoring tool, Odyssey Guide & File allows you to draft and manage interview components — informative content, legal PDF forms and interviews. To create a new interview, simply browse through the library of interviews already created to find the one that most closely suits your needs, and use it as a starting point. 2. A Library of Interviews to Share: A library of existing interviews from other jurisdictions means that you don't have to start from scratch. You can pick and choose the best interviews from other courts that fit your needs, and customize them for the rules and business processes of your jurisdiction. Guide & File increases efficiency and improves workflow processes in your court by establishing a community of courts on a single platform that cultivates information sharing and collaboration. 3. Seamless Integration with E-Filing: Odyssey Guide & File integrates seamlessly with Odyssey File & Serve. This translates to a greater number of filings entering the court electronically and results in the elimination of paper. Once in Odyssey File & Serve, the clerk reviews the filing and the case information is populated into the jurisdiction's case management system (CMS), providing secure access to both the court and the filer.
Integration Capabilities	<p>LawHelp Interactive: Minnesota Judicial Branch and ProBonoNet teamed up to create an integration framework for Protection Orders, with the goal of making the integration framework available in other jurisdictions. The integration framework connects LawHelp Interactive to Tyler Technologies' Odyssey File & Serve application. Filings go from LawHelp Interactive to the integration framework to Odyssey File & Serve, and finally into the court's case management system.</p> <p>Odyssey Guide & File: Odyssey Guide & File integrates with Odyssey File & Serve, which in turn integrates with any court/clerk case management system.</p>
Governing Standards Compliance	<p>LawHelp Interactive: ECF Conformed</p> <p>Odyssey Guide & File: ECF Compliant</p>

Court Compass: Existing Programs

Program Name	Minnesota - State Court - Legal Advice Online	175
Court Type	State	
Court Level	State Court	
States Served	Minnesota	
Localities Served	Statewide	
Program Notes	Minnesota's state court website provides access to an Online Legal Advice solution, which allows self-represented litigants to ask questions that volunteer attorneys may answer.	
Accessed From	http://www.mnlegaladvice.org/	
SRL Contact Info	http://www.mnlegaladvice.org/	
Services Provided	Q&A;	
Go Live Date		
Important Timelines		
Project Partners	Legal Services State Support, a project of the Minnesota Legal Services Coalition, the Legal Services Advisory Committee, Baker, Donelson, Bearman, Caldwell & Berkowitz, PC, and the Tennessee Alliance for Legal Services.	
Program Manager		
Pricing Overview	Free	
Case Categories Covered		
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	The Minnesota Legal Advice Online (MLAO) system allows eligible users to post a legal question to a private messaging system. The questions are answered by volunteer attorneys. MLAO users can check the system for answers at any time. Only the website administrator and the volunteer attorney answering a client's question can see the client's name. All information posted is held in strict confidence.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Minnesota - State Court - Website	85
Court Type	State	
Court Level	State Court	
States Served	Minnesota	
Localities Served	Statewide	
Program Notes	The state court website offers a rich library of forms, guides, Youtube videos, and links to LawHelpMN.org, which has guided interviews powered by LawHelpInteractive.	
Accessed From	http://www.mncourts.gov/Help-Topics/Self-Help-Centers.aspx	
SRL Contact Info	http://www.mncourts.gov/Help-Topics/Self-Help-Centers.aspx	
Services Provided	Forms; Guides; Videos; Referrals;	
Go Live Date		
Important Timelines		
Project Partners	Minnesota Judicial Branch	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom website with embedded videos.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Minnesota - State Court - Youtube Videos	83
Court Type	State	
Court Level	State Court	
States Served	Minnesota	
Localities Served	Statewide	
Program Notes	The state court website has a library of Youtube videos covering self-represented litigant issues and topics.	
Accessed From	http://www.mncourts.gov/Help-Topics/Videos-Tutorials.aspx	
SRL Contact Info	Youtube: https://www.youtube.com/channel/UCp5IS13Kcx7wzWaz3QIfB2Q Court Website: http://www.mncourts.gov/Help-Topics/Videos-Tutorials.aspx	
Services Provided	Videos;	
Go Live Date		
Important Timelines		
Project Partners	Minnesota Judicial Branch	
Program Manager		
Pricing Overview	Free	
Case Categories Covered		
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Youtube videos linked on the court website and played on Youtube.com.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Mississippi - State Court - ABA FreeLegalAnswers	176
Court Type	State	
Court Level	State Court	
States Served	Mississippi	
Localities Served	Statewide	
Program Notes	Mississippi Access to Justice website provides access to ABA's FreeLegalAnswers for the state of Mississippi. This service allows self-represented litigants to ask questions, which volunteer lawyers may answer.	
Accessed From	https://ms.freelegalanswers.org/	
SRL Contact Info	https://ms.freelegalanswers.org/	
Services Provided	Q&A;	
Go Live Date		
Important Timelines		
Project Partners	American Bar Association's Standing Committee on Pro Bono and Public Service and Baker, Donelson, Bearman, Caldwell & Berkowitz PC.	
Program Manager		
Pricing Overview	Free	
Case Categories Covered		
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Free Legal Answers is a virtual legal advice clinic. Qualifying users post their civil legal question to their state's website. Users will then be emailed when their question receives a response. Attorney volunteers, who must be authorized to provide pro bono assistance in their state, log in to the website, select questions to answer, and provide legal information and advice. Volunteer attorneys will not answer criminal law questions.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Mississippi - State Court - Guided Interviews	86
Court Type	State	
Court Level	State Court	
States Served	Mississippi	
Localities Served	Statewide	
Program Notes	<p>Mississippi Access to Justice Commission's website provides guided interviews, powered by LawHelpInteractive.</p> <p>The following filing types are covered: Irreconcilable Differences Divorce Emancipation Adult Name Change</p>	
Accessed From	http://www.msatjc.org/need-legal-assistance/	
SRL Contact Info	http://www.msatjc.org/need-legal-assistance/	
Services Provided	Guided Interviews; Document Assembly	
Go Live Date		
Important Timelines		
Project Partners	Mississippi Access to Justice Commission	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	The following filing types are covered: Irreconcilable Differences Divorce Emancipation Adult Name Change	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	LawHelp Interactive (or LHI and formerly known as NPADO) is a web site that helps self-represented litigants create legal documents. To create a document filers are provided a guided interview, and at the end of the interview filers will be provided assembled forms. Filers can download or print it from your computer. Filers, in most cases, can create an account, which allows them to return to their documents. Most interviews also print out instructions on what to do next. LawHelp Interactive is managed by Pro Bono Net. It runs on HotDocs Server software, and interviews are created using HotDocs, A2J Author, and/or Neota Logic formats. Regular users do not need any special software to create legal papers hosted on LawHelp Interactive.	
Integration Capabilities	Integration not available in this state. In some states, domestic violence victims or their advocates can e- file their documents with the court directly.	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Missouri - State Court - Website	87
Court Type	State	
Court Level	State Court	
States Served	Missouri	
Localities Served	Statewide	
Program Notes	Missouri's state court website offers a rich library of forms and detailed guides.	
Accessed From	http://www.courts.mo.gov/page.jsp?id=103116	
SRL Contact Info	http://www.courts.mo.gov/page.jsp?id=103116	
Services Provided	Forms; Guides;	
Go Live Date		
Important Timelines		
Project Partners	Missouri Courts Judicial Branch of Government	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom Website	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Montana - State Court - Guided Interviews	89
Court Type	State	
Court Level	State Court	
States Served	Montana	
Localities Served	Statewide	
Program Notes	<p>The state court website links to MontanaLawHelp.org, which provides guided interviews powered by LawHelpInteractive.</p> <p>The following filing types are covered by the guided interviews:</p> <ul style="list-style-type: none"> Evictions Answer Dissolution Debt Validation Letter Power of Attorney Protection Order Parenting Plan and more... 	
Accessed From	http://www.montanalawhelp.org/self-help-forms	
SRL Contact Info	http://www.montanalawhelp.org/self-help-forms	
Services Provided	Guided Interviews; Document Assembly	
Go Live Date		
Important Timelines		
Project Partners	MontanaLawHelp, Montana Legal Services Association, the Legal Services Corporation, and ProBonoNet	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	<p>The following filing types are covered by the guided interviews:</p> <ul style="list-style-type: none"> Evictions Answer Dissolution Debt Validation Letter Power of Attorney Protection Order Parenting Plan and more... 	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>LawHelp Interactive (or LHI and formerly known as NPADO) is a web site that helps self-represented litigants create legal documents. To create a document filers are provided a guided interview, and at the end of the interview filers will be provided assembled forms. Filers can download or print it from your computer. Filers, in most cases, can create an account, which allows them to return to their documents. Most interviews also print out instructions on what to do next. LawHelp Interactive is managed by Pro Bono Net. It runs on HotDocs Server software, and interviews are created using HotDocs, A2J Author, and/or Neota Logic formats. Regular users do not need any special software to create legal papers hosted on LawHelp Interactive.</p>	



Court Compass: Existing Programs

Integration Capabilities

Integration not available in this state. In some states, domestic violence victims or their advocates can e- file their documents with the court directly.

Governing Standards Compliance

Court Compass: Existing Programs

Program Name	Montana - State Court - Website	88
Court Type	State	
Court Level	State Court	
States Served	Montana	
Localities Served	Statewide	
Program Notes	Montana's state court website offers a rich library of forms, guides, and guided interviews powered by LawHelpInteractive.	
Accessed From	http://courts.mt.gov/self-resources	
SRL Contact Info	http://courts.mt.gov/self-resources	
Services Provided	Forms; Guides; Guided Interviews; Document Assembly;	
Go Live Date		
Important Timelines		
Project Partners	Montana Judicial Branch	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom website with guided interviews.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Nebraska - State Court - Guided Interviews	91
Court Type	State	
Court Level	State Court	
States Served	Nebraska	
Localities Served	Statewide	
Program Notes	<p>The state court website links to Legal Aid of Nebraska (legalaidofnebraska.org), which has guided interviews, powered by LawHelpInteractive for the following filings:</p> <ul style="list-style-type: none"> Expungement Protection Orders Divorce 	
Accessed From	https://supremecourt.nebraska.gov/self-help/welcome	
SRL Contact Info	<p>Court Website: https://supremecourt.nebraska.gov/self-help/welcome</p> <p>Legal Aid of Nebraska: http://www.legalaidofnebraska.org/automated-court-legal-forms</p>	
Services Provided	<p>Guided Interviews;</p> <p>Document Assembly;</p>	
Go Live Date		
Important Timelines		
Project Partners	Legal Aid of Nebraska	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	<p>Expungement</p> <p>Protection Orders</p> <p>Divorce</p>	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>LawHelp Interactive (or LHI and formerly known as NPADO) is a web site that helps self-represented litigants create legal documents. To create a document filers are provided a guided interview, and at the end of the interview filers will be provided assembled forms. Filers can download or print it from your computer. Filers, in most cases, can create an account, which allows them to return to their documents. Most interviews also print out instructions on what to do next. LawHelp Interactive is managed by Pro Bono Net. It runs on HotDocs Server software, and interviews are created using HotDocs, A2J Author, and/or Neota Logic formats. Regular users do not need any special software to create legal papers hosted on LawHelp Interactive.</p>	
Integration Capabilities	<p>Integration not available in this state. In some states, domestic violence victims or their advocates can e- file their documents with the court directly.</p>	
Governing Standards Compliance		

Court Compass: Existing Programs

Program Name	Nebraska - State Court - Website	90
Court Type	State	
Court Level	State Court	
States Served	Nebraska	
Localities Served	Statewide	
Program Notes	Nebraska's state court website offers a library of forms, guides, and links to Legal Aid of Nebraska, which provides guided interviews, powered by LawHelpInteractive.	
Accessed From	https://supremecourt.nebraska.gov/self-help/welcome	
SRL Contact Info	https://supremecourt.nebraska.gov/self-help/welcome	
Services Provided	Forms; Guides; Referrals;	
Go Live Date		
Important Timelines		
Project Partners	State of Nebraska, Judicial Branch	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom Website	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Nevada - Clark County - Guided Interviews	93
Court Type	State	
Court Level	State Court	
States Served	Nevada	
Localities Served	Clark County	
Program Notes	Clark County and Las Vegas Justice Courts provide guided interviews, powered by Odyssey File & Serve, for the following filing types: Clark County Adult Guardianship Application Clark County Adult Name Change Request Clark County Criminal Record Sealing Clark County District Court Fee Waiver Clark County Joint Petition for Divorce (No Kids) Clark County Petition to Disburse Money Clark County Small Claims Answer/Counterclaim Clark County Small Claims Complaint Clark County Summary Eviction Complaint Clark County Tenant's Answer to Summary Eviction NV Protection Order Against Stalking or Harassment	
Accessed From	http://nevada.tylerhost.net/srl	
SRL Contact Info	Civil Cases: http://www.civillawselfhelpcenter.org/ Family Cases: http://www.familylawselfhelpcenter.org/ Odyssey File & Serve: http://www.lasvegasjusticecourt.us/divisions/civil/e-filing_and_serve.php ; https://nevada.tylerhost.net/ofswb	
Services Provided	Guided Interviews; Document Assembly;	
Go Live Date	<input type="text"/>	
Important Timelines		
Project Partners	Legal Aid of Southern Nevada, Clark County District Court, and Las Vegas Justice Court	
Program Manager	<input type="text"/>	
Pricing Overview	Free	
Case Categories Covered	Clark County Adult Guardianship Application Clark County Adult Name Change Request Clark County Criminal Record Sealing Clark County District Court Fee Waiver Clark County Joint Petition for Divorce (No Kids) Clark County Petition to Disburse Money Clark County Small Claims Answer/Counterclaim Clark County Small Claims Complaint Clark County Summary Eviction Complaint Clark County Tenant's Answer to Summary Eviction NV Protection Order Against Stalking or Harassment	
Individual Modules Provided		
Income Demographic Requirements	N/A	

Court Compass: Existing Programs

Platform Features

Odyssey Guide & File offers the following solutions:

1. Interview Creation Made Simple: Easily develop interviews that extend the business rules of your court, and provide relevant, informative content that can result in a reduction of erroneous filings and less staff time answering pro se questions. As a cloud-based solution, self-guided interviews can be published and accessed from your website, providing flexibility for self-represented litigants to complete the interview anytime, from anywhere. Interviews can be branded with the custom colors and graphics unique to your court. As an authoring tool, Odyssey Guide & File allows you to draft and manage interview components — informative content, legal PDF forms and interviews. To create a new interview, simply browse through the library of interviews already created to find the one that most closely suits your needs, and use it as a starting point.

2. A Library of Interviews to Share: A library of existing interviews from other jurisdictions means that you don't have to start from scratch. You can pick and choose the best interviews from other courts that fit your needs, and customize them for the rules and business processes of your jurisdiction. Guide & File increases efficiency and improves workflow processes in your court by establishing a community of courts on a single platform that cultivates information sharing and collaboration.

3. Seamless Integration with E-Filing: Odyssey Guide & File integrates seamlessly with Odyssey File & Serve. This translates to a greater number of filings entering the court electronically and results in the elimination of paper. Once in Odyssey File & Serve, the clerk reviews the filing and the case information is populated into the jurisdiction's case management system (CMS), providing secure access to both the court and the filer.

Integration Capabilities

Odyssey Guide & File integrates with Odyssey File & Serve, which in turn integrates with any court/clerk case management system. Odyssey Guide & File is planned to be integrated with Clark County District Court and Las Vegas Justice Court.

Governing Standards Compliance

ECF Compliant

Court Compass: Existing Programs

Program Name	Nevada - Clark County - Youtube Videos	94
Court Type	State	
Court Level	State Court	
States Served	Nevada	
Localities Served	Clark County - Primarily Content linked on other counties	
Program Notes	Clark County and Las Vegas Justice Courts have rich websites with forms, guides, and Youtube Videos on navigating the legal process. Content is created by Legal Aid of Southern Nevada.	
Accessed From	http://www.clarkcountycourts.us/self-help.html	
SRL Contact Info	Family Cases: http://www.familylawselfhelpcenter.org/ Youtube: https://www.youtube.com/channel/UCIJeZQvzw_9V8mkbIx8-eYw - Family Civil Cases: http://www.civillawselfhelpcenter.org/ Youtube: https://www.youtube.com/user/LegalAidCenterSNV - Small Claims	
Services Provided	Videos;	
Go Live Date		
Important Timelines		
Project Partners	Legal Aid of Southern Nevada, Clark County District Court, and Las Vegas Justice Court	
Program Manager		
Pricing Overview	Free	
Case Categories Covered		
Individual Modules Provided		
Income Demographic Requirements		
Platform Features	Youtube videos primarily provided as embedded in Legal Aid of Southern Nevada's self help websites.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Nevada - State Court - Website	92
Court Type	State	
Court Level	State Court	
States Served	Nevada	
Localities Served	Statewide	
Program Notes	Nevada's state court website offers some forms and guidance, with referrals to Clark County, Washoe County, and NevadaLawHelp.	
Accessed From	http://nvcourts.gov/	
SRL Contact Info	http://nvcourts.gov/	
Services Provided	Forms; Guides; Referrals;	
Go Live Date		
Important Timelines		
Project Partners	Nevada Judiciary	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories. Some local courts have independent websites with rich content.	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom Website	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	New Hampshire - State Court - Guided Interviews	96
Court Type	State	
Court Level	State Court	
States Served	New Hampshire	
Localities Served	Statewide	
Program Notes	Guided interviews powered by TurboCourt available on the state court website. The following case types are covered: Small Claims Guardianship	
Accessed From	http://www.courts.state.nh.us/nh-e-court-project/electronic-services.htm	
SRL Contact Info	Court Website: http://www.courts.state.nh.us/nh-e-court-project/electronic-services.htm TurboCourt: http://turbocourt.com/newhampshire NHLegalAid.org:	
Services Provided	Guided Interviews; Document Assembly;	
Go Live Date		
Important Timelines		
Project Partners	New Hampshire Judicial Branch and Intresys	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	Small Claims Guardianship	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	TurboCourt Interactive Intelligent E-filing™ provides, out-of-the box, all necessary major components for e-Courts and eFiling, including: <ol style="list-style-type: none"> 1. An interactive electronic filing portal for attorneys, justice partners, businesses and pro se litigants 2. Support for bulk filings, free-form filing, award-winning interactive forms generation and filing, and electronic service 3. EFM (Electronic Filing Manager) 4. e-Payments 5. Fully integrated e-customer care module 6. A full-featured eFiling portal for records managers, administrators and judicial officers of the Judicial Branch 7. Support for routing, document management, workflow and messaging 8. Powerful statistical, demographics, performance measurement and financial reporting and 9. Network, Integration and Software Engineering Services to create the enterprise-grade hardware and software infrastructure that statewide eCourts need. 	
Integration Capabilities	TurboCourt is ECF compliant and can integrate with other Electronic Filing Managers to allow guided interviews to assemble court forms, which can be electronically filed into the court's case management system.	



Court Compass: Existing Programs

Governing Standards Compliance	ECF Compliant
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Court Compass: Existing Programs

Program Name	New Hampshire - State Court - Website	95
Court Type	State	
Court Level	State Court	
States Served	New Hampshire	
Localities Served	Statewide	
Program Notes	New Hampshire state court's website offers a rich library of forms, guides, and guided interviews, powered by TurboCourt.	
Accessed From	http://www.courts.state.nh.us/selfhelp/index.htm	
SRL Contact Info	http://www.courts.state.nh.us/selfhelp/index.htm	
Services Provided	Forms; Guides; Guided Interviews; Document Assembly;	
Go Live Date		
Important Timelines		
Project Partners	New Hampshire Judicial Branch	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories.	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom Website	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	New Jersey - State Court - Website	97
Court Type	State	
Court Level	State Court	
States Served	New Jersey	
Localities Served	Statewide	
Program Notes	New Jersey's state court website offers a library of forms and guides for self-represented litigants.	
Accessed From	http://www.judiciary.state.nj.us/prose/index.html	
SRL Contact Info	http://www.judiciary.state.nj.us/prose/index.html	
Services Provided	Forms; Guides;	
Go Live Date		
Important Timelines		
Project Partners	New Jersey Judiciary	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom Website	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	New Mexico - State Court - Guided Interviews	99
Court Type	State	
Court Level	State Court	
States Served	New Mexico	
Localities Served	Second Judicial Circuit	
Program Notes	<p>Guided interviews, powered by Odyssey Guide & File are available at the self help center at the Second Judicial District in Bernalillo County.</p> <p>The following filings types are covered:</p> <p>Triage Interview</p> <p>New Mexico Divorce -- Completing Your Divorce</p> <p>New Mexico Divorce Without Children</p> <p>New Mexico Free Process</p> <p>New Mexico Response to Divorce without Children</p>	
Accessed From	2nd Judicial District Self-Help Center Kiosks	
SRL Contact Info	<p>Address:</p> <p>400 Lomas Blvd NW</p> <p>Room 119, 1st Floor</p> <p>Albuquerque, NM 87102</p> <p>Phone: 505-841-6702</p> <p>General Hours</p> <p>Monday - Friday: 8 a.m.-4 p.m.</p> <p>General questions will be answered and forms may be picked up</p> <p>Self Help Interview Hours</p> <p>This office does not schedule interviews. Individuals are seen on a first come, first served basis. There is a 15-minute time limit for each visit.</p> <p>Monday - Friday: 9-11:45 a.m.</p> <p>Monday - Thursday: 1:30-3:30 p.m.</p> <p>No interviews Friday afternoon</p>	
Services Provided	<p>Guided Interview;</p> <p>Triage;</p> <p>Document Assembly;</p>	
Go Live Date	<input type="text"/>	
Important Timelines		
Project Partners	New Mexico Courts, the Judicial Branch, Second Judicial District Court, and Tyler Technologies	
Program Manager	<input type="text"/>	
Pricing Overview	Free	
Case Categories Covered	<p>New Mexico Divorce -- Completing Your Divorce</p> <p>New Mexico Divorce Without Children</p> <p>New Mexico Free Process</p> <p>New Mexico Response to Divorce without Children</p>	
Individual Modules Provided		
Income Demographic Requirements	N/A	

Court Compass: Existing Programs

Platform Features

Odyssey Guide & File offers the following solutions:

1. Interview Creation Made Simple: Easily develop interviews that extend the business rules of your court, and provide relevant, informative content that can result in a reduction of erroneous filings and less staff time answering pro se questions. As a cloud-based solution, self-guided interviews can be published and accessed from your website, providing flexibility for self-represented litigants to complete the interview anytime, from anywhere. Interviews can be branded with the custom colors and graphics unique to your court. As an authoring tool, Odyssey Guide & File allows you to draft and manage interview components — informative content, legal PDF forms and interviews. To create a new interview, simply browse through the library of interviews already created to find the one that most closely suits your needs, and use it as a starting point.

2. A Library of Interviews to Share: A library of existing interviews from other jurisdictions means that you don't have to start from scratch. You can pick and choose the best interviews from other courts that fit your needs, and customize them for the rules and business processes of your jurisdiction. Guide & File increases efficiency and improves workflow processes in your court by establishing a community of courts on a single platform that cultivates information sharing and collaboration.

3. Seamless Integration with E-Filing: Odyssey Guide & File integrates seamlessly with Odyssey File & Serve. This translates to a greater number of filings entering the court electronically and results in the elimination of paper. Once in Odyssey File & Serve, the clerk reviews the filing and the case information is populated into the jurisdiction's case management system (CMS), providing secure access to both the court and the filer.

Integration Capabilities

Odyssey Guide & File integrates with Odyssey File & Serve, which in turn integrates with any court/clerk case management system. In New Mexico, Guide & File is planned to integrate with all courts when signature and filing rules are modified to allow electronic filing.

Governing Standards Compliance

ECF Compliant

Court Compass: Existing Programs

Program Name	New Mexico - State Court - Website	98
Court Type	State	
Court Level	State Court	
States Served	New Mexico	
Localities Served	Statewide	
Program Notes	New Mexico's state court website offers forms and guides for self-represented litigants.	
Accessed From	https://self-help.nmcourts.gov/	
SRL Contact Info	https://self-help.nmcourts.gov/	
Services Provided	Forms; Guides;	
Go Live Date		
Important Timelines		
Project Partners	New Mexico Courts, the Judicial Branch	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom Website	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	New York - City Small Claims Court - Guided Interviews	103
Court Type	State	
Court Level	State Court	
States Served	New York	
Localities Served	New York City (5 Counties)	
Program Notes	Guided interviews powered by N-Court and TurboCourt available for small claims filings. These interviews are available for e-filing in the New York City Civil Courts.	
Accessed From	https://www.nycourts.gov/courts/nyc/smallclaims/startingcase.shtml	
SRL Contact Info	Court Website: https://www.nycourts.gov/courts/nyc/smallclaims/startingcase.shtml TurboCourt: http://turbocourt.com/go.jsp?act=actShowHome&state=NYC nCourt: https://www.ncourt.com/	
Services Provided	Guided Interview; Document Assembly; E-Filing;	
Go Live Date		
Important Timelines		
Project Partners	Intresys and nCourt independently	
Program Manager		
Pricing Overview	TurboCourt - \$14 nCourt: \$15	
Case Categories Covered	Small Claims	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>TurboCourt:</p> <p>TurboCourt Interactive Intelligent E-filing™ provides, out-of-the box, all necessary major components for e-Courts and eFiling, including:</p> <ol style="list-style-type: none"> 1. An interactive electronic filing portal for attorneys, justice partners, businesses and pro se litigants 2. Support for bulk filings, free-form filing, award-winning interactive forms generation and filing, and electronic service 3. EFM (Electronic Filing Manager) 4. e-Payments 5. Fully integrated e-customer care module 6. A full-featured eFiling portal for records managers, administrators and judicial officers of the Judicial Branch 7. Support for routing, document management, workflow and messaging 8. Powerful statistical, demographics, performance measurement and financial reporting and 9. Network, Integration and Software Engineering Services to create the enterprise-grade hardware and software infrastructure that statewide eCourts need. <p>nCourt:</p> <p>nCourt provides an online guided interview system that allows self-represented litigants to assemble court forms, which can be filed electronically into the court case management system.</p>	



Court Compass: Existing Programs

Integration Capabilities

TurboCourt:

TurboCourt is ECF compliant and can integrate with other Electronic Filing Managers to allow guided interviews to assemble court forms, which can be electronically filed into the court's case management system.

nCourt:

nCourt is integrated directly with the court's system, allowing guided interviews to assemble court forms, which can be electronically filed into the court's case management system. .

Governing Standards Compliance

TurboCourt: ECF Compliant

nCourt: N/A

Court Compass: Existing Programs

Program Name	New York - State Court - Communication Tools	105
Court Type	State	
Court Level	State Court	
States Served	New York	
Localities Served	Statewide	
Program Notes	Live chat available for Foreclosure pages on the state court self help website. Live chat to be expanded to family law pages in early 2017. Service is provided by LawHelpNY, so the case and filing types that will be supported are limited by LawHelpNY's mission.	
Accessed From	http://nycourts.gov/courthelp//Homes/foreclosures.shtml	
SRL Contact Info	Foreclosure: http://nycourts.gov/courthelp//Homes/foreclosures.shtml	
Services Provided	Online Chat;	
Go Live Date		
Important Timelines		
Project Partners	New York Unified Court System and LawHelpNY	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	Foreclosure; Family Law (2017)	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>LiveHelp is a free "chatting" or "instant messaging" program to help self-represented litigants navigate the CourtHelp website and provide information and referrals for your foreclosure case. To use LiveHelp self-represented litigants click on the green button to chat. A chat box opens with a few basic questions. Self-represented litigants answer the questions and click on the Start Chat button. A LiveHelp operator will begin communicating with the self-represented litigants. The chat window will stay open while self-represented litigants continue to use the CourtHelp website.</p> <p>Self-represented litigants chat with staff and volunteers of LawHelpNY. Most are law students trained to help with the foreclosure information on the CourtHelp website. They will also be able to help with information on the LawHelpNY website and provide referrals for free legal help. LiveHelp can't see the user's screen, so self-represented litigants may need to explain which page of the CourtHelp website they are viewing.</p> <p>No personal information is required to use LiveHelp.</p>	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	New York - State Court - Courthouse Slideshows	109
Court Type	State	
Court Level	State Court	
States Served	New York	
Localities Served	Statewide	
Program Notes	New York provides PowerPoint based autoplaying slideshows in courthouses and courtrooms throughout the state. These slideshows inform litigants of resources, rights, legal definitions, etc.. The slideshows are centrally managed for statewide use, allowing self help teams to easily update and manage content throughout the entire state.	
Accessed From	Courthouses throughout New York State	
SRL Contact Info	Not Applicable	
Services Provided	Videos;	
Go Live Date		
Important Timelines		
Project Partners	New York Unified Court System	
Program Manager		
Pricing Overview	N/A	
Case Categories Covered		
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Microsoft PowerPoint is used to create animated slideshows, which are played on various monitors throughout the courthouses in the state. The PowerPoint files are managed through a networked server, which makes the files easy to update and access remotely.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	New York - State Court - Document Assembly	107
Court Type	State	
Court Level	State Court	
States Served	New York	
Localities Served	Statewide	
Program Notes	Volunteer Lawyers throughout New York provide day only and document review support to unrepresented litigants. Volunteer Lawyers use Drafting Libraries, when applicable, to assemble filing documents for unrepresented litigants.	
Accessed From	https://www.nycourts.gov/attorneys/volunteer/vap/index.shtml	
SRL Contact Info	https://www.nycourts.gov/attorneys/volunteer/vap/index.shtml For Volunteer Lawyers: http://www.draftinglib.com/SFNT.html	
Services Provided	Document Assembly;	
Go Live Date	<input type="text"/>	
Important Timelines		
Project Partners	New York Unified Court System, various partners around New York, and Attorneys' Computer Network, Inc.	
Program Manager	<input type="text"/>	
Pricing Overview	Free for unrepresented litigants and volunteer lawyers	
Case Categories Covered	Housing Consumer Debt Family Law	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>Drafting Libraries</p> <p>The Drafting Libraries programs were designed for use by attorneys to compose legal documents. The programs are state-specific. Versions of DL are available for every state (except Louisiana) and the District of Columbia. New York Unified Court System provides access to Drafting Libraries at no cost to volunteer attorneys using this service to assist unrepresented litigants.</p> <p>The following Drafting Libraries are available for New York</p> <p>Drafting Libraries - Evictions:</p> <p>Prepare papers for evicting residential and commercial tenants for nonpayment or holding over. Prepare verified petitions, notices of petition, 3 day notices and other termination notices, HUD notices, affirmations of regularity, nonmilitary affidavits, requests for final orders, judgments, warrants of eviction, motions to restore, and other documents. If you represent tenants, you can prepare orders to show cause to stay the execution of warrants.</p> <p>Drafting Libraries - Foreclosures:</p> <p>Prepare suit papers for plaintiffs, defendants, referees, receivers, claimants of surplus money, and other parties to mortgage foreclosure proceedings. Prepare summons, complaints, notices of pendency, applications for receivers, orders of reference, oaths and reports of referees and receivers, orders confirming various reports, judgments, notices and terms of sale, applications for deficiencies, answers of defendants, applications by purchasers to gain possession, and other documents. Specify as defendants the</p>	

Court Compass: Existing Programs

owners, original mortgagors, governmental agencies, tenants, John Doe's, etc. Defaults may include nonpayment, failure to pay taxes or maintain insurance, prohibited alteration or sale, etc.

Drafting Libraries - Family

Prepare papers for uncontested and contested divorces. Select provisions for custody, visitation, maintenance, child support, division of property, title and possession of the marital residence, rights to pension plans, medical and dental expenses, life or health insurance, lump sum payments, counsel fees, and other relief. Includes termination of same-sex marriages in jurisdictions that permit it.

Integration Capabilities N/A

Governing Standards Compliance N/A

Court Compass: Existing Programs

Program Name	New York - State Court - Guided Interviews	101
Court Type	State	
Court Level	State Court	
States Served	New York	
Localities Served	Statewide	
Program Notes	Guided interviews, powered by LawHelpInteractive, available on the state court website for the following case categories: Divorce Custody/Visitation Child Support Paternity Name Change Consumer Debt Guardianship Name Change Landlord/Tenant and more...	
Accessed From	http://nycourts.gov/CourtHelp/DIY/index.shtml	
SRL Contact Info	http://nycourts.gov/CourtHelp/DIY/index.shtml and http://www.nycourts.gov/COURTS/nyc/civil/interactive.shtml	
Services Provided	Guided Interviews; Document Assembly;	
Go Live Date		
Important Timelines		
Project Partners	New York Unified Court System, ProBonoNet, and HotDocs	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	Divorce Custody/Visitation Child Support Paternity Name Change Consumer Debt Guardianship Name Change Landlord/Tenant and more..	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	LawHelp Interactive (or LHI and formerly known as NPADO) is a web site that helps self-represented litigants create legal documents. To create a document filers are provided a guided interview, and at the end of the interview filers will be provided assembled forms. Filers can download or print it from your	

Court Compass: Existing Programs

computer. Filers, in most cases, can create an account, which allows them to return to their documents. Most interviews also print out instructions on what to do next. LawHelp Interactive is managed by Pro Bono Net. It runs on HotDocs Server software, and interviews are created using HotDocs, A2J Author, and/or Neota Logic formats. Regular users do not need any special software to create legal papers hosted on LawHelp Interactive.

Some of the guided interviews on this site are available directly through HotDocs. Using HotDocs, you can transform any PDF document or word processor file into an interactive template by marking changeable text with HotDocs variables. Then, the next time you want to generate a completed form or text document, just assemble the interactive template you've created. As you do this, you will be prompted for the information needed in the document and that information will be merged into the document.

When using HotDocs, you can perfect a template, minimizing the "human error" factor that repetitive typing introduces. Additionally, you can automate your templates so that verb tenses, gender references, dates, numbers, calculations, and more are updated automatically as users enter information. Custom interview questions and help resources guide you or your users through the interview.

Virtually any document in your workflow can be converted to a HotDocs template, including lengthy and complex documents. HotDocs templates then become your gold standard—experienced colleagues can share their knowledge, and new colleagues come up to speed faster. Using HotDocs, you can compile an invaluable repository of special language, unique clauses or terms, correspondence, and more.

Integration Capabilities	In some states, domestic violence victims or their advocates can e- file their documents with the court directly. E-Filing not available for guided interviews in New York.
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Governing Standards Compliance	N/A
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Court Compass: Existing Programs

Program Name	New York - State Court - HotDocs for Advocates Program	102
Court Type	State	
Court Level	State Court	
States Served	New York	
Localities Served	In pilot mode locally for 8 counties	
Program Notes	<p>An advocate program, consisting of 146 advocate programs throughout the NY state, is supported using HotDocs to assemble court filings. Since advocates do not require a guided process, HotDocs provides an ideal tool.</p> <p>Microsoft Office 365 is used to provide attorneys the ability to email and schedule Skype based hearings with courts, to allow applicants of Temporary Restraining Orders to obtain remote and prompt hearings. When an order is granted, an encrypted message with the order is sent to the advocate's MS Office account.</p> <p>This program has the ability to eFile and transmit filing and party details directly to the New York Statewide Case Management System.</p>	
Accessed From	http://nycourts.gov/courthelp//GoingToCourt/gettingHelp.shtml	
SRL Contact Info	http://nycourts.gov/courthelp//GoingToCourt/gettingHelp.shtml	
Services Provided	Document Assembly; Remote Hearings;	
Go Live Date		
Important Timelines		
Project Partners	New York Unified Court System	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	Protection Orders	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>HotDocs:</p> <p>Since attorneys assembling court forms do not require guided interviews, New York offers HotDocs to Courtroom Advocates.</p> <p>Using HotDocs, you can transform any PDF document or word processor file into an interactive template by marking changeable text with HotDocs variables. Then, the next time you want to generate a completed form or text document, just assemble the interactive template you've created. As you do this, you will be prompted for the information needed in the document and that information will be merged into the document.</p> <p>When using HotDocs, you can perfect a template, minimizing the "human error" factor that repetitive typing introduces. Additionally, you can automate your templates so that verb tenses, gender references, dates, numbers, calculations, and more are updated automatically as users enter information. Custom interview questions and help resources guide you or your users through the interview.</p> <p>Virtually any document in your workflow can be converted to a HotDocs template, including lengthy and complex documents. HotDocs templates then become your gold standard—experienced colleagues can share their knowledge, and new colleagues come up to speed faster. Using HotDocs, you can compile an</p>	

Court Compass: Existing Programs

invaluable repository of special language, unique clauses or terms, correspondence, and more.

Microsoft Office 365:

New York provides Courtroom Advocates a Microsoft Office 365 subscription, which is used to edit documents, send email messages to courts, and participate in remote hearings using Skype.

Integration Capabilities HotDocs for Protection Orders is integrated with New York's case management system, allowing rapid entry of cases into the court systems.

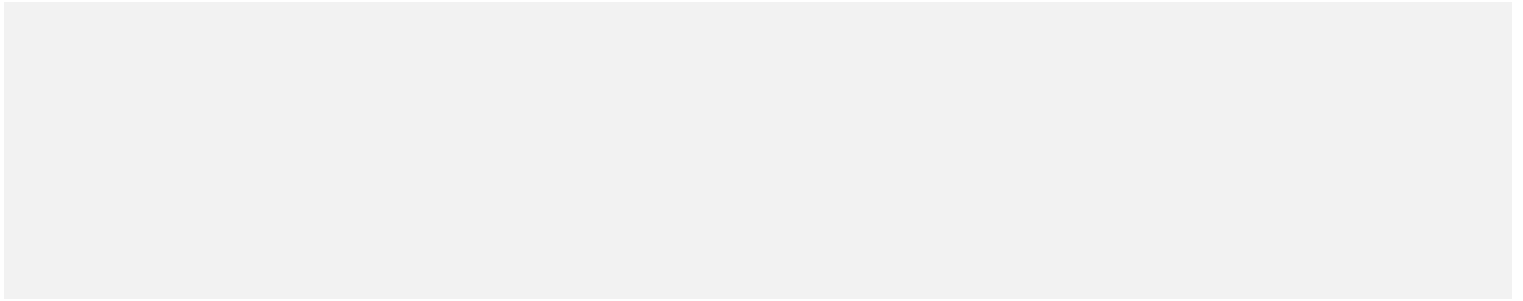
Governing Standards Compliance Integration framework developed here with ProBonoNet was designed to be used in other jurisdictions. No compliance certification necessary.

Court Compass: Existing Programs

Program Name	New York - State Court - Mobile Application	106
Court Type	State	
Court Level	State Court	
States Served	New York	
Localities Served	Statewide	
Program Notes	New York has non-lawyer supported Court Navigators Program available throughout the state to provide basic support to unrepresented litigants. There is a training manual available for the court navigators. New York is developing a mobile app using Neota Logic, built by Georgetown Law Students, called Navigator's Compass. This app, using a decision tree, helps court navigators better support unrepresented litigants.	
Accessed From	https://www.nycourts.gov/courts/nyc/housing/rap.shtml	
SRL Contact Info	For Court Staff: https://www.nycourts.gov/courts/nyc/housing/rap.shtml	
Services Provided	Infrastructure; Mobile Application;	
Go Live Date	<input type="text"/>	
Important Timelines		
Project Partners	New York Unified Court System and Neota Logic	
Program Manager	<input type="text"/>	
Pricing Overview	N/A	
Case Categories Covered	Landlord/Tenant Consumer Debt	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>This is a mobile app to help court navigators better assist unrepresented litigants in landlord/tenant and consumer debt cases. The core of the application is built on Neota Logic.</p> <p>Neota Logic's no-code approach is accessible to everyone, allowing non-programmers to develop, test, and implement applications. Our applications are capable of addressing rules-based functions, complex reasoning, document logic, and process workflow.</p> <p>This platform is comprised of:</p> <ul style="list-style-type: none"> - Studio: The rapid application development tool. - Reasoning Engine: The application driver, which contains integrated, hybrid reasoning methods and automatically integrates and prioritizes all reasoning methods. - Workbench: The application manager, which, similar to a portal or document management system, provides control of users and groups, permissions, and versions. - Integration: The application integrator, working with almost any data source or system 	
Integration Capabilities	<p>Neota Logic applications can integrate with almost any data source or system, including:</p> <ul style="list-style-type: none"> • Relational databases • Non-relational data sources such as Salesforce and SharePoint • Document and content management systems such as Alfresco, SharePoint, and Worksite • Any application or system having a REST web services API, such as Google Maps • Business process management systems such as Activiti, K2, Nintex, and SharePoint 	
Governing Standards Compliance	N/A	



Court Compass: Existing Programs



Court Compass: Existing Programs

Program Name	New York - State Court - Online Dispute Resolution (Design)	136
Court Type	State	
Court Level	State Court	
States Served	New York	
Localities Served	Statewide	
Program Notes	<p>The New York State Court is planning a pilot program for Online Dispute Resolution covering consumer debt case types. The application will triage and educate parties, and provide them an optional path to mediate their dispute. The parties at any point can pursue action in the courts.</p> <p>The program is designed to have two forums:</p> <ol style="list-style-type: none"> 1) Allow parties to communicate with each other asynchronously, allowing them to reach a mutual resolution. 2) Allow parties to request online mediation, where a volunteer neutral party can interact with the parties to help reach a resolution. <p>This project will involve participation from the American Bar Association, which seeks to implement similar applications in other states.</p>	
Accessed From	http://www.nycourts.gov/ip/adr	
SRL Contact Info	http://www.nycourts.gov/ip/adr	
Services Provided	Online Dispute Resolution;	
Go Live Date		
Important Timelines	RFP in Q1/Q2 2017 with pilot development in approximately 18 months.	
Project Partners	New York Unified Court System, American Bar Association, and a third party vendor.	
Program Manager		
Pricing Overview	TBD	
Case Categories Covered	Consumer Debt cases	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	To be determined	
Integration Capabilities	To be determined	
Governing Standards Compliance	To be determined	

Court Compass: Existing Programs

Program Name	New York - State Court - Self Help Center Database (Development)	104
Court Type	State	
Court Level	State Court	
States Served	New York	
Localities Served	Statewide	
Program Notes	There are 27 self help centers throughout the state of New York. There is a new database being developed to track unrepresented litigants supported, along with outcomes and referrals provided.	
Accessed From	Infrastructure Application (In Development)	
SRL Contact Info	Infrastructure Application (In Development)	
Services Provided	Infrastructure;	
Go Live Date		
Important Timelines		
Project Partners	New York Unified Court System	
Program Manager		
Pricing Overview	N/A	
Case Categories Covered		
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Application in final stages of development	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	New York - State Court - Website	100
Court Type	State	
Court Level	State Court	
States Served	New York	
Localities Served	Statewide	
Program Notes	New York's state court website for unrepresented litigants offers a very rich library of forms, thorough guides, instructions, and Youtube videos. An Online Dispute Resolution is in the design stage.	
Accessed From	http://nycourts.gov/courthelp/	
SRL Contact Info	http://nycourts.gov/courthelp/	
Services Provided	Forms; Guides; Videos; Guided Interviews; Document Assembly; Online Dispute Resolution;	
Go Live Date		
Important Timelines		
Project Partners	New York State Unified Court System	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom website with embedded videos and guided interviews.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	New York - State Court - Youtube Videos	108
Court Type	State	
Court Level	State Court	
States Served	New York	
Localities Served	Statewide	
Program Notes	New York state court's self help website offers a library of Youtube videos addressing unrepresented litigant topics and issues.	
Accessed From	https://www.nycourts.gov/courthelp/	
SRL Contact Info	Court Website: https://www.nycourts.gov/courthelp/ Youtube: https://www.youtube.com/user/NYCcourtsA2J	
Services Provided	Videos;	
Go Live Date		
Important Timelines		
Project Partners	New York Unified Court System	
Program Manager		
Pricing Overview	Free	
Case Categories Covered		
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Youtube videos, provided by the New York Access to Justice, are available on Youtube.com.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	North Carolina - State Court - Website	110
Court Type	State	
Court Level	State Court	
States Served	North Carolina	
Localities Served	Statewide	
Program Notes	State court website includes forms for use throughout North Carolina.	
Accessed From	http://www.nccourts.org/Default.asp	
SRL Contact Info	http://www.nccourts.org/Default.asp	
Services Provided	Forms;	
Go Live Date		
Important Timelines		
Project Partners	The North Carolina Court System	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom Website	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	North Dakota - State Court - Website	111
Court Type	State	
Court Level	State Court	
States Served	North Dakota	
Localities Served	Statewide	
Program Notes	North Dakota's state court website offers a library of forms and guides for use throughout the state.	
Accessed From	http://www.ndcourts.gov/ndlshc/	
SRL Contact Info	http://www.ndcourts.gov/ndlshc/	
Services Provided	Forms; Guides;	
Go Live Date		
Important Timelines		
Project Partners	North Dakota Supreme Court	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom Website	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Ohio - Franklin County - Online Dispute Resolution	113
Court Type	State	
Court Level	State Court	
States Served	Ohio	
Localities Served	Franklin County	
Program Notes	Franklin County Municipal Court has partnered with CourtInnovations.com to provide online dispute resolution, powered by Matterhorn, for Small Claims cases (\$6,000 or less), allowing the defendant, law enforcement, and court to reach a resolution virtually.	
Accessed From	http://smallclaims.fmcclerk.com/home/mediation	
SRL Contact Info	Franklin County Municipal Court: http://smallclaims.fmcclerk.com/home/mediation Court Innovations: https://www.courtinnovations.com/ohfcmc	
Services Provided	Online Dispute Resolution;	
Go Live Date	<input type="text"/>	
Important Timelines		
Project Partners	Franklin County Municipal Court and Court Innovations, Inc.	
Program Manager	<input type="text"/>	
Pricing Overview		
Case Categories Covered	Small Claims (\$6,000 or less)	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Matterhorn is an online case resolution platform that developed at the University of Michigan Law School with the intention of making the resolution process more efficient for everyone involved. It takes significantly less time, fewer resources, and no stressful scheduling conflicts. It also allows citizens to stay at home or at work and judges to take on cases that must be held in court. Franklin County's instance of MatterHorn supports Small Claims cases.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Ohio - Hamilton County - Online Learning	115
Court Type	State	
Court Level	Local Court	
States Served	Ohio	
Localities Served	Hamilton County	
Program Notes	Online courses are provided for litigants going through domestic cases. Courses are powered by online.divorce-education.com and twofamiliesnow.com .	
Accessed From	http://www.hamilton-co.org/domestic/Parenting/parenteducationclass.html	
SRL Contact Info	http://www.hamilton-co.org/domestic/Parenting/parenteducationclass.html	
Services Provided	Online Learning;	
Go Live Date		
Important Timelines		
Project Partners	Hamilton County Clerk of the Courts, The Center for Divorce Education, and IRIS Educational Media	
Program Manager		
Pricing Overview	Children in Between (online.divorce-education.com) - \$39.95 Two Families Now (twofamiliesnow.com) - \$49.00	
Case Categories Covered	Family Matters: "Children in Between" offered by the Center for Divorce Education and "Two Families Now: Effective Parenting Through Separation and Divorce" offered by IRIS Educational Media.	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>Two Families Now program offered by IRIS Educational Media</p> <p>Features Include: Modern engaging video content. Content based on actual experiences of real parents and the most current research. 4 video-based modules covering parenting transition, stress reduction, communication and family routines. Complete the course at on-demand, 24/7, using a computer or smartphone. Only 4-6 hours to complete. Instant download of certificate on course completion.</p> <p>The following topics are covered:</p> <ul style="list-style-type: none"> Protecting Children from Conflict Interrupting the Stress Cycle eBuilding your support network Effective Listening Solving family problems Establishing new family routines Communicating with your co-parent Transitioning children between household Child's response to divorce <p>Children in Between course offered by The Center for Divorce Education</p> <p>Features Include: A Co-Parenting Program for Divorcing and Separating Parents. Instant Printable Certificate upon completion. Complete the course 100% online, accessible 24/7. Only 3-5 hours to complete.</p>	



Court Compass: Existing Programs

The following topics are covered:

Money Problems

Long Distance Parenting

Children Carrying Messages

Quizzing Children About the Other Parent

Putting Down the Other Parent

Never Married Parents

Integration Capabilities N/A

Governing Standards Compliance N/A

Court Compass: Existing Programs

Program Name	Ohio - State Court - Guided Interviews	114
Court Type	State	
Court Level	State Court	
States Served	Ohio	
Localities Served	Statewide	
Program Notes	Ohio Legal Services website is linked on several local court websites. Ohio Legal Services provides guided interviews, powered by LawHelpInteractive, for the following filing types: Advanced Directives Civil Protection Order Expungement Eligibility Power of Attorney Juvenile Affidavit of Compliance Simple Will	
Accessed From	http://www.ohiolegalservices.org/public/legal_problem	
SRL Contact Info	Forms: http://www.ohiolegalservices.org/public/find_local_court_forms_rules	
Services Provided	Guided Interviews; Triage; Document Assembly;	
Go Live Date		
Important Timelines		
Project Partners	Ohio Legal Services	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	Advanced Directives Civil Protection Order Expungement Eligibility Power of Attorney Juvenile Affidavit of Compliance Simple Will	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	LawHelp Interactive (or LHI and formerly known as NPADO) is a web site that helps self-represented litigants create legal documents. To create a document filers are provided a guided interview, and at the end of the interview filers will be provided assembled forms. Filers can download or print it from your computer. Filers, in most cases, can create an account, which allows them to return to their documents. Most interviews also print out instructions on what to do next. LawHelp Interactive is managed by Pro Bono Net. It runs on HotDocs Server software, and interviews are created using HotDocs, A2J Author, and/or Neota Logic formats. Regular users do not need any special software to create legal papers hosted on LawHelp Interactive.	
Integration Capabilities	Integration not available in Ohio. In some states, domestic violence victims or their advocates can e-file their documents with the court directly.	
Governing Standards Compliance	N/A	



Court Compass: Existing Programs

Court Compass: Existing Programs

Program Name	Ohio - State Court - Website	112
Court Type	State	
Court Level	State Court	
States Served	Ohio	
Localities Served	Statewide	
Program Notes	Ohio's state court website offers forms and information about local courts.	
Accessed From	https://www.supremecourt.ohio.gov/JCS/CFC/	
SRL Contact Info	https://www.supremecourt.ohio.gov/JCS/CFC/	
Services Provided	Forms;	
Go Live Date		
Important Timelines		
Project Partners	The Supreme Court of Ohio & The Ohio Judicial System	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories. Many local courts manage independent websites with additional content.	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom Website	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Oregon - Local Court - Online Courses	119
Court Type	State	
Court Level	Local Court	
States Served	Oregon	
Localities Served	Yamhill County	
Program Notes	Oregon's Yamhill County family court website provides a link to online.divorce-education.com for litigants going through domestic cases.	
Accessed From	https://online.divorce-education.com/locale/oregon/yamhill	
SRL Contact Info	Children in Between: https://online.divorce-education.com/locale/oregon/yamhill Court Website: http://courts.oregon.gov/Yamhill/Pages/family_court_services.aspx	
Services Provided	Online Learning;	
Go Live Date		
Important Timelines		
Project Partners	Yamhill County Family Court, The Center for Divorce Education, and IRIS Educational Media	
Program Manager		
Pricing Overview	Children in Between: \$45.95	
Case Categories Covered	Family Matters: "Children in Between" offered by the Center for Divorce Education and "Two Families Now: Effective Parenting Through Separation and Divorce" offered by IRIS Educational Media.	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>Two Families Now program offered by IRIS Educational Media</p> <p>Features Include: Modern engaging video content. Content based on actual experiences of real parents and the most current research. 4 video-based modules covering parenting transition, stress reduction, communication and family routines. Complete the course at on-demand, 24/7, using a computer or smartphone. Only 4-6 hours to complete. Instant download of certificate on course completion.</p> <p>The following topics are covered:</p> <ul style="list-style-type: none"> Protecting Children from Conflict Interrupting the Stress Cycle Building your support network Effective Listening Solving family problems Establishing new family routines Communicating with your co-parent Transitioning children between household Child's response to divorce <p>Children in Between course offered by The Center for Divorce Education</p> <p>Features Include: A Co-Parenting Program for Divorcing and Separating Parents. Instant Printable Certificate upon completion. Complete the course 100% online, accessible 24/7. Only 3-5 hours to complete.</p>	



Court Compass: Existing Programs

The following topics are covered:

Money Problems

Long Distance Parenting

Children Carrying Messages

Quizzing Children About the Other Parent

Putting Down the Other Parent

Never Married Parents

Integration Capabilities N/A

Governing Standards Compliance N/A

Court Compass: Existing Programs

Program Name	Oregon - State Court - Guided Interviews	118
Court Type	State	
Court Level	State Court	
States Served	Oregon	
Localities Served	Statewide	
Program Notes	<p>Oregon provides guided interviews using Odyssey Guide & File for statewide use, with eFiling available. The following filing types are covered:</p> <ul style="list-style-type: none"> Divorce, Children, and Separation (Petition) FAPA Restraining Order Renewal Residential Eviction (FED) Complaint Satisfaction of Money Award Small Claims - Complaint Small Claims - Response <p>Oregon also has guided interviews powered by TurboCourt for the following filing types:</p> <ul style="list-style-type: none"> Restraining Order Small Claims 	
Accessed From	http://courts.oregon.gov/OJD/OnlineServices/iForms/Pages/index.aspx	
SRL Contact Info	<p>Court Website: http://courts.oregon.gov/OJD/OnlineServices/iForms/Pages/index.aspx</p> <p>Odyssey Guide & File: http://oregon.tylerhost.net/srl</p> <p>TurboCourt: https://turbocourt.com/go.jsp?act=actShowStateGlobal&tmstp=1484442802725&id=2471237 </p>	
Services Provided	<p>Guided Interviews;</p> <p>Document Assembly;</p> <p>E-Filing;</p>	
Go Live Date		
Important Timelines		
Project Partners	<p>Odyssey Guide & File: Oregon Judicial Department, Tyler Technologies</p> <p>TurboCourt: Oregon Judicial Department, Intresys</p>	
Program Manager		
Pricing Overview	<p>Odyssey Guide & File: Free</p> <p>TurboCourt: Free to \$20</p>	
Case Categories Covered	<p>Odyssey Guide & File:</p> <ul style="list-style-type: none"> Divorce, Children, and Separation (Petition) FAPA Restraining Order Renewal Residential Eviction (FED) Complaint Satisfaction of Money Award Small Claims - Complaint Small Claims - Response <p>TurboCourt:</p> <ul style="list-style-type: none"> Restraining Order Small Claims 	

Court Compass: Existing Programs

Individual Modules Provided

Income Demographic Requirements N/A

Platform Features

Odyssey Guide & File:

Odyssey Guide & File offers the following solutions:

1. Interview Creation Made Simple: Easily develop interviews that extend the business rules of your court, and provide relevant, informative content that can result in a reduction of erroneous filings and less staff time answering pro se questions. As a cloud-based solution, self-guided interviews can be published and accessed from your website, providing flexibility for self-represented litigants to complete the interview anytime, from anywhere. Interviews can be branded with the custom colors and graphics unique to your court. As an authoring tool, Odyssey Guide & File allows you to draft and manage interview components — informative content, legal PDF forms and interviews. To create a new interview, simply browse through the library of interviews already created to find the one that most closely suits your needs, and use it as a starting point.

2. A Library of Interviews to Share: A library of existing interviews from other jurisdictions means that you don't have to start from scratch. You can pick and choose the best interviews from other courts that fit your needs, and customize them for the rules and business processes of your jurisdiction. Guide & File increases efficiency and improves workflow processes in your court by establishing a community of courts on a single platform that cultivates information sharing and collaboration.

3. Seamless Integration with E-Filing: Odyssey Guide & File integrates seamlessly with Odyssey File & Serve. This translates to a greater number of filings entering the court electronically and results in the elimination of paper. Once in Odyssey File & Serve, the clerk reviews the filing and the case information is populated into the jurisdiction's case management system (CMS), providing secure access to both the court and the filer.

TurboCourt:

TurboCourt Interactive Intelligent E-filing™ provides, out-of-the box, all necessary major components for e-Courts and eFiling, including:

1. An interactive electronic filing portal for attorneys, justice partners, businesses and pro se litigants
2. Support for bulk filings, free-form filing, award-winning interactive forms generation and filing, and electronic service

3. EFM (Electronic Filing Manager)

4. e-Payments

5. Fully integrated e-customer care module

6. A full-featured eFiling portal for records managers, administrators and judicial officers of the

Judicial Branch

7. Support for routing, document management, workflow and messaging

8. Powerful statistical, demographics, performance measurement and financial reporting and

9. Network, Integration and Software Engineering Services to create the enterprise-grade hardware and software infrastructure that statewide eCourts need

Integration Capabilities

Odyssey Guide & File:

Odyssey Guide & File integrates with Odyssey File & Serve, which in turn integrates with any court/clerk case management system. E-Filing is available for most interviews.

TurboCourt:

TurboCourt is ECF compliant and can integrate with other Electronic Filing Managers to allow guided interviews to assemble court forms, which can be electronically filed into the court's case management system. E-Filing is available for interviews.

Governing Standards Compliance

Odyssey Guide & File: ECF Compliant



Court Compass: Existing Programs

TurboCourt: ECF Compliant

Court Compass: Existing Programs

Program Name	Oregon - State Court - Website	116
Court Type	State	
Court Level	State Court	
States Served	Oregon	
Localities Served	Statewide	
Program Notes	Oregon state court website offers a rich library of forms, guides, videos, and guided interviews.	
Accessed From	http://courts.oregon.gov/OJD/selfhelp/pages/index.aspx	
SRL Contact Info	http://courts.oregon.gov/OJD/selfhelp/pages/index.aspx	
Services Provided	Forms; Guides; Videos; Guided Interviews; Document Assembly; E-Filing;	
Go Live Date		
Important Timelines		
Project Partners	Oregon Judicial Department and local courts.	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom website with videos and guided interviews.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Oregon - State Court - Youtube Videos	117
Court Type	State	
Court Level	State Court	
States Served	Oregon	
Localities Served	Statewide	
Program Notes	State court website has a library of self-help Youtube videos covering a range of self represented litigant topics and issues.	
Accessed From	http://courts.oregon.gov/Washington/Services/Family_Law/Pages/familyLawVideos.aspx	
SRL Contact Info	Youtube: https://www.youtube.com/user/OregonCourts Court Website: http://courts.oregon.gov/Washington/Services/Family_Law/Pages/familyLawVideos.aspx	
Services Provided	Videos;	
Go Live Date		
Important Timelines	Video site launched on Youtube in August, 2013.	
Project Partners	Oregon Judicial Department	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	Family Law and other topics	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Youtube videos, provided by Oregon Judicial Department, available on Youtube.com	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Pennsylvania - State Court - Website	120
Court Type	State	
Court Level	State Court	
States Served	Pennsylvania	
Localities Served	Statewide	
Program Notes	Pennsylvania state court's website offers a library of forms and guides for use throughout the state.	
Accessed From	http://www.pacourts.us/forms	
SRL Contact Info	http://www.pacourts.us/forms	
Services Provided	Forms; Guides;	
Go Live Date		
Important Timelines		
Project Partners	The Unified Judicial System of Pennsylvania	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and categories. Some local courts manage independent websites with additional content.	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom Website	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Rhode Island - State Court - Website	122
Court Type	State	
Court Level	State Court	
States Served	Rhode Island	
Localities Served	Statewide	
Program Notes	Rhode Island's state court website offers a library of forms for use throughout the state.	
Accessed From	https://www.courts.ri.gov/PublicResources/forms/Pages/default.aspx	
SRL Contact Info	https://www.courts.ri.gov/PublicResources/forms/Pages/default.aspx	
Services Provided	Forms;	
Go Live Date		
Important Timelines		
Project Partners	Rhode Island Judiciary	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom Website	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	South Carolina - State Court - Website	123
Court Type	State	
Court Level	State Court	
States Served	South Carolina	
Localities Served	Statewide	
Program Notes	South Carolina's state court website offers a library of forms, guides, and videos. The state court website provides link to another website called ModifyChildSupportSC.com, which provides more directed guidance using forms and videos for child support cases.	
Accessed From	http://www.judicial.state.sc.us/selfHelp/index.cfm	
SRL Contact Info	http://www.judicial.state.sc.us/selfHelp/index.cfm and ModifyChildSupportSC.com	
Services Provided	Forms; Guides; Videos;	
Go Live Date		
Important Timelines		
Project Partners	Main website: South Carolina Judicial Department ModifyChildSupportSC.com: South Carolina Legal Services, South Carolina Bar Foundation, South Carolina Center for Fathers and Families, South Carolina Access to Justice, Supreme Court of South Carolina, Department of Social Services of South Carolina	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom websites with embedded videos on ModifyChildSupportSC.com.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	South Carolina - State Court - Youtube Videos	125
Court Type	State	
Court Level	State Court	
States Served	South Carolina	
Localities Served	Statewide	
Program Notes	ModifyChildSupportSC.com, provided by the state court offers Youtube videos addressing self-represented litigant topics and issues in the area of child support.	
Accessed From	ModifyChildSupportSC.com	
SRL Contact Info	Court Website: ModifyChildSupportSC.com Youtube: https://www.youtube.com/channel/UCAGyRz-iibdEs8_pVT90cig	
Services Provided	Videos	
Go Live Date	<input type="text"/>	
Important Timelines		
Project Partners	South Carolina Legal Services, South Carolina Bar Foundation, South Carolina Center for Fathers and Families, South Carolina Access to Justice, Supreme Court of South Carolina, Department of Social Services of South Carolina	
Program Manager	<input type="text"/>	
Pricing Overview	Free	
Case Categories Covered	Child Support	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Youtube videos provided primarily as embedded videos on ModifyChildSupportSC.com	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	South Carolina - State Referral - Guided Interviews	124
Court Type	State	
Court Level	State Court	
States Served	South Carolina	
Localities Served	Statewide	
Program Notes	<p>The state court website links to LawHelp.org/SC which provides guided interviews powered by LawHelpInteractive.</p> <p>The following filing types are covered:</p> <ul style="list-style-type: none"> Child Support Modification Divorce Visitation ID Theft 	
Accessed From	http://www.lawhelp.org/sc/self-help-forms	
SRL Contact Info	http://www.lawhelp.org/sc/self-help-forms	
Services Provided	<p>Guided Interview;</p> <p>Document Assembly;</p>	
Go Live Date		
Important Timelines		
Project Partners	South Carolina Legal Services, South Carolina Bar Foundation, and the Legal Services Corporation	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	<p>Child Support Modification</p> <p>Divorce</p> <p>Visitation</p> <p>ID Theft</p>	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>LawHelp Interactive (or LHI and formerly known as NPADO) is a web site that helps self-represented litigants create legal documents. To create a document filers are provided a guided interview, and at the end of the interview filers will be provided assembled forms. Filers can download or print it from your computer. Filers, in most cases, can create an account, which allows them to return to their documents. Most interviews also print out instructions on what to do next. LawHelp Interactive is managed by Pro Bono Net. It runs on HotDocs Server software, and interviews are created using HotDocs, A2J Author, and/or Neota Logic formats. Regular users do not need any special software to create legal papers hosted on LawHelp Interactive.</p>	
Integration Capabilities	<p>In some states, domestic violence victims or their advocates can e- file their documents with the court directly. E-Filing not available in South Carolina.</p>	
Governing Standards Compliance	N/A	



Court Compass: Existing Programs

Court Compass: Existing Programs

Program Name	South Dakota - State Court - Guided Interviews	127
Court Type	State	
Court Level	State Court	
States Served	South Dakota	
Localities Served	Statewide	
Program Notes	<p>The state court website provides guided interviews, powered by Odyssey Guide & File, covering the following filing types:</p> <ul style="list-style-type: none"> Divorce with Children Divorce without Children Domestic Protection Order Expungement Guardian/Conservator Inventory, Report, or Account Motion for Order to Show Cause Name Change for an Adult Stalking - Physical Injury Protection Order Uncontested Name Change of a Minor Child Vulnerable Adult Protection Order 	
Accessed From	http://ujs.sd.gov/Self_Help_Center/	
SRL Contact Info	<p>Court Website: http://ujs.sd.gov/Self_Help_Center/ Odyssey Guide & File: https://southdakota.tylerhost.net/SRL/</p>	
Services Provided	<p>Guided Interviews; Document Assembly;</p>	
Go Live Date		
Important Timelines		
Project Partners	South Dakota Unified Judicial System and Tyler Technologies	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	<p>Divorce with Children</p> <p>Divorce without Children</p> <p>Domestic Protection Order</p> <p>Expungement</p> <p>Guardian/Conservator Inventory, Report, or Account</p> <p>Motion for Order to Show Cause</p> <p>Name Change for an Adult</p> <p>Stalking - Physical Injury Protection Order</p> <p>Uncontested Name Change of a Minor Child</p> <p>Vulnerable Adult Protection Order</p>	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>Odyssey Guide & File offers the following solutions:</p> <ol style="list-style-type: none"> 1. Interview Creation Made Simple: Easily develop interviews that extend the business rules of your court, and provide relevant, informative content that can result in a reduction of erroneous filings and less staff time answering pro se questions. As a cloud-based solution, self-guided interviews can be published and accessed from your website, providing flexibility for self-represented litigants to complete the 	

Court Compass: Existing Programs

interview anytime, from anywhere. Interviews can be branded with the custom colors and graphics unique to your court. As an authoring tool, Odyssey Guide & File allows you to draft and manage interview components — informative content, legal PDF forms and interviews. To create a new interview, simply browse through the library of interviews already created to find the one that most closely suits your needs, and use it as a starting point.

2. A Library of Interviews to Share: A library of existing interviews from other jurisdictions means that you don't have to start from scratch. You can pick and choose the best interviews from other courts that fit your needs, and customize them for the rules and business processes of your jurisdiction. Guide & File increases efficiency and improves workflow processes in your court by establishing a community of courts on a single platform that cultivates information sharing and collaboration.

3. Seamless Integration with E-Filing: Odyssey Guide & File integrates seamlessly with Odyssey File & Serve. This translates to a greater number of filings entering the court electronically and results in the elimination of paper. Once in Odyssey File & Serve, the clerk reviews the filing and the case information is populated into the jurisdiction's case management system (CMS), providing secure access to both the court and the filer.

Integration Capabilities	Odyssey Guide & File integrates with Odyssey File & Serve, which in turn integrates with any court/clerk case management system. E-Filing not available at this time.
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Governing Standards Compliance	N/A
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Court Compass: Existing Programs

Program Name	South Dakota - State Court - Website	126
Court Type	State	
Court Level	State Court	
States Served	South Dakota	
Localities Served	Statewide	
Program Notes	South Dakota's state court website offers forms, guides, and guided interviews for use throughout the state.	
Accessed From	http://ujs.sd.gov/Self_Help_Center/	
SRL Contact Info	http://ujs.sd.gov/Self_Help_Center/	
Services Provided	Forms; Guides; Guided Interviews; Document Assembly;	
Go Live Date		
Important Timelines		
Project Partners	South Dakota Unified Judicial System	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom website with guided interviews.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Tennessee - State Court - FreeLegalAnswers	130
Court Type	State	
Court Level	State Court	
States Served	Tennessee	
Localities Served	Statewide	
Program Notes	Tennessee's state court website offers a link to FreeLegalAnswers.org, which allows self-represented litigants to ask questions for attorneys to answer.	
Accessed From	https://tn.freelegalanswers.org/	
SRL Contact Info	https://tn.freelegalanswers.org/	
Services Provided	Q&A;	
Go Live Date		
Important Timelines		
Project Partners	American Bar Association's Standing Committee on Pro Bono and Public Service and Baker, Donelson, Bearman, Caldwell & Berkowitz PC.	
Program Manager		
Pricing Overview	Free	
Case Categories Covered		
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Free Legal Answers is a virtual legal advice clinic. Qualifying users post their civil legal question to their state's website. Users will then be emailed when their question receives a response. Attorney volunteers, who must be authorized to provide pro bono assistance in their state, log in to the website, select questions to answer, and provide legal information and advice. Volunteer attorneys will not answer criminal law questions.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Tennessee - State Court - Website	128
Court Type	State	
Court Level	State Court	
States Served	Tennessee	
Localities Served	Statewide	
Program Notes	Tennessee's state court website offers forms, guides, and videos for use throughout Tennessee. Another state court website, justiceforalltn.com provides additional videos and information about resources available locally throughout Tennessee.	
Accessed From	http://www.tsc.state.tn.us/programs/self-help-center	
SRL Contact Info	http://www.tsc.state.tn.us/programs/self-help-center and http://justiceforalltn.com/	
Services Provided	Forms; Guides; Videos;	
Go Live Date		
Important Timelines		
Project Partners	Tennessee Court Systems	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories. Some local courts manage independent websites with additional content.	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom Website	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Tennessee - State Court - Youtube and Vimeo Videos	129
Court Type	State	
Court Level	State Court	
States Served	Tennessee	
Localities Served	Statewide	
Program Notes	Tennessee's state court website offers some videos on Vimeo addressing self-represented litigant overview. Tennessee's justiceforalltn.com website offers Youtube videos covering a wide range of self-represented litigant topics and issues.	
Accessed From	justiceforalltn.com	
SRL Contact Info	Court Website: justiceforalltn.com Youtube: https://www.youtube.com/channel/UCGTpv7HZq4Oc8S4RDboVvAA Vimeo: https://vimeo.com/21405966	
Services Provided	Videos;	
Go Live Date		
Important Timelines		
Project Partners	Tennessee Court Systems	
Program Manager		
Pricing Overview	Free	
Case Categories Covered		
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Youtube and Vimeo videos are provided primarily as embedded videos on the court websites.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Texas - State Court - Website	131
Court Type	State	
Court Level	State Court	
States Served	Texas	
Localities Served	Statewide	
Program Notes	Texas Office of Court Administration's website offers Texas Supreme Court approved forms and a link to TexasLawHelp.org. TexasLawHelp.org provides forms, guides, a library of videos, online chat, and guided interviews to support self-represented litigants.	
Accessed From	http://www.txcourts.gov/rules-forms/forms/	
SRL Contact Info	http://www.txcourts.gov/rules-forms/forms/	
Services Provided	Forms; Referrals;	
Go Live Date		
Important Timelines		
Project Partners	Texas Office of Court Administration and the Supreme Court of Texas	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories. Some local courts manage independent websites with additional content.	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom Website	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Texas - State Referral - Guided Interviews	132
Court Type	State	
Court Level	State Court	
States Served	Texas	
Localities Served	Statewide	
Program Notes	<p>TexasLawHelp.org and local court websites offer guided interviews powered by Odyssey Guide & File, LawHelpInteractive, and TurboCourt.</p> <p>The following filing types are available through Odyssey Guide & File, with e-File enabled interviews labeled:</p> <ul style="list-style-type: none"> Final Decree of Divorce Without Children Forms to Start a Divorce Without Children (E-File) Name Change of an Adult Petition (E-File) Occupational Driver License Petition Texas Eviction Petition (E-File) Texas Repair and Remedy Petition (E-File) Texas Small Claims Petition (E-File) <p>The following filing types are available through LawHelpInteractive:</p> <ul style="list-style-type: none"> Child Name Change Occupational Driver License Petition <p>The following filing types are available through TurboCourt:</p> <ul style="list-style-type: none"> Uncontested Divorce Small Claims 	
Accessed From	TexasLawHelp.org, selfhelp.efiletexas.gov/srl, and https://turbocourt.com/tx	
SRL Contact Info	<p>Odyssey Guide & File: https://selfhelp.efiletexas.gov/srl</p> <p>TexasLawHelp: http://texaslawhelp.org/resource/do-it-yourself-court-forms-free</p> <p>TurboCourt: https://turbocourt.com/tx</p>	
Services Provided	<p>Guided Interviews;</p> <p>Document Assembly;</p> <p>E-Filing;</p>	
Go Live Date	<input type="text"/>	
Important Timelines		
Project Partners	<p>LawHelp Interactive: Texas Legal Services Center, Texas Access to Justice Foundation, Travis County Law Library, and the Legal Services Corporation</p> <p>Odyssey Guide & File: Texas Legal Services Center, Lone Star Legal Aid, and Tyler Technologies</p> <p>TurboCourt: Intresys</p>	
Program Manager	<input type="text"/>	
Pricing Overview	<p>Odyssey Guide & File: Free</p> <p>TexasLawHelp: Free</p> <p>TurboCourt: Free to \$19.95</p>	
Case Categories Covered	<p>LawHelpInteractive:</p> <ul style="list-style-type: none"> Child Name Change Occupational Driver License Petition <p>Odyssey Guide & File:</p>	

Court Compass: Existing Programs

Final Decree of Divorce Without Children
Forms to Start a Divorce Without Children (E-File)
Name Change of an Adult Petition (E-File)
Occupational Driver License Petition
Texas Eviction Petition (E-File)
Texas Repair and Remedy Petition (E-File)
Texas Small Claims Petition (E-File)

TurboCourt:
Uncontested Divorce
Small Claims

Individual Modules Provided

Income Demographic Requirements N/A

Platform Features

Odyssey Guide & File:

Odyssey Guide & File offers the following solutions:

1. Interview Creation Made Simple: Easily develop interviews that extend the business rules of your court, and provide relevant, informative content that can result in a reduction of erroneous filings and less staff time answering pro se questions. As a cloud-based solution, self-guided interviews can be published and accessed from your website, providing flexibility for self-represented litigants to complete the interview anytime, from anywhere. Interviews can be branded with the custom colors and graphics unique to your court. As an authoring tool, Odyssey Guide & File allows you to draft and manage interview components — informative content, legal PDF forms and interviews. To create a new interview, simply browse through the library of interviews already created to find the one that most closely suits your needs, and use it as a starting point.

2. A Library of Interviews to Share: A library of existing interviews from other jurisdictions means that you don't have to start from scratch. You can pick and choose the best interviews from other courts that fit your needs, and customize them for the rules and business processes of your jurisdiction. Guide & File increases efficiency and improves workflow processes in your court by establishing a community of courts on a single platform that cultivates information sharing and collaboration.

3. Seamless Integration with E-Filing: Odyssey Guide & File integrates seamlessly with Odyssey File & Serve. This translates to a greater number of filings entering the court electronically and results in the elimination of paper. Once in Odyssey File & Serve, the clerk reviews the filing and the case information is populated into the jurisdiction's case management system (CMS), providing secure access to both the court and the filer.

LawHelp Interactive:

LawHelp Interactive (or LHI and formerly known as NPADO) is a web site that helps self-represented litigants create legal documents. To create a document filers are provided a guided interview, and at the end of the interview filers will be provided assembled forms. Filers can download or print it from your computer. Filers, in most cases, can create an account, which allows them to return to their documents. Most interviews also print out instructions on what to do next. LawHelp Interactive is managed by Pro Bono Net. It runs on HotDocs Server software, and interviews are created using HotDocs, A2J Author, and/or Neota Logic formats. Regular users do not need any special software to create legal papers hosted on LawHelp Interactive.

TurboCourt:

TurboCourt Interactive Intelligent E-filing™ provides, out-of-the box, all necessary major components for e-Courts and eFiling, including:

1. An interactive electronic filing portal for attorneys, justice partners, businesses and pro se litigants
2. Support for bulk filings, free-form filing, award-winning interactive forms generation and filing, and electronic service
3. EFM (Electronic Filing Manager)

Court Compass: Existing Programs

4. e-Payments
5. Fully integrated e-customer care module
6. A full-featured eFiling portal for records managers, administrators and judicial officers of the Judicial Branch
7. Support for routing, document management, workflow and messaging
8. Powerful statistical, demographics, performance measurement and financial reporting and
9. Network, Integration and Software Engineering Services to create the enterprise-grade hardware and software infrastructure that statewide eCourts need.

Integration Capabilities

Odyssey Guide & File:

Odyssey Guide & File integrates with Odyssey File & Serve, which in turn integrates with any court/clerk case management system. E-Filing is available for some interviews.

LawHelp Interactive:

In some states, domestic violence victims or their advocates can e- file their documents with the court directly. E-Filing is not available.

TurboCourt:

TurboCourt is ECF compliant and can integrate with other Electronic Filing Managers to allow guided interviews to assemble court forms, which can be electronically filed into the court's case management system. E-Filing is available for some interviews.

Governing Standards Compliance

Odyssey Guide & File: ECF Compliant

LawHelp Interactive: N/A

TurboCourt: ECF Compliant

Court Compass: Existing Programs

Program Name	United States - Bankruptcy Courts - Communications Tools	153
Court Type	Federal	
Court Level	National	
States Served	Alabama, Arizona, California, Florida, Illinois, Indiana, Iowa, Kentucky, Louisiana, Maryland, Nevada, New York, North Carolina, North Dakota, Pennsylvania, Rhode Island, Tennessee, Texas, Vermont, Virginia, Washington, and Wisconsin	
Localities Served	Middle and Southern District of Alabama, District of Arizona Bankruptcy, Eastern District of California, Southern District of FL, Central District of IL, Southern District of Indiana, Eastern District of NY, Northern District of Iowa, and Southern District of Iowa, Western District of Kentucky, Middle District of Louisiana, District of Maryland, Bankruptcy Court for District of Nevada, Western District of NC, District of North Dakota, Eastern District of Washington, Western District of Washington, Middle District of Pennsylvania, District of Rhode Island, Eastern District of Tennessee, Middle District of Tennessee, Western District of Texas Bankruptcy Court, District of Vermont, Eastern District of Virginia, Western District of Virginia, Western District of Wisconsin	
Program Notes	<p>The following 27 United States Bankruptcy Courts provide a Debtor Electronic Bankruptcy Noticing (DeBN) solution, which allows debtors to receive notices for case activities through electronic channels.</p> <p>Middle District of Alabama, Southern District of Alabama, District of Arizona, Eastern District of California, Southern District of Florida, Central District of Illinois, Southern District of Indiana, Eastern District of NY, Northern District of Iowa, and Southern District of Iowa, Western District of Kentucky, Middle District of Louisiana, District of Maryland, District of Nevada, Western District of North Carolina, District of North Dakota, Eastern District of Washington, Western District of Washington, Middle District of Pennsylvania, District of Rhode Island, Eastern District of Tennessee, Middle District of Tennessee, Western District of Texas, District of Vermont, Eastern District of Virginia, Western District of Virginia, Western District of Wisconsin</p> <p>Live Chat is available in the following courts: Central District of California Bankruptcy Court District Court of Nevada, Bankruptcy Court District Court of New Mexico, Bankruptcy Court Western District for Washington, Bankruptcy Court District Court of Rhode Island, Bankruptcy Court Western District of Texas, Bankruptcy Court</p>	
Accessed From	http://www.uscourts.gov/about-federal-courts/federal-courts-public/court-website-links	
SRL Contact Info	http://www.uscourts.gov/about-federal-courts/federal-courts-public/court-website-links	
Services Provided	Case Alerts; Online Chat;	
Go Live Date	<input type="text"/>	
Important Timelines		
Project Partners	Live Chat: Local US Courts and AYU Technology Solutions LLC. DeBN: Provided by Local Courts	
Program Manager	<input type="text"/>	
Pricing Overview	Free	
Case Categories Covered	Bankruptcy and other civil matters	
Individual Modules Provided		

Court Compass: Existing Programs

Income Demographic Requirements	N/A
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Platform Features	<p>Debtor Electronic Bankruptcy Noticing</p> <p>How does DeBN work? Debtor signs and files a Debtor's Request to Activate Electronic Noticing (DeBN) form, the court registers the debtor for a DeBN account, the BNC sends a confirmation email to the debtor, and the debtor activates the account by clicking on a link in the confirmation email. Once a DeBN account is activated, all future orders and court-generated notices are sent to the debtor as a single PDF attachment to an email. A separate email is sent for each order or court-generated notice. PDF attachments exceeding 8 MB will be sent by U.S. mail to the debtor's mailing address, as these orders and court-generated notices are too large to be sent by email. The DeBN account still remains active. There is no cost to view a PDF attachment and no limit to the number of times a PDF attachment can be viewed. The PDF attachment can be printed, saved to a computer, or retained for viewing any time.</p> <p>What are Orders and Court-Generated Notices? Orders and court-generated notices are documents filed by bankruptcy courts. Here are some examples: Meeting of Creditors Notice Notice of Case Commencement [Deficiency, or Order to Comply with Bankruptcy Rule 1007/3015(b)] Notice of Requirement to Complete Course in Financial Management Order Confirming Chapter 13 Plan Order of Discharge of Debtor Order on Motion for Relief from Stay Notice of Dismissal</p> <p>Live Chat: WebsiteAlive Option Live chat powered by AYU Technology Solutions LLC's Live Chat Software (websitealive.com). WebsiteAlive provides custom branding, metrics and reporting, and live site monitoring. WebsiteAlive supports Android & iOS Apps, Google Chrome Extensions and Mac & PC Desktop applications.</p> <p>LiveZilla Option LiveZilla, the Next Generation Live Help and Live Support System connects courts to website visitors. LiveZilla provides Live Chats and monitoring of website visitors in real-time. Using a customizable online web form, your website visitors can leave you a message whenever they need your help or want to get in touch with you.</p>
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Integration Capabilities	N/A
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Governing Standards Compliance	N/A
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Court Compass: Existing Programs

Program Name	United States - Bankruptcy Court - Guided Interview	150
Court Type	Federal	
Court Level	Local Court	
States Served	New Mexico and California	
Localities Served	District for New Mexico and Central District of California	
Program Notes	The United States Bankruptcy Court for the District of New Mexico and the Central District of California offer a guided interview called Electronic Self Representation (eSR). eSR is an online tool to help individuals complete a chapter 7 bankruptcy petition when they have decided to file bankruptcy without an attorney.	
Accessed From	http://www.uscourts.gov/about-federal-courts/federal-courts-public/court-website-links	
SRL Contact Info	District for New Mexico: http://nmb.uscourts.gov/electronic-self-representation-esr-bankruptcy-petition-preparation-system Central District of California: http://www.cacb.uscourts.gov/esr	
Services Provided	Guided Interview; Document Assembly; E-Filing;	
Go Live Date	<input type="text"/>	
Important Timelines		
Project Partners		
Program Manager	<input type="text"/>	
Pricing Overview	Free	
Case Categories Covered		
Individual Modules Provided		
Income Demographic Requirements		
Platform Features	<p>eSR is free to use. You pay only the chapter 7 bankruptcy filing fee. eSR has a guided, step-by-step process that allows you up to 45 days to complete your petition. Your personal information is only accessible to you using a unique login and password assigned to you. eSR is accessible 24 hours a day from any Internet-enabled computer. There is no software to download or purchase. Individuals who wish to file a chapter 7 bankruptcy petition and who live in the Central District of California can use eSR. To determine if you can use eSR, enter your residential ZIP code in the ZIP Code Search field on our website located in the Court Locator tab. eSR may not be used for business or corporate bankruptcy filings. It is currently only available for chapter 7 individual filings.</p> <p>eSR is not available for attorneys. Attorneys must still register for electronic filing according to Local Bankruptcy Rule 5005-4(a). While bankruptcy petition preparers are currently permitted to use eSR, there is no need to pay for anyone to assist you other than a licensed attorney who can give you needed legal advice. If you cannot afford an attorney, assistance is available for free through the court. If a bankruptcy petition preparer uses eSR, the assistance and the amount you paid must be disclosed on the proper forms filed with the court.</p> <p>To use eSR, create a user profile, unique login, and password. This can be done by visiting the eSR system home page. Next, answer questions about your property, income and debts. After submitting the petition, you must complete and sign the eSR Declaration Regarding Electronic Filing Form and</p>	

Court Compass: Existing Programs

additional forms. For a list of the additional forms click [here](#). These along with the chapter 7 filing fee should be delivered or mailed to the bankruptcy court. To determine where the documents should be delivered or mailed to, enter your residential ZIP code in the ZIP Code Search field on our website located in the Court Locator tab. You must also obtain credit counseling from a court-approved credit counseling agency. For additional information on court approved credit counseling agencies click [here](#). A bankruptcy petition is NOT considered “filed” (and does not receive a case number) until both the Declaration Regarding Electronic Filing Form and the chapter 7 bankruptcy filing fee are received and processed by the court.

You must have an Internet-enabled computer with the pop-up blockers disabled. You will also need Adobe Reader, version 8 or higher. With respect to browsers, it is recommended that you use the latest version of Mozilla Firefox, Internet Explorer, or Safari. If you are using Firefox 20, there is a default setting under Portable Document Format (PDF) which says “Preview in Firefox”. This setting will cause “4’s” to appear where there should be a checkmark. Changing the setting to “Use Adobe Acrobat: (in Firefox)” should correct this issue.

After submitting your petition, you will receive an email confirming the electronic receipt of the bankruptcy petition submitted to the Court. The bankruptcy petition will NOT be officially filed and a case number will NOT be assigned until the items listed on the confirmation email have been received by the Bankruptcy Court. The items are due within 10 days of the date of the confirmation email. To determine where you must submit these items, please visit the Court Locator section of our website at www.cacb.uscourts.gov/court-locator. The specific location of where to file for bankruptcy is determined by the zip code of a debtor's residence address or location of principal assets of business.

Integration Capabilities	E-Filing is available, but needs to be followed up with in-person filings and payments to the local bankruptcy court.
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Governing Standards Compliance	Not Applicable
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Court Compass: Existing Programs

Program Name	United States - Bankruptcy Courts - Youtube Videos	152
Court Type	Federal	
Court Level	National	
States Served	California and Colorado	
Localities Served	Central District of California and District of Colorado	
Program Notes	The United States Bankruptcy Courts centrally, the Central District of California, and the District of Colorado offer a library of Youtube videos covering a range of topics and issues concerning self-represented litigants in bankruptcy courts.	
Accessed From	http://www.uscourts.gov/federal-judiciary-youtube-channel-comments-policy	
SRL Contact Info	US Courts: https://www.youtube.com/user/uscourts Central District of California: http://www.cacb.uscourts.gov/filing-without-an-attorney District of Colorado: www.cob.uscourts.gov	
Services Provided	Videos;	
Go Live Date		
Important Timelines		
Project Partners	Bankruptcy Courts for Central District of California and District of Colorado	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	Bankruptcy	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Youtube videos provided primarily as embedded videos on the courts' websites.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	United States - Citizenship and Immigration Services - Guided Interviews	156
Court Type	Federal	
Court Level	National	
States Served	All	
Localities Served	All	
Program Notes	The United States Citizenship and Immigration Services offers guided interviews and e-filing, using a proprietary tool, for: 1) Payment of Immigration Fees 2) Replacement or Renewal of Permanent Resident Card (Form I-90) 3) Application for a Travel Document for Permanent Residents (Form I-131A)	
Accessed From	https://www.uscis.gov/file-online	
SRL Contact Info	https://www.uscis.gov/file-online	
Services Provided	Guided Interview; Document Assembly; E-Filing;	
Go Live Date		
Important Timelines		
Project Partners	United States Citizenship and Immigration Services	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	1) Payment of Immigration Fees 2) Replacement or Renewal of Permanent Resident Card (Form I-90) 3) Application for a Travel Document for Permanent Residents (Form I-131A)	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Proprietary tool developed by the USCIS to offer guided interviews that help filers assemble and electronically file forms and make payments.	
Integration Capabilities	Forms and payment integration available.	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	United States - District Courts - Guided Interviews	154
Court Type	Federal	
Court Level	Local Court	
States Served	Arizona, Florida, Minnesota, Missouri, Pennsylvania, Vermont, Washington	
Localities Served	Arizona District Court, and District of Minnesota, Western District of Washington, District of Vermont (A2J Author), and Eastern District of Missouri, Western District of Pennsylvania (Possibly A2J)	
Program Notes	<p>Several United States District Courts offer guided interviews to assemble filings online.</p> <p>The following solutions are available:</p> <p>1) A2J Author/LawHelpInteractive - Arizona District Court, District of Minnesota, Western District of Washington, District of Vermont and Eastern District of Missouri, Western District of Pennsylvania</p> <p>2) Proprietary web forms for some forms at Middle District of Florida</p>	
Accessed From	District Court Website: http://www.uscourts.gov/about-federal-courts/federal-courts-public/court-website-links	
SRL Contact Info	<p>Arizona District Court: http://www.azd.uscourts.gov/electronic-pro-se-e-pro-se-program-now-available</p> <p>District of Minnesota: http://www.mnd.uscourts.gov/Pro-Se/E-Pro-Se.shtml</p> <p>Western District of Washington: http://www.wawd.uscourts.gov/pro-se/e-pro-se</p> <p>District of Vermont: http://www.vtd.uscourts.gov/e-pro-se</p> <p>Eastern District of Missouri: http://www.moed.uscourts.gov/e-pro-se</p> <p>Western District of Pennsylvania: http://www.pawd.uscourts.gov/filing-without-attorney</p> <p>Middle District of Florida: https://www.flmd.uscourts.gov/forms/forms_policies.htm</p>	
Services Provided	<p>Guided Interviews;</p> <p>Document Assembly;</p> <p>E-Filing;</p>	
Go Live Date	<input type="text"/>	
Important Timelines		
Project Partners		
Program Manager	<input type="text"/>	
Pricing Overview	Free	
Case Categories Covered		
Individual Modules Provided		
Income Demographic Requirements		
Platform Features	<p>LawHelp Interactive:</p> <p>LawHelp Interactive (or LHI and formerly known as NPADO) is a web site that helps self-represented litigants create legal documents. To create a document filers are provided a guided interview, and at the end of the interview filers will be provided assembled forms. Filers can download or print it from your computer. Filers, in most cases, can create an account, which allows them to return to their documents. Most interviews also print out instructions on what to do next. LawHelp Interactive is managed by Pro Bono Net. It runs on HotDocs Server software, and interviews are created using HotDocs, A2J Author, and/or Neota Logic formats. Regular users do not need any special software to create legal papers hosted on LawHelp Interactive.</p>	
Integration Capabilities	<p>LawHelp Interactive:</p> <p>Integration not available in the federal courts. In some states, domestic violence victims or their</p>	



Court Compass: Existing Programs

advocates can e- file their documents with the court directly.

Governing Standards Compliance

LawHelp Interactive: N/A

Court Compass: Existing Programs

Program Name	United States - Federal Court - Website	151
Court Type	Federal	
Court Level	National	
States Served	All	
Localities Served	All	
Program Notes	The United States Courts website offers a central website for bankruptcy and district court resources, including an extensive library of forms and guides for use throughout the United States and its territories.	
Accessed From	http://www.uscourts.gov/services-forms/forms	
SRL Contact Info	http://www.uscourts.gov/services-forms/forms	
Services Provided	Forms; Guides;	
Go Live Date		
Important Timelines		
Project Partners	Administrative Office of U.S. Courts	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories. All local courts and appeals courts manage independent websites on the US Court's domain.	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom Website	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Utah - State Court - Guided Interviews	134
Court Type	State	
Court Level	State Court	
States Served	Utah	
Localities Served	Statewide	
Program Notes	<p>Utah's state court website offers the Online Court Assistance Program for guided interviews, powered by HotDocs.</p> <p>A large library of guided interviews are available for the following case categories:</p> <ul style="list-style-type: none"> Domestic Cases Guardianship and Conservatorship Protective/Stalking Orders Garnishment Landlord/Tenant Small Claims 	
Accessed From	https://www.utcourts.gov/ocap/	
SRL Contact Info	https://www.utcourts.gov/ocap/	
Services Provided	<p>Guided Interviews;</p> <p>Document Assembly;</p>	
Go Live Date		
Important Timelines		
Project Partners	Utah Courts and HotDocs	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	<p>Domestic Cases</p> <p>Guardianship and Conservatorship</p> <p>Protective/Stalking Orders</p> <p>Garnishment</p> <p>Landlord/Tenant</p> <p>Small Claims</p>	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>The guided interviews are powered by HotDocs. Using HotDocs, you can transform any PDF document or word processor file into an interactive template by marking changeable text with HotDocs variables. Then, the next time you want to generate a completed form or text document, just assemble the interactive template you've created. As you do this, you will be prompted for the information needed in the document and that information will be merged into the document.</p> <p>When using HotDocs, you can perfect a template, minimizing the "human error" factor that repetitive typing introduces. Additionally, you can automate your templates so that verb tenses, gender references, dates, numbers, calculations, and more are updated automatically as users enter information. Custom interview questions and help resources guide you or your users through the interview.</p> <p>Virtually any document in your workflow can be converted to a HotDocs template, including lengthy and</p>	



Court Compass: Existing Programs

complex documents. HotDocs templates then become your gold standard—experienced colleagues can share their knowledge, and new colleagues come up to speed faster. Using HotDocs, you can compile an invaluable repository of special language, unique clauses or terms, correspondence, and more.

The Online Court Assistance Program cannot be used on mobile devices such as smartphones, iPads, or tablets. Accounts that have not been accessed in 455 days will be deleted along with all interview information.

Integration Capabilities

N/A

Governing Standards Compliance

N/A

Court Compass: Existing Programs

Program Name	Utah - State Court - Online Dispute Resolution (Design)	135
Court Type	State	
Court Level	State Court	
States Served	Utah	
Localities Served	Statewide	
Program Notes	Utah is planning an Online Dispute Resolution module, beginning with a pilot in Small Claims case type. The program is being designed to be mobile friendly and easy to understand. The program will offer education resources, track parties' progress and prior activity, and provide a communication channel between parties.	
Accessed From	TBD (https://www.utcourts.gov/)	
SRL Contact Info	TBD (https://www.utcourts.gov/)	
Services Provided	Online Dispute Resolution;	
Go Live Date	<input type="text"/>	
Important Timelines		
Project Partners	Utah Courts	
Program Manager	<input type="text"/>	
Pricing Overview	TBD	
Case Categories Covered	Small Claims	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	To be determined	
Integration Capabilities	To be determined	
Governing Standards Compliance	To be determined	

Court Compass: Existing Programs

Program Name	Utah - State Court - Website	133
Court Type	State	
Court Level	State Court	
States Served	Utah	
Localities Served	Statewide	
Program Notes	Utah's state court website offers a rich library of forms, guides, videos, and guided interviews.	
Accessed From	https://www.utcourts.gov/selfhelp/	
SRL Contact Info	https://www.utcourts.gov/selfhelp/	
Services Provided	Forms; Guides; Videos; Guided Interviews; Document Assembly; Online Dispute Resolution;	
Go Live Date		
Important Timelines		
Project Partners	Utah Courts	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom websites with embedded videos and guided interviews.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Vermont - State Court - FreeLegalAnswers	139
Court Type	State	
Court Level	State Court	
States Served	Vermont	
Localities Served	Statewide	
Program Notes	The state court website links to FreeLegalAnswers, which allows self-represented litigants to ask questions that attorneys can answer.	
Accessed From	https://vt.freelegalanswers.org/	
SRL Contact Info	https://vt.freelegalanswers.org/	
Services Provided	Q&A;	
Go Live Date		
Important Timelines		
Project Partners	American Bar Association's Standing Committee on Pro Bono and Public Service and Baker, Donelson, Bearman, Caldwell & Berkowitz PC.	
Program Manager		
Pricing Overview	Free	
Case Categories Covered		
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Free Legal Answers is a virtual legal advice clinic. Qualifying users post their civil legal question to their state's website. Users will then be emailed when their question receives a response. Attorney volunteers, who must be authorized to provide pro bono assistance in their state, log in to the website, select questions to answer, and provide legal information and advice. Volunteer attorneys will not answer criminal law questions.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Vermont - State Court - Guided Interviews	138
Court Type	State	
Court Level	State Court	
States Served	Vermont	
Localities Served	Statewide	
Program Notes	<p>The state court website offers links to guided interviews, powered by LawHelpInteractive and available on VTLawHelp.</p> <p>The following filing types are covered:</p> <ul style="list-style-type: none"> Parentage Divorce Separation Child and Spousal Support Financial Affidavits Small Claims Financial Disclosures Open an Estate Inventory for an Estate in Probate 	
Accessed From	https://www.vermontjudiciary.org/MasterPages/Court-Forms-CourtFormPrep.aspx	
SRL Contact Info	<p>Court Website: https://www.vermontjudiciary.org/MasterPages/Court-Forms-CourtFormPrep.aspx</p> <p>VTLawHelp: http://www.vtlawhelp.org/cfp/courtformprep-vermont-court-forms-made-easy</p>	
Services Provided	<p>Guided Interviews;</p> <p>Document Assembly;</p>	
Go Live Date		
Important Timelines		
Project Partners	Vermont Law Help	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	<p>Parentage</p> <p>Divorce</p> <p>Separation</p> <p>Child and Spousal Support</p> <p>Financial Affidavits</p> <p>Small Claims</p> <p>Financial Disclosures</p> <p>Open an Estate</p> <p>Inventory for an Estate in Probate</p>	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>LawHelp Interactive (or LHI and formerly known as NPADO) is a web site that helps self-represented litigants create legal documents. To create a document filers are provided a guided interview, and at the end of the interview filers will be provided assembled forms. Filers can download or print it from your computer. Filers, in most cases, can create an account, which allows them to return to their documents. Most interviews also print out instructions on what to do next. LawHelp Interactive is managed by Pro Bono Net. It runs on HotDocs Server software, and interviews are created using HotDocs, A2J Author,</p>	



Court Compass: Existing Programs

and/or Neota Logic formats. Regular users do not need any special software to create legal papers hosted on LawHelp Interactive.

Integration Capabilities In some states, domestic violence victims or their advocates can e- file their documents with the court directly. E-Filing is not available in Vermont.

Governing Standards Compliance N/A

Court Compass: Existing Programs

Program Name	Vermont - State Court - Website	137
Court Type	State	
Court Level	State Court	
States Served	Vermont	
Localities Served	Statewide	
Program Notes	Vermont's state court website offers a library of forms, guides, videos, and links to guided interviews.	
Accessed From	https://www.vermontjudiciary.org/SRL/default.aspx or https://www.vermontjudiciary.org/MasterPages/Court-FormsIndex.aspx	
SRL Contact Info	https://www.vermontjudiciary.org/SRL/default.aspx or https://www.vermontjudiciary.org/MasterPages/Court-FormsIndex.aspx	
Services Provided	Forms; Guides; Videos; Guided Interviews; Document Assembly;	
Go Live Date		
Important Timelines		
Project Partners	State of Vermont Judiciary	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom website with videos and external links to guided interviews.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Virgina - State Court - Guided Interviews	141
Court Type	State	
Court Level	State Court	
States Served	Virgina	
Localities Served	Statewide	
Program Notes	<p>The state court website offers a Protective Order guided interview through I-CAN!.</p> <p>The state and local courts link to VALegalAid.org, which offers guided interviews powered by LawHelpInteractive. The following filing types are covered:</p> <ul style="list-style-type: none"> Child Support and Custody Divorce Name Change Spousal Support Visitation Landlord/Tenant <p>Rockingham County offers guided interviews powered by Odyssey Guide & File for the following filing types:</p> <ul style="list-style-type: none"> Uncontested Divorce With Children Uncontested Divorce Without Children 	
Accessed From		
SRL Contact Info	<p>I-CAN!: http://www.courts.state.va.us/courtadmin/aoc/judpln/programs/afapo/home.html</p> <p>VALegalAid: http://www.valegalaid.org/self-help-forms</p> <p>Odyssey Guide & File: http://virginia.tylerhost.net/srl</p>	
Services Provided	<p>Guided Interviews;</p> <p>Document Assembly;</p>	
Go Live Date	<input type="text"/>	
Important Timelines		
Project Partners	<p>I-CAN!: Virginia Judicial System and Legal Aid Society of Orange County</p> <p>LawHelp Interactive:</p> <p>Odyssey Guide & File: Rockingham County Clerk and Tyler Technologies</p>	
Program Manager	<input type="text"/>	
Pricing Overview	All solutions are free.	
Case Categories Covered	<p>I-CAN!</p> <p>Protective Order</p> <p>LawHelpInteractive:</p> <ul style="list-style-type: none"> Child Support and Custody Divorce Name Change Spousal Support Visitation Landlord/Tenant <p>Odyssey Guide & File:</p> <ul style="list-style-type: none"> Uncontested Divorce With Children Uncontested Divorce Without Children 	

Court Compass: Existing Programs

Individual Modules Provided

Income Demographic Requirements N/A

Platform Features I-CAN!:
I-CAN!™ (Interactive Community Assistance Network) was created as a public service by the non-profit Legal Aid Society of Orange County in partnership with the Superior Court of California, County of Orange with funding from the federal Legal Services Corporation (LSC). This proprietary tool provides self-represented litigants a guided interview with produces PDF court forms.

LawHelp Interactive:

LawHelp Interactive (or LHI and formerly known as NPADO) is a web site that helps self-represented litigants create legal documents. To create a document filers are provided a guided interview, and at the end of the interview filers will be provided assembled forms. Filers can download or print it from your computer. Filers, in most cases, can create an account, which allows them to return to their documents. Most interviews also print out instructions on what to do next. LawHelp Interactive is managed by Pro Bono Net. It runs on HotDocs Server software, and interviews are created using HotDocs, A2J Author, and/or Neota Logic formats. Regular users do not need any special software to create legal papers hosted on LawHelp Interactive.

Odyssey Guide & File:

Odyssey Guide & File offers the following solutions:

1. Interview Creation Made Simple: Easily develop interviews that extend the business rules of your court, and provide relevant, informative content that can result in a reduction of erroneous filings and less staff time answering pro se questions. As a cloud-based solution, self-guided interviews can be published and accessed from your website, providing flexibility for self-represented litigants to complete the interview anytime, from anywhere. Interviews can be branded with the custom colors and graphics unique to your court. As an authoring tool, Odyssey Guide & File allows you to draft and manage interview components — informative content, legal PDF forms and interviews. To create a new interview, simply browse through the library of interviews already created to find the one that most closely suits your needs, and use it as a starting point.

2. A Library of Interviews to Share: A library of existing interviews from other jurisdictions means that you don't have to start from scratch. You can pick and choose the best interviews from other courts that fit your needs, and customize them for the rules and business processes of your jurisdiction. Guide & File increases efficiency and improves workflow processes in your court by establishing a community of courts on a single platform that cultivates information sharing and collaboration.

3. Seamless Integration with E-Filing: Odyssey Guide & File integrates seamlessly with Odyssey File & Serve. This translates to a greater number of filings entering the court electronically and results in the elimination of paper. Once in Odyssey File & Serve, the clerk reviews the filing and the case information is populated into the jurisdiction's case management system (CMS), providing secure access to both the court and the filer.

Integration Capabilities I-CAN!: N/A

LawHelp Interactive: N/A

Odyssey Guide & File:

Odyssey Guide & File integrates with Odyssey File & Serve, which in turn integrates with any court/clerk case management system.

Governing Standards Compliance I-CAN!: N/A

LawHelp Interactive: N/A

Odyssey Guide & File: ECF Compliant



Court Compass: Existing Programs

Court Compass: Existing Programs

Program Name	Virginia - State Court - Website	140
Court Type	State	
Court Level	State Court	
States Served	Virgina	
Localities Served	Statewide	
Program Notes	Virginia's state court website offers forms, guides, guided interviews, and videos available for use throughout the state.	
Accessed From	http://www.courts.state.va.us/forms/home.html	
SRL Contact Info	http://www.courts.state.va.us/forms/home.html	
Services Provided	Forms; Guides; Videos; Guided Interviews; Document Assembly;	
Go Live Date		
Important Timelines		
Project Partners	Virginia Judicial System	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories. Some local courts manage independent websites with additional content.	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom website with guided interviews.	
Integration Capabilities		
Governing Standards Compliance		

Court Compass: Existing Programs

Program Name	Washington - Pierce County - Online Scheduling	161
Court Type	State	
Court Level	Local Court	
States Served	Washington	
Localities Served	Pierce County	
Program Notes	Pierce County District Court website offers an online scheduling tool which allows self-represented litigants to request an appointment with court resources for the following issues: 1) Antiharassment/Stalking 2) Name Change 3) Civil Small Claims Actions 4) Criminal Infractions	
Accessed From	https://qmaticweb.co.pierce.wa.us/onlineReserve/	
SRL Contact Info	https://qmaticweb.co.pierce.wa.us/onlineReserve/	
Services Provided	Infrastructure; Scheduling;	
Go Live Date		
Important Timelines		
Project Partners	Pierce County District Court and Qmatic.com	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	Antiharassment Protection Order Small Claims Traffic Infraction Name Change	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Pierce County District Court provides an online scheduling tool powered by Qmatic.com. Qmatic offers the following services: Give citizens control of online appointment management and check-in, and allow them to register by ID number to preserve anonymity Reduce actual and perceived waiting times with relevant communications via mobile, SMS and signage, 'out of line' waiting options, and digital engagement provided to entertain and inform Improve service quality by matching citizens with skilled employees, based on data gathered through appointment management and post-service feedback Post-service, invite citizens to provide immediate feedback about the service they have experienced, engaging them in driving customer service improvements	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Washington - State Court - Website	159
Court Type	State	
Court Level	State Court	
States Served	Washington	
Localities Served	Statewide	
Program Notes	Washington's state court website offers hundreds of plain language forms, guides, and videos for use throughout the state.	
Accessed From	https://www.courts.wa.gov/?fa=home.home&tab=legalRes	
SRL Contact Info	https://www.courts.wa.gov/?fa=home.home&tab=legalRes	
Services Provided	Forms; Guides; Videos;	
Go Live Date		
Important Timelines		
Project Partners	Washington State Supreme Court	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom website with videos.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Washington - State Referral - Guided Interviews	160
Court Type	State	
Court Level	State Court	
States Served	Washington	
Localities Served	Statewide	
Program Notes	<p>The state court website links to WashingtonLawHelp which offers guided interviews, powered by LawHelpInteractive, covering the following filing types:</p> <ul style="list-style-type: none"> Debt Collection Answer Divorce with no Minor Children Sealing Juvenile Court Records Domestic Violence <p>Guided interviews area available in Pierce County District Court, powered by Legal Information Network Exchange (LINX) covering the following filing types:</p> <ul style="list-style-type: none"> Small Claims Antiharassment Protection Order Name Change Traffic Infraction 	
Accessed From	http://www.washingtonlawhelp.org/lhi-interviews or http://www.co.pierce.wa.us/index.aspx?NID=101	
SRL Contact Info	<p>Statewide: http://www.washingtonlawhelp.org/lhi-interviews</p> <p>Pierce County District Court: http://www.co.pierce.wa.us/index.aspx?NID=101</p>	
Services Provided	<p>Guided Interviews;</p> <p>Document Assembly;</p>	
Go Live Date	<input type="text"/>	
Important Timelines		
Project Partners	<p>LawHelp Interactive: WashingtonLawHelp, Northwest Justice Project, Washington Courts, the Legal Services Corporation, the Alliance for Equal Justice, and the Office of Civil Legal Aid</p> <p>LINX: Pierce County District Court</p>	
Program Manager	<input type="text"/>	
Pricing Overview	Free	
Case Categories Covered	<p>LawHelp Interactive:</p> <ul style="list-style-type: none"> Debt Collection Answer Divorce with no Minor Children Sealing Juvenile Court Records Domestic Violence <p>LINX:</p> <ul style="list-style-type: none"> Small Claims Antiharassment Protection Order Name Change Traffic Infraction 	
Individual Modules Provided		
Income Demographic Requirements	N/A	

Court Compass: Existing Programs

Platform Features

LawHelp Interactive:

LawHelp Interactive (or LHI and formerly known as NPADO) is a web site that helps self-represented litigants create legal documents. To create a document filers are provided a guided interview, and at the end of the interview filers will be provided assembled forms. Filers can download or print it from your computer. Filers, in most cases, can create an account, which allows them to return to their documents. Most interviews also print out instructions on what to do next. LawHelp Interactive is managed by Pro Bono Net. It runs on HotDocs Server software, and interviews are created using HotDocs, A2J Author, and/or Neota Logic formats. Regular users do not need any special software to create legal papers hosted on LawHelp Interactive.

LINX:

District Court allows certain cases (antiharassment, name changes and small claim) to be initiated online. Filers may complete a guided interview process online but they must appear in person at the Operations Division (CCB) to pay for any required filing fees and receive a copy of their completed and assembled documents. If filers do not appear within 72 hours, their petition will be deleted. At the end of the interview process, the filer will be given a confirmation number. This number allows filers to check on the status of their petition.

A clerk will review responses and either accept or reject the assembled document.

Integration Capabilities

LawHelp Interactive:

Integration not available in Washington. In some states, domestic violence victims or their advocates can e- file their documents with the court directly.

LINX:

Documents are available at the court electronically, but filing fees must be paid in person.

Governing Standards Compliance

LawHelp Interactive: N/A

LINX: Not Applicable

Court Compass: Existing Programs

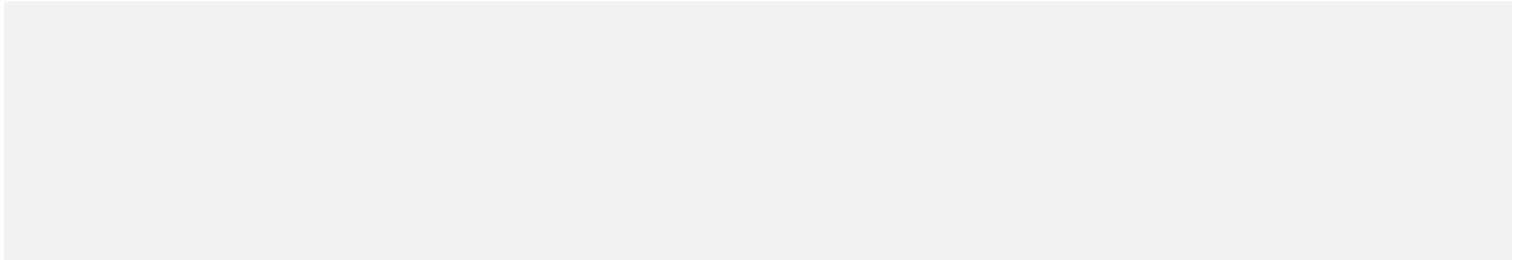
Program Name	West Virginia - State Court - Website	142
Court Type	State	
Court Level	State Court	
States Served	West Virginia	
Localities Served	Statewide	
Program Notes	West Virginia's state court website offers forms and instructions.	
Accessed From	http://www.courtsww.gov/legal-community/court-forms.html	
SRL Contact Info	http://www.courtsww.gov/legal-community/court-forms.html	
Services Provided	Forms;	
Go Live Date		
Important Timelines		
Project Partners	West Virginia Judiciary	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom Website	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	West Virginia - State Referral - Guided Interviews	143
Court Type	State	
Court Level	State Court	
States Served	West Virginia	
Localities Served	Statewide	
Program Notes	<p>The state court website and Kanawha County court website offer links to Legal Aid of West Virginia, which offers guided interviews powered by LawHelpInteractive.</p> <p>The following filing types are covered:</p> <ul style="list-style-type: none"> Divorce Financial Statements Parenting Plans Petition for Modification and other procedural forms 	
Accessed From	http://www.lawv.net/Resources/Self-Help-Library/Representing-Yourself?type=33	
SRL Contact Info	http://www.lawv.net/Resources/Self-Help-Library/Representing-Yourself?type=33	
Services Provided	Guided Interviews; Document Assembly;	
Go Live Date		
Important Timelines		
Project Partners	Legal Aid of West Virginia, United Way, and the Legal Services Corporation	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	Divorce Financial Statements Parenting Plans Petition for Modification and other procedural forms	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	LawHelp Interactive (or LHI and formerly known as NPADO) is a web site that helps self-represented litigants create legal documents. To create a document filers are provided a guided interview, and at the end of the interview filers will be provided assembled forms. Filers can download or print it from your computer. Filers, in most cases, can create an account, which allows them to return to their documents. Most interviews also print out instructions on what to do next. LawHelp Interactive is managed by Pro Bono Net. It runs on HotDocs Server software, and interviews are created using HotDocs, A2J Author, and/or Neota Logic formats. Regular users do not need any special software to create legal papers hosted on LawHelp Interactive.	
Integration Capabilities	In some states, domestic violence victims or their advocates can e- file their documents with the court directly. E-Filing not available in West Virginia.	
Governing Standards Compliance	N/A	



Court Compass: Existing Programs



Court Compass: Existing Programs

Program Name	Wisconsin - State Court - FreeLegalAnswers	146
Court Type	State	
Court Level	State Court	
States Served	Wisconsin	
Localities Served	Statewide	
Program Notes	Wisconsin's law library website links to FreeLegalAnswers, which allows self-represented litigants to ask questions that attorneys can answer.	
Accessed From	http://wilawlibrary.gov/topics/assist.php	
SRL Contact Info	Wisconsin Law Library: http://wilawlibrary.gov/topics/assist.php FreeLegalAnswers: https://wi.freelegalanswers.org/	
Services Provided	Q&A;	
Go Live Date		
Important Timelines		
Project Partners	American Bar Association's Standing Committee on Pro Bono and Public Service and Baker, Donelson, Bearman, Caldwell & Berkowitz PC.	
Program Manager		
Pricing Overview	Free	
Case Categories Covered		
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Free Legal Answers is a virtual legal advice clinic. Qualifying users post their civil legal question to their state's website. Users will then be emailed when their question receives a response. Attorney volunteers, who must be authorized to provide pro bono assistance in their state, log in to the website, select questions to answer, and provide legal information and advice. Volunteer attorneys will not answer criminal law questions.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Wisconsin - State Court - Guided Interviews	145
Court Type	State	
Court Level	State Court	
States Served	Wisconsin	
Localities Served	Statewide	
Program Notes	The state court offers guided interviews, powered by an in-house solution, covering family law and small claims filings.	
Accessed From	https://myforms.wicourts.gov/	
SRL Contact Info	https://myforms.wicourts.gov/	
Services Provided	Guided Interviews; Document Assembly;	
Go Live Date		
Important Timelines		
Project Partners	Wisconsin Court System	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	Small Claims Family Law	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Wisconsin Court System has built a proprietary tool to provide guided interviews to help self-represented litigants assemble court forms. The system allows self-represented litigants to create an account and save progress and documents for future availability.	
Integration Capabilities	Not Available	
Governing Standards Compliance	Not Applicable	

Court Compass: Existing Programs

Program Name	Wisconsin - State Court - Website	144
Court Type	State	
Court Level	State Court	
States Served	Wisconsin	
Localities Served	Statewide	
Program Notes	Wisconsin's state court website offers forms, guides, and guided interviews for use throughout the state.	
Accessed From	https://www.wicourts.gov/services/public/selfhelp/index.htm	
SRL Contact Info	https://www.wicourts.gov/services/public/selfhelp/index.htm	
Services Provided	Forms; Guides; Guided Interviews; Document Assembly;	
Go Live Date		
Important Timelines		
Project Partners	Wisconsin Court System	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories. Some local courts manage independent websites with additional content.	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom website with guided interviews.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	

Court Compass: Existing Programs

Program Name	Wyoming - State Court - Guided Interviews	148
Court Type	State	
Court Level	State Court	
States Served	Wyoming	
Localities Served	Statewide	
Program Notes	The state court website offers links to guided interviews through a program called the Wyoming Interactive Self-Help Center, in partnership with LegalHelpWY.org and powered by HotDocs for Divorce without Children.	
Accessed From	https://wise.courts.state.wy.us/	
SRL Contact Info	https://wise.courts.state.wy.us/	
Services Provided	Guided Interviews; Document Assembly;	
Go Live Date		
Important Timelines		
Project Partners	Wyoming Judicial Branch, Equal Justice Wyoming, and HotDocs	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	Divorce without Children	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	<p>Guided interviews on Wyoming Interactive Self-Help Center are available directly through HotDocs. Using HotDocs, you can transform any PDF document or word processor file into an interactive template by marking changeable text with HotDocs variables. Then, the next time you want to generate a completed form or text document, just assemble the interactive template you've created. As you do this, you will be prompted for the information needed in the document and that information will be merged into the document.</p> <p>When using HotDocs, you can perfect a template, minimizing the "human error" factor that repetitive typing introduces. Additionally, you can automate your templates so that verb tenses, gender references, dates, numbers, calculations, and more are updated automatically as users enter information. Custom interview questions and help resources guide you or your users through the interview.</p> <p>Virtually any document in your workflow can be converted to a HotDocs template, including lengthy and complex documents. HotDocs templates then become your gold standard—experienced colleagues can share their knowledge, and new colleagues come up to speed faster. Using HotDocs, you can compile an invaluable repository of special language, unique clauses or terms, correspondence, and more.</p>	
Integration Capabilities	Integration not available in Wyoming. In some states, domestic violence victims or their advocates can e- file their documents with the court directly	
Governing Standards Compliance	N/A	



Court Compass: Existing Programs

Court Compass: Existing Programs

Program Name	Wyoming - State Court - Website	147
Court Type	State	
Court Level	State Court	
States Served	Wyoming	
Localities Served	Statewide	
Program Notes	Wyoming's state court website offers forms, instructions, and guided interviews for use throughout the state.	
Accessed From	http://www.courts.state.wy.us/LegalHelp	
SRL Contact Info	http://www.courts.state.wy.us/LegalHelp	
Services Provided	Forms; Guided Interviews; Document Assembly;	
Go Live Date		
Important Timelines		
Project Partners	Wyoming Judicial Branch	
Program Manager		
Pricing Overview	Free	
Case Categories Covered	All courts and case categories	
Individual Modules Provided		
Income Demographic Requirements	N/A	
Platform Features	Custom website with guided interviews.	
Integration Capabilities	N/A	
Governing Standards Compliance	N/A	