

This survey will not be seen by anyone until this office decides whether to represent you. If this office decides to represent you, a supervising lawyer will review your answers. Your answers will not be shown to the lawyer who interviewed you unless you check the box at the end of this form.

For questions 1-10, please indicate how much you agree or disagree with each statement about the lawyer who interviewed you. For each item, you may circle any number corresponding to the scale below.

	-4 strongly disagree	-3	-2 disagree	-1	0 not sure	+1	+2 agree	+3	+4 strongly agree
The lawyer :									
1. Made me feel comfortable.	-4	-3	-2	-1	0	+1	+2	+3	+4
2. Said things I did not understand.	-4	-3	-2	-1	0	+1	+2	+3	+4
3. Treated me with respect.	-4	-3	-2	-1	0	+1	+2	+3	+4
4. Did not understand what was most important to me.	-4	-3	-2	-1	0	+1	+2	+3	+4
5. Listened to me.	-4	-3	-2	-1	0	+1	+2	+3	+4
6. Did not explain what he or she would do next for me.	-4	-3	-2	-1	0	+1	+2	+3	+4
7. Was interested in me as a person.	-4	-3	-2	-1	0	+1	+2	+3	+4
8. Asked confusing questions.	-4	-3	-2	-1	0	+1	+2	+3	+4
9. Was someone I could trust.	-4	-3	-2	-1	0	+1	+2	+3	+4
10. Understood why I needed legal help.	-4	-3	-2	-1	0	+1	+2	+3	+4

For questions 11-13, please indicate how much you disagree or agree with each statement.

11. I did not say everything I wanted to say.	-4	-3	-2	-1	0	+1	+2	+3	+4
12. I know what I need to do next.	-4	-3	-2	-1	0	+1	+2	+3	+4
13. If I came back to this office with a different need for legal help, I would want the same lawyer to help me.	-4	-3	-2	-1	0	+1	+2	+3	+4

____ Show my answers to the lawyer who interviewed me.

We ask about the following information to help us improve the client survey. Please skip any question if you do not want to provide the information.

Age ____ Last school degree: ____ Jr. High ____ High School ____ 2 yr. College ____ 4 yr college ____ Graduate School
 ____ White ____ Black ____ American Indian ____ Hispanic ____ Asian Other: _____
 ____ Male ____ Female Your first language: ____ English ____ Spanish Other: _____



