

BETTER ACCESS THROUGH UNBUNDLING

FROM IDEATION TO IMPLEMENTATION
OCTOBER 26-27, 2017



PRESENTERS

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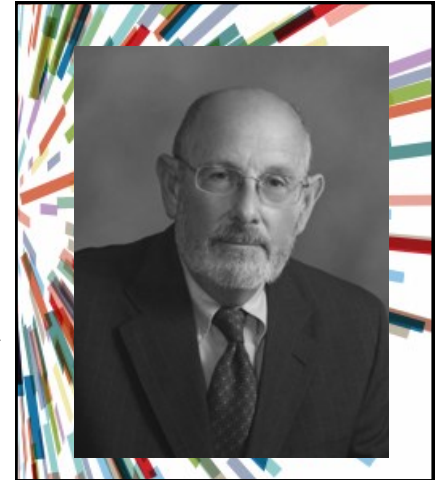
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Jonathan D. Asher, *Executive Director, Colorado Legal Services*

Jonathan D. Asher is the Executive Director of Colorado Legal Services. He was the Executive Director of the Legal Aid Society of Metropolitan Denver from December 1, 1980 until October 1, 1999 when the three federally funded programs in Colorado became a single statewide program, Colorado Legal Services. He began his legal services career with Colorado Rural Legal Services in Greeley, Colorado in 1971. Jon is a member of the Colorado Access to Justice Commission and a member of the Colorado Bar Association's Board of Governors. He is a member of the NLADA Civil Policy Group Committee on Regulations (2000-present). Jon earned his degrees from Harvard College and Harvard Law School.



Abhijeet Chavan, *Chief Technology Officer, Urban Insight*

Abhijeet has over 20 years of technology consulting experience working with government, higher education, and non-profit clients. He is the creator of the DLaw open source website platform, as well as legal plain-language tools WriteClearly and ReadClearly.



Abhijeet was named to the Fastcase 50 list of global legal innovators in 2017. He is also the co-founder of Planetizen, the leading urban planning news website. Abhijeet previously coordinated geographic information system and data projects at the University of Illinois at Urbana-Champaign.

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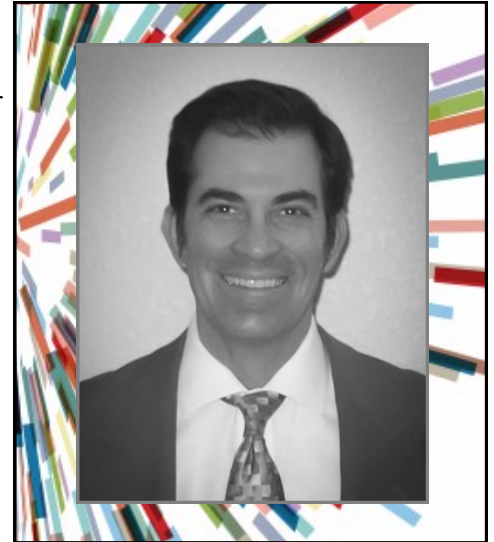
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Daniel Cordova, *Librarian, Colorado Supreme Court*

Dan Cordova is past-president of both the Colorado Association of Law Libraries and the larger Colorado Association of Libraries. He served for three years as Chair of the Colorado Legislative Digital Policy Advisory Committee, and is a member of Governor Hickenlooper's Historical Records Advisory Board.

As the current Colorado Supreme Court Librarian, Dan oversees the Judicial Learning Center, a \$2 million interactive civics education space interpreting the Rule of Law through the eyes of judges, and he serves as the interim Executive Director of the Colorado Legal Help Center, a website designed to assist pro se litigants navigate the legal system.



Dayna Cornwall, *Project Manager, National Self-Represented Litigants Project*

Dayna Cornwall holds degrees in English Literature and Education from the University of Windsor, and a Master of Library and Information Science degree from the University of Western Ontario. Dayna has worked previously in public and academic libraries, in education research, and in human resources, and brings a passion for access to information to the National Self-Represented Litigants Project (NSRLP) at the University of Windsor's Law Faculty, in Windsor, Ontario, Canada.

Dayna coordinates the day-to-day and long term objectives of the NSRLP, overseeing communication, administration, information organization, and various special projects. Dayna is interested in issues of information literacy, social justice, and feminism, is active in local arts and culture, and co-produces a podcast on women's history.



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James C. Coyle, *Attorney Regulation Counsel, Colorado Supreme Court*

Jim Coyle is Attorney Regulation Counsel for the Colorado Supreme Court. Mr. Coyle oversees attorney admissions, attorney registration, mandatory continuing legal and judicial education, attorney discipline and diversion, regulation of the unauthorized practice of law and inventory counsel matters. Mr. Coyle has been a trial attorney with the Office of Disciplinary Counsel or successor Office of Attorney Regulation Counsel since 1990. Prior to that, he was in private practice. He earned his law degree from the University of Colorado School of Law in 1985.



Hon. Dina Fein, *First Justice, Western Division of the Massachusetts Housing Court*

Judge Dina Fein serves as First Justice of the Western Division of the Massachusetts Housing Court, which she joined in 1999. In 2009, she was appointed as Special Advisor for Access to Justice Initiatives across Massachusetts' seven Trial Court departments. She has served as a member of the Supreme Judicial Court's Access to Justice Commission since 2005.



Judge Fein received the Massachusetts Judges Conference Judicial Excellence Award in 2014 and the Massachusetts Bar Association Daniel F. Toomey Excellence in the Judiciary Award in 2010. She was selected to participate in the Judicial Resource Project of the SJC Working Group on Professional Development, serves on the Trial Court's Strategic Leadership Team, chairs the Trial Court Grants Committee and Court Service Center Committee, serves as a member of the Trial Court Language Access Advisory Committee, and serves as a trustee of the Flaschner Judicial Institute.

She received her juris doctor and bachelor's degrees from Emory University in Atlanta.

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Monica A. Fennell, *Attorney and Pro Bono Manager, Faegre Baker Daniels*

Monica Fennell develops and manages pro bono initiatives for Faegre Baker Daniels lawyers to volunteer their unique professional skills, primarily focused on addressing unmet legal needs of disadvantaged and underserved persons. Before joining FaegreBD, Monica was executive director of the Indiana Pro Bono Commission, where she oversaw the 12 pro bono district offices created by Indiana Supreme Court rule. Previously, Monica served as a U.S. Supreme Court Fellow, assigned to the Administrative Office of the U. S. Courts. She is a graduate of Williams College and Georgetown University Law Center.



Charles F. Garcia, *Adjunct Professor of Law, University of Denver Sturm College of Law*

A graduate of the University of Wisconsin, Charles practiced international tax as a CPA for Arthur Andersen & Co. and Price Waterhouse for ten years. Charles then graduated from the University of Denver College Of Law and joined the Office of the Colorado State Public Defender where he practiced as a criminal defense trial attorney for twenty-one years. Charles retired as the Office Head for the Denver Office of the Colorado State Public Defender. He has been an Adjunct Professor of Law at the University Of Denver Sturm College of Law since 1994.



Charles is Past President of the CBA, a CBA representative to the ABA House of Delegates, and Chair of the ABA Standing Committee on the Delivery of Legal Services. In 2011 Charles was appointed by Mayor Vidal to the position of Manager of Safety for the City and County of Denver. As Manager of Safety Charles had oversight responsibilities for the Denver Police, Denver Fire and Denver Sheriff Departments. Charles is currently Special Counsel to Governor John Hickenlooper.

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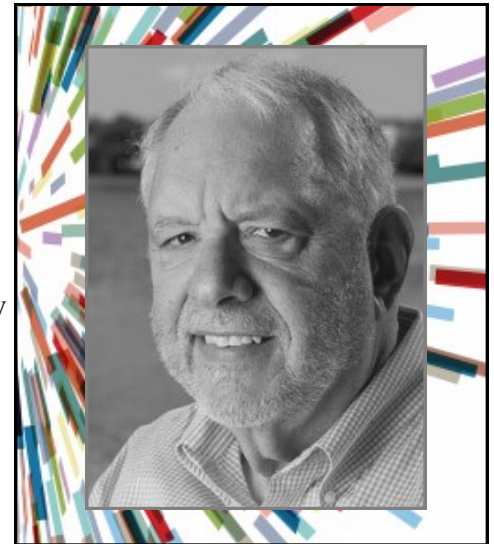
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Richard Granat, *Managing Partner, Granat Legal Services, P.C.*

Richard S. Granat is a lawyer and a recognized expert on the delivery of legal services over the Internet. He is the Managing Partner of Granat Legal Services, P.C. one of the first virtual law firms in the United States that offers unbundled legal services over the Internet.

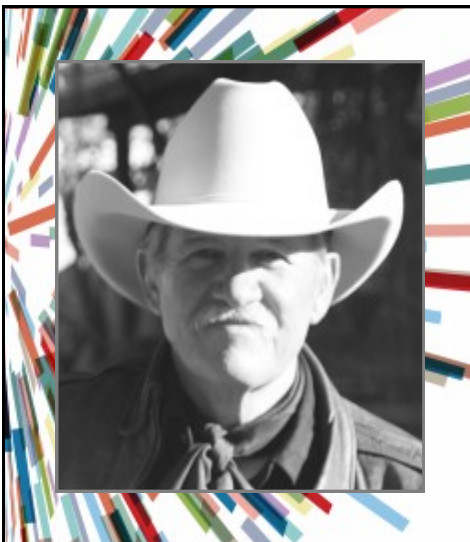
He is also CEO of [DirectLaw, Inc.](#), a virtual law firm platform provider. Richard has served as Co-Chair of the [eLawyering Task Force](#) of the Law Practice Management Division of the American Bar Association, serves on the Governing Council of the ABA's Law Practice Management Division, is a member of the Knowledge Management Group within ABA/LPD, and is a member of the American Bar Association's Standing Committee on the Delivery of Legal Services.



The ABA Journal named Richard a *Legal Rebel*, individuals who are engaged in changing the legal profession. In 2010, Richard received a Lifetime Achievement Award from the American Bar Association in recognition of his innovations in the delivery of legal services. Richard was also awarded the James Keane Award for Excellence in eLawyering by the ABA. Richard is a graduate of Columbia University School of Law (J.D.), the University of Pennsylvania (M.S.) and Lehigh University (B.A.).

John Greacen, *Principal, Greacen Associates, LLC*

Currently a principal of Greacen Associates, LLC, John Greacen was director of the Administrative Office of the Courts of New Mexico, clerk of the U.S. Bankruptcy Court for the District of New Mexico, and clerk of the U.S. Court of Appeals for the Fourth Circuit. He worked at the National Center for State Courts in Williamsburg, ultimately as deputy director for programs.



Mr. Greacen held leadership positions with the Police Foundation, the National Institute for Juvenile Justice and Delinquency Prevention and the National Institute for Law Enforcement and Criminal Justice within the U. S. Department of Justice. He was a member of the law school faculties at the University of Arizona and the Washington College of Law at American University. Mr. Greacen has an A.B. from Princeton and a J.D. from the University of Arizona. He is a member of the bar in Arizona, Colorado, the District of Columbia, New Mexico and the US Supreme Court. He received the Director's Award for Excellence in Leadership from the federal courts, the Award of Merit from the National Association for Court Management (its highest award), and the Pioneer Award from the New Mexico State Bar Association. In September 2017, Mr. Greacen received the Ernest C. Friesen Award of Excellence from the Justice Management Institute.

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Luz E. Herrera, *Professor and Associate Dean, Texas A&M University School of Law*

Luz E. Herrera is a Professor and Associate Dean of Experiential Education at Texas A&M University School of Law. Before entering academia, Prof. Herrera ran her own practice and founded Community Lawyers, Inc., a non-profit organization that encourages access to affordable legal services in underserved communities.

Prior to her current position, Dean Herrera was the Assistant Dean for Clinical Education, Experiential Learning and Public Service at UCLA School of Law. She has also taught at the University of California, Irvine School of Law, Thomas Jefferson School of Law, and Chapman University School of Law.



Danielle Hirsch, *Assistant Director, Civil Justice Division, Administrative Office of the Illinois Courts*

Danielle Hirsch is the Assistant Director of the Civil Justice Division of the Administrative Office of Illinois Courts ("AOIC"). She is responsible for leading and managing the AOIC's work to promote, facilitate and

enhance access to justice in Illinois, with a particular emphasis on efforts to remove barriers and increase the ease of interacting with courts by those persons who cannot afford lawyers to represent their interests and needs.



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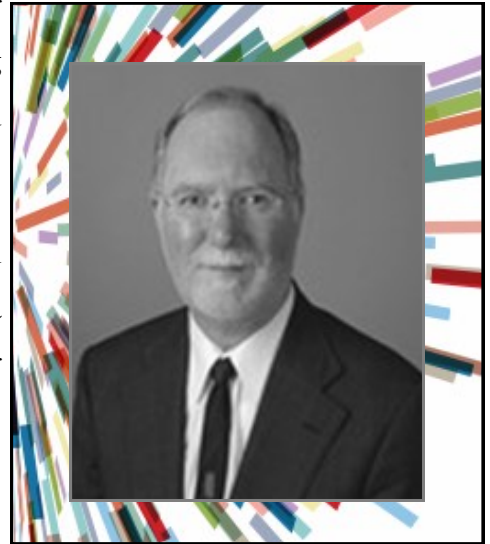
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William E. Hornsby, Jr. , Counsel, American Bar Association, Division for Legal Services

Will Hornsby is counsel in the American Bar Association's Division for Legal Services, where he provides staff support to the Standing Committee on the Delivery of Legal Services and other entities dedicated to improving affordable legal services.

He is a chair of the Illinois Disciplinary Commission Hearing Panel, an adjunct faculty member of the Chicago Kent College of Law, and a fellow of the College of Law Practice Management and the American Bar Foundation.



Bonnie Hough, Managing Attorney, Center for Families, Children & The Courts, Judicial Council of California

Bonnie is the Managing Attorney for the Center for Families, Children & the Courts of the Judicial Council of California and oversees its Access to Justice, Self Help, Family Law, Domestic Violence, and Tribal/State programs. She manages the Sargent Shriver Civil Counsel Pilot project and the Equal Access Fund providing over \$24 million in funding for legal services agencies. She also manages three grant programs providing \$12.5 million in funding for court based, attorney supervised, self-help centers. Bonnie has been employed by



the Judicial Council since August 1997. The focus of her work is on helping courts meet the needs of people who cannot afford counsel in civil cases. She is the editor of the Benchguide for Judicial Officers on Handling Cases Involving Self-Represented Litigants. Bonnie was a founder of the Family Law Center in Marin County and served as its executive director and lead attorney for six years. She attended Hastings College of the Law and also has a master's in public administration.

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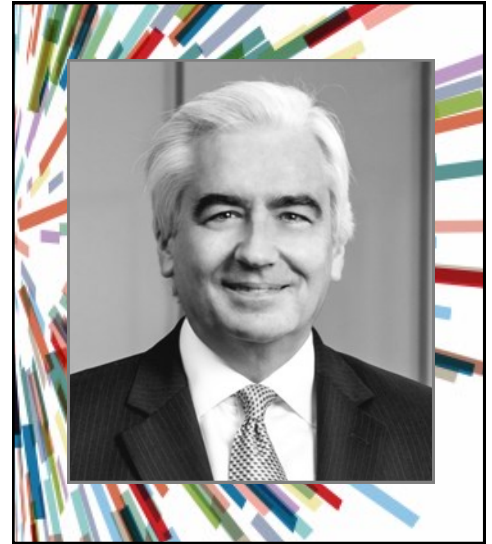
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William J. Howe, III, Attorney, *Gevurtz Menashe*

William J. Howe, III, practices exclusively family law with the firm of Gevurtz, Menashe, P.C., of Portland, Oregon. Bill was appointed by Chief Justices as the Vice-chair of the Statewide Family Law Advisory Committee; currently serves on the Advisory Committee of the Honoring Families Initiative of the IAALS; is President of the Oregon Family Institute; active with AFCC and was chair of the Oregon Task Force on Family Law from 1993 to 1997.

In addition, Bill has made over 120 presentations at family law conferences and at other venues in the United States, Canada, Australia, Europe and South Africa, and has authored several articles on family law-related matters.



Theresa Hurley, Executive Director, *Contra Costa County Bar Association*

Theresa Hurley has been with the Contra Costa County Bar Association since 2011 and became Executive Director in 2014. Her background is in Non-Profit Administration and Volunteer Management.

Theresa loves working with her staff, board and a myriad of volunteers to empower their members to deliver outstanding legal service to their community.



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Hon. Mark A. Juhas, *Judge, Los Angeles Superior Court*

Judge Mark A. Juhas sits in a general family law assignment on the Los Angeles Superior Court and has done so since November 2002. He is the current Chair of the California Commission on Access to Justice. Further, he is member of several committees for the Los Angeles Superior Court including immediate past chair of the Access and Fairness committee. For the Judicial Council he is currently on the CJER Governing Committee and the Family Law Curriculum Design committee for CJER. He is the Co-chair of the Family and Juvenile Advisory Committee; he was a member of the Elkins Family Law Task Force, Elkins Family Law Implementation Task Force and Self-Represented Litigant Task Force. He regularly teaches for, among others, The Los Angeles Superior Court's education program, CJER, the Los Angeles County Bar Association, and Southwestern Law School.



Brittany K.T. Kauffman, *Director, Rule One Initiative, IAALS*

Brittany Kauffman provides legal and empirical research and analysis, works with committees and jurisdictions around the country, assists in developing and disseminating recommendations, and undertakes national outreach and advocacy—all toward the goal of improving the civil justice process in federal and state courts.



Kauffman served as a staff member to the Conference of Chief Justice's Civil Justice Improvements Committee, and previously worked with the American College of Trial Lawyer's Task Force on Discovery and Civil Justice in developing the ACTL Task Force's 2015 recommendations.

Previously, Kauffman practiced for eight years with Arnold & Porter, LLP. Prior to that, she served as a law clerk for the Honorable Judge Paul J. Kelly, Jr., of the U.S. Court of Appeals for the Tenth Circuit.

Kauffman received her J.D. from the University of Colorado School of Law and her undergraduate degree from Colorado College.

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Heather Kelly, *Gordon Rees*

Heather Kelly's practice focuses on complex commercial litigation, professional liability and employment matters. A Colorado native, Ms. Kelly regularly defends clients before federal courts, state courts and government agencies in both Colorado and Wyoming. Ms. Kelly is co-practice group leader of the firm's professional liability group as well as co-chair of the firm's professional liability webinar series. Ms. Kelly has successfully defended clients against Title VII of the Civil Rights Act of 1964, Americans with Disabilities Act, Age Discrimination in Employment Act, Family and Medical Leave Act, Fair Labor Standards Act and Fair Housing Act claims. In addition to her practice, Ms. Kelly frequently lectures on various topics affecting attorneys and the practice of law; including ethics, privileges, confidentiality, and technology. She has authored several articles, which have been published in the *Colorado Lawyer* and *DRI's For the Defense*, for which she received the G. Duffield Smith Outstanding Publication Award. Ms. Kelly received her J.D. from the University of Denver Sturm College of Law and her B.A. from the University of Colorado at Boulder.



Natalie Anne Knowlton, *Special Projects Consultant, IAALS*

Natalie Anne Knowlton is a Special Projects Consultant at IAALS. Previously, she served as the Director of the [*Honoring Families Initiative*](#), focusing on legal and empirical research and analysis, facilitating collaboration among stakeholders, and undertaking national outreach and advocacy to enable continuous improvement in practices and procedures for divorce and child custody matters.



Knowlton received her J.D. from the University of Denver Sturm College of Law and a M.A. in International Studies from the Josef Korbel School of International Studies. During her time at DU, she was involved in an International Criminal Tribunal Externship, through which she worked with the United Nations tribunals prosecuting war crimes in Rwanda and the former Yugoslavia. She graduated Phi Beta Kappa and *summa cum laude* from the University of Colorado-Boulder in 2002 with a B.A. in International Affairs.

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Rebecca Love Kourlis, *Executive Director, IAALS*

Rebecca Love Kourlis is founder and Executive Director of IAALS—the Institute for the Advancement of the American Legal System at the University of Denver. Prior to forming IAALS, she served Colorado’s judiciary for nearly two decades, first as a trial court judge and then as a Colorado Supreme Court justice.

Kourlis began her career with the law firm of Davis Graham & Stubbs, and then started a small practice in rural northwest Colorado in natural resources law. In 1987, she was appointed as a trial court judge with a general jurisdiction docket. She served as Water Judge and later as Chief Judge of the district.

In 1994, Kourlis returned to Denver and worked as an arbitrator and mediator for the Judicial Arbitrator Group. She was appointed to the Colorado Supreme Court in 1995 and resigned in 2006 to start IAALS. Her work at IAALS—the Institute for the Advancement of the American Legal System—is resolute in its focus on continuous improvement of the American legal system, and a logical off-shoot of her accomplishments on the bench where she spearheaded significant reforms in the judicial system relating to juries, family law, and attorney regulation. Kourlis earned her B.A. in English from Stanford University with distinction and a J.D. from Stanford University Law School.



Tony Lai, *CEO and Co-Founder, Legal.io*

Tony Lai practiced for five years at an international law firm, before becoming a legal technology entrepreneur and community organizer in Silicon Valley, helping establish communities of Stanford entrepreneurs (StartX), legal technologists (CodeX), and urban commons projects (Embassy Network / Shareable.net). Now, as the CEO and cofounder of Legal.io, Tony builds technology and partnerships to democratize legal empowerment and help lawyers build future-ready practices, working with bar associations like the New York State Bar Association, non-profits like California Lawyers for the Arts, and legal incubators like Lawyers for Equal Justice, to design and deploy legal service delivery technology and A.I. assisted referral management infrastructure. Tony graduated with degrees in history, law, science, and technology from Oxford and Stanford.



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Wayne Moore, Attorney, Law Office of Wayne Moore

Wayne Moore has over forty years of experience in establishing, managing and writing about legal services delivery systems. He was Director of AARP Legal Counsel for the Elderly for twenty five years and simultaneously served in various management positions with AARP. He established one of the first organized pro bono programs in the late 1970s and the first free legal hotline in the mid-1980s and helped disseminate both nationally.

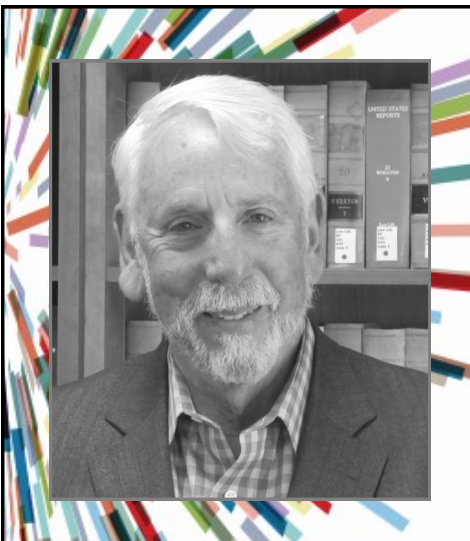
Wayne was one of the pioneers in the development of court self-help centers and co-wrote the first manual explaining how to create and operate these programs. He founded AARP's discount legal services program and its national program that recruits volunteers to serve as representative payees for incapacitated seniors. Wayne wrote

Delivering Legal Services to Low-Income People (Amazon) and helped establish the ABA National Pro Bono Conference, ABA/NLADA Equal Justice Conference and the National Law and Aging Conference. He has received several awards including the first Award for Innovations in Equal Justice from NLADA and the Louis M. Brown Award for Legal Access from the ABA. After retiring from AARP, he founded a private law firm to provide flat-fee legal services to low and moderate income people, using unbundled legal services.



Forrest S. Mosten, Solo Practice in Family Law and Adjunct Professor of Law, UCLA

Forrest ("Woody") Mosten is internationally recognized as the "Father of Unbundling" for his pioneering work in Limited Scope Representation to provide affordable and understandable legal services to the underserved members of our society. He is in solo private practice as a Family Lawyer and Mediator in Los Angeles in which unbundling, collaborative practice, representing clients in mediation and other non-litigation conflict prevention activities are the foundation of his work with clients.



Mosten is Adjunct Professor of Law at the UCLA School of Law and has taught extensively at other law schools. He is the author of five books and numerous articles about unbundling and other issues of legal access and peacemaking. He was Convener of the first National Unbundling Conference in Baltimore in 2000, was Editor of the *Family Court Review's* special issue on unbundling in 2002. Since 1989, Mosten has served as Chair of the Client Consultation Competition affiliated with the International Bar Association. This worldwide law student activity now bears his name www.brownmosten.com. Mosten was appointed to the ABA Standing Committee for Delivery of Legal Services, the ABA Commission on Interest on Lawyers Trust Accounts and has received the ABA Lifetime Achievement Award as well as the ABA Lawyer as Problem Solver Award for his contributions in Legal Access and Innovative Law Practice as well as the LA County Bar Association Conflict Prevention Award.

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Keri Coleman Norris, *Chief Legal Officer and Senior V.P. of Regulatory Compliance, LegalShield*

Keri Coleman Norris joined LegalShield, formerly Pre-Paid Legal Services, Inc., as its first General Counsel in 2003. Now as Chief Legal Officer and Senior Vice President of Regulatory Compliance she manages the company's corporate legal matters, including litigation as well as governmental and regulatory affairs. Keri earned her B.A. in English in 1994 from Oklahoma City University, summa cum laude and her J.D. in 1997, summa cum laude, from Oklahoma City University School of Law.

Keri joined LegalShield after working as a litigation attorney for Crowe & Dunlevy, PC in Oklahoma City, and Hunton & Williams, PC in Raleigh, North Carolina. A member of the American Bar Association, and the Oklahoma and North Carolina Bar Associations, Keri serves as Chairman of the ABA's Standing Committee on Group and Prepaid Legal Services and the Board of Directors for the Group Legal Services Association, currently serving as Immediate Past President of GLSA; additionally, she serves on a variety of local and state nonprofit boards.



Dona Playton, *Director, Honoring Families Initiative, IAALS*

Prior to joining IAALS in January 2017, Playton was a Senior Lecturer at the University of Wyoming College of Law. She is the founder and former Faculty Director of the Family and Child Legal Advocacy Clinic, a legal clinic operated by law students established at the University of Wyoming College of Law in 2002. She has contributed extensively to local and state policy on issues ranging from domestic violence, family law, juvenile law, and access to justice issues.



She is a member of the American Bar Association, American Bar Foundation, the Wyoming State Bar, and the Colorado Bar Association. Playton also serves as an original member on the Wyoming Access to Justice Commission and was appointed by the Chief Justice of Wyoming to the Children's Justice Project on which she currently serves.

In addition, she is a trained mediator and a Certified Child Welfare Law Specialist as approved by the American Bar Association and the National Association of Counsel for Children. Playton earned both a B.S. and a J.D. from the University of Wyoming and was a National Association of Women Lawyers Outstanding Law Graduate.

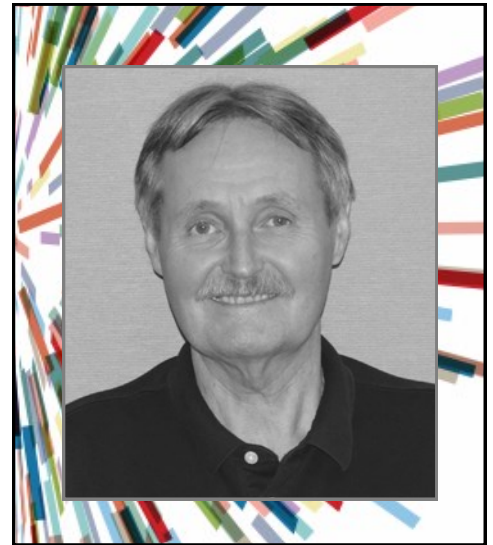
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Glenn Rawdon, *Senior Program Counsel for Technology, Legal Service Corporation*

Glenn Rawdon is Senior Program Counsel for Technology with the Legal Services Corporation. He is responsible for helping legal services programs with their technology efforts and with the administration of the Technology Initiative Grants (TIG) program. Since the program started in 2000, TIG has made over 670 grants totaling over \$57 million, many of them in partnerships the courts and libraries. He is a member of the Executive Committee of the Self-Represented Litigants Network and a frequent speaker on self-help strategies. He is a fellow in the College of Law Practice Management .



Elizabeth J. Scheffee, *Counsel, Shaheen & Gordon, P.A.*

Elizabeth J. Scheffee was president of the Maine State Bar Association in 2001, and is a past president of the Maine Bar Foundation. After attending the National Conference on Pro Se Litigation (1999) and the National Conference on Unbundled Legal Services (2000), Ms. Scheffee created a draft of amendments to the Maine Code of Professional Responsibility and Maine Rules of Civil Procedure to permit unbundled legal services in Maine. These draft amendments formed the basis of the Amendments adopted by the Maine Supreme Judicial Court in 2001 and were later incorporated in Maine's adaptation of the American Bar Association Model

Rules of Professional Conduct in 2009.

Ms. Scheffee's law practice focuses on family law. She provides both unbundled and traditional legal services to her clients. She is a fellow of the American Academy of Matrimonial Lawyers. She is a past member of the American Bar Association Standing Committee on Lawyer Referral and Information Services, and a past member of the ABA Standing Committee on the Delivery of Legal Services. Ms. Scheffee earned her B.A. (with distinction) from the University of Virginia College of Arts and Sciences (1980) and her J.D. from the University Of Virginia School Of Law (1984).



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Andrew I. Schepard, *Max Schmertz Distinguished Professor of Law, Hofstra University Maurice A. Deane School of Law*

Andrew Schepard, J.D., M.A., was formerly Director of Hofstra University's Center for Children, Families and the Law and editor of the *Family Court Review*, the interdisciplinary academic journal sponsored by the Association of Family and Conciliation Courts. Professor Schepard is the author of *Children, Courts and Custody: Interdisciplinary Models for Divorcing Families* (Cambridge University Press 2004) and has written numerous articles on families and children and the legal system.

He is Co-Chair of the Family Law Education Reform Project (FLER), former Vice Chair of the Policy Committee of the American Bar Association's Youth at Risk Commission, and serves on New York State's Permanent Commission on Justice for Children. He was the Reporter for the Uniform Collaborative Law Act and the Model Standards of Practice for Family and Divorce Mediation, and he was a founder of one of the first court affiliated education programs for separating and divorcing parents in the United States, Parent Education and Custody Effectiveness (PEACE). Professor Schepard received his J.D. from Harvard University, his M.A. from Columbia University, and his B.A. from City College of New York.



Nicolle Schippers, *Associate General Counsel and Legal Industry Advocate, ARAG*

Nicolle Schippers is the Associate General Counsel and Legal Industry Advocate at ARAG, an international legal insurance provider. In this role, she advocates for closing the access to justice gap, encouraging dialogue and a proactive approach in the legal profession. Nicolle received her Bachelor's degree in journalism and mass communication from Iowa State University and attended Drake University Law School in Des Moines where she received her Juris Doctorate degree.



Nicolle serves on the Association of Corporate Counsel (ACC) Board of Directors, the Iowa State Bar Association (ISBA) Board of Governors, and the Board of Directors for: ISBA Public Service Project, the ACC Iowa Chapter, and the Polk County Bar Association.

Nicolle was recently appointed to the Iowa Access to Justice Commission, is immediate past chair of the ISBA Corporate Counsel Section and a Fellow of the American Bar Foundation and the ISBA Foundation. Nicolle is a published novelist and author whose work has been featured in legal publications such as the *ACC Docket* and *Law Practice Today*.

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Esther Sirotnik, *Corporate Counsel, Avvo*

Esther Gehrman Sirotnik is Corporate Counsel for the online legal marketplace Avvo. Esther has previously held positions as corporate counsel in the San Francisco Bay Area, with a legal and business background unique to high-growth technology companies. Esther received her J.D. from Lewis & Clark Law School.



Sara Smith, *Research and Policy Analyst, ABA Standing Committee on the Delivery of Legal Services*

Sara Smith is the Research and Policy Analyst for the ABA Standing Committee on the Delivery of Legal Services, where she researches, tracks and evaluates programs, projects and models designed to address the unmet legal needs of those of moderate incomes. These models include unbundled legal services, technology-based access and delivery mechanisms, alternative fee arrangements, lawyer incubators and self-help centers.



She manages the ABA Louis M. Brown Award for Legal Access, the Delivery Committee's website and the ABA Unbundling Resource Center.

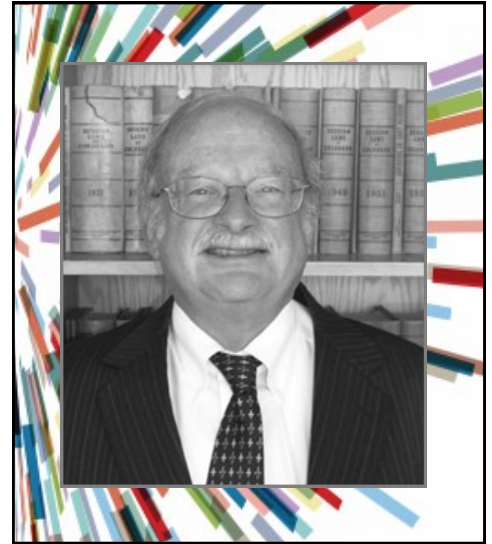
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Hon. Daniel M. Taubman, *Colorado Court of Appeals*

Daniel M. Taubman has served as a judge on the Colorado Court of Appeals since March 1993. He graduated from Cornell University in 1969 and from Harvard Law School in 1974. In between, he served as a Peace Corps Volunteer in the Cusco area of Peru. Since 2004, Judge Taubman has served as a member of the Colorado Access to Justice Commission and currently chairs its Local Access to Justice Support Committee. In 2009, he helped found the CBA's Appellate Pro Bono Program. Judge Taubman also co-chaired the CBA's Modest Means Task Force from 2012 to 2016 and serves on the Service/Access to Justice Committee of the Chief Justice's Commission on Professional Development, as well as the Providers of Alternative Legal Services Committee. During the past three years, Judge Taubman has made numerous presentations around the state on unbundling before audiences of lawyers, judges, family court facilitators, and self-represented litigant coordinators. After law school, Judge Taubman clerked for Judge Charles E. Stewart in the Southern District of New York. Until his appointment to the bench, Judge Taubman practiced with Pikes Peak Legal Services in Colorado Springs, the Center on Social Welfare Policy and Law in New York City, and the Colorado Coalition of Legal Services Programs in Denver.



Hon. Laurie D. Zelon, *Associate Justice, California Court of Appeals*

Justice Zelon received her B.A. degree in 1974 from Cornell University with distinction in all subjects, and her J.D. degree in 1977 from Harvard Law School. She was admitted to the California Bar in 1977. Ms. Zelon joined Morrison & Foerster as a partner in 1991 where, prior to her appointment to the Superior Court in 2000, she had an active litigation practice. Prior to joining Morrison & Foerster, she was a partner at Hufstедler, Kaus & Ettinger. Ms. Zelon is past President of the Los Angeles County Bar Association. She is a past member of its Board of Trustees, and chaired numerous committees. She is past Chair of the Lawyer Representatives from the Central District of California to the Ninth Circuit Judicial Conference. In the American Bar Association, she served as Chair of the Standing Committee on Lawyers' Public Service Responsibility, the national Law Firm Pro Bono Project, and the Standing Committee on Legal Aid and Indigent Defendants, and as a member of the Consortium on Law and the Public and the Ethics 2000 Commission.



She was the California State Delegate to the House of Delegates, and a member of the Board of Governors. She is past Chair of the California Commission on Access to Justice.