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November 1, 2019

Dear Participant,

The Connecticut Bar Association (CBA) is convening a State of the Legal Profession Task Force to begin a dialogue with the Connecticut legal community and make recommendations for how we can reduce legal costs, improve legal efficiency, and better manage legal dockets. We write to invite you to participate as a member on the Task Force. You were selected because of your leadership position, reputation, and expertise in certain key areas the Taskforce will be researching.

The Task Force will review and build on the knowledge and work product created by the American Bar Association and numerous task forces across the country to advance opportunities for lawyers to practice law in a more sustainable, financially viable, and customer-centric manner. The Task Force will also work to develop cost effective and efficient legal support models legal professionals can use, which may include models that optimize the use of other legal professionals, partnering with online legal service providers and other business and technology entities, and educating lawyers on the ethics rules, especially limited scope.

Please let us know by Friday, November 15, 2019, if you are interested in participating in the Task Force by contacting Ashleigh Morelli at amorelli@ctbar.org. We will contact you with the date of the kick-off meeting. At that meeting, we will discuss the goals and the structure of the committee in more depth. One major goal of the CBA Task Force is to submit recommendations by the fall of 2021. The Task Force will then continue to identify, track, and assess ongoing legal innovations and initiatives in other jurisdictions to ensure that Connecticut remains at the forefront on these issues.

To accomplish these goals, the CBA Task Force will include five sub-committees, which will address:

1. Leveraging Technology to Advance the Legal Profession. Explore how legal services are delivered by entities that employ new technologies and internet-based platforms. Assess benefits and risks to the public associated with new technology, and explore new legal technology and their potential use. Explore how the legal profession can most effectively partner with online legal service providers, the courts, and other entities to make reliable legal forms, documents, and self-help resources readily available to the public.

2. Advancing the Legal Industry through Alternative Business Models. Explore alternative business structures (ABS), and where ABS is allowed, evidence and data regarding the risks and benefits associated with these entities. Study the pros and cons of allowing legal



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paraprofessionals to assist clients and provide a variety of legal services such as community legal navigators, and evaluate what training and/or certifications such providers might require. Recommend ways to increase collaboration with other disciplines to help to improve access to legal services. This committee will also look at whether the CBA should establish an innovation center to explore on an ongoing basis, the potential for the legal industry to partner with other disciplines and the public for insights about innovating the delivery of legal services.

3. Law School and Future lawyers. Review and assess the changes in the legal profession changing the skill set young lawyers will need to practice law successfully in the future, and propose changes to the Connecticut Bar Examination Committee and law schools.

4. Modernizing Lawyer Referral & Law Firm Models. Expand and improve the lawyer referral system and opportunities to connect more lawyers to paying legal consumers and each other. Explore modernizing the rules around fees and fee petitions. Discuss ways to assist members who are in the middle of their careers with finding alternative careers and positions, and with retirement and succession planning.

5. Revising Ethics Rules. Review and assess the ARDC professional rules of responsibility with a focus on a renewed “plain English” approach. Assess whether the limited scope rules should be clarified, amended, or expanded. Develop CLEs and programs to educate the public and members of the Bar on ethics rules and limited scope.

Sincerely,

A handwritten signature in black ink, appearing to read "Ndid Moses".

Ndid Moses

President